An integrated system with **70,000+ employees**, Atrium Health operates **42 hospitals**, **6 freestanding emergency departments**, over **30 urgent care centers**, and **more than 1,500 care locations** in North Carolina.

**Challenge**

With a large and diverse network of care locations, Atrium Health recognizes the importance of having a measurable quality program internally, and staying informed of new measures being adopted externally.

**Solution**

For more than 8 years, Atrium Health has been utilizing benchmarks, measures and metrics obtained from Quality Compass to negotiate all of their payer contracts as well as to set internal goals for their providers to meet, and often exceed, negotiated standards. Provider incentive plans have been designed utilizing data from Quality Compass. Backed by evidence-based and nationally recognized data, they receive little to no resistance to their proposals.

**Key Value Proposition**

- Negotiating contracts with payers
- Setting internal goals for providers as part of incentive programs

**Products Utilized**

- Quality Compass
- HEDIS® Reporting

To request more information about Quality Compass, visit **ncqa.org** or contact NCQA Customer Support at **888-275-7585**.