



NCQA
HEALTH EQUITY
FORUM

Know Before You Go

Webinar

We will begin shortly...

March 4-5, 2024 | Los Angeles, CA



#NCQAEquityForum

Agenda

- Welcome
- Prepare for the Forum
- When you arrive onsite
- Keep the momentum
- Questions



Bryan O. Buckley, DrPH, MPH, MBA
Director, Health Equity Initiatives



Kristine Toppe, MPH
Vice President, State Affairs



Akena Better, CMP, DES
Director, Events & External Relations

Welcome

THE BIG IDEA

- > Quality care is equitable care
- > No quality without equity
- > Build equity into all quality offerings

Brightening health equity insights across the health continuum

RESEARCH



Evidence for Health System Equity Efforts through Community Health Workers' programs in partnership w/ the National Urban League



Accuracy and completeness of race and ethnicity data collected by health sector stakeholders



Birth Equity Accountability through Measurement project in partnership w/ RH Impact (Formerly the National Birth Equity Collaborative)



Advancing approaches for health equity accountability through measurement models and scoring

And many more, **in collaboration with community partners....**

MEASUREMENT & DATA

- > **Begin stratifying HEDIS measures** by race/ethnicity
- > **New social needs measure** of screening and intervention
- > **Making HEDIS more inclusive** of gender identity
- > **Digitalization of HEDIS®** measures allows for greater and more flexible measure configurations that can support insights into sub-populations.
- > **Align with data standards**, including USCDI, CARIN for Blue Button®, the Gravity Project and the Gender Harmony project.



PROGRAMS



Health Equity Accreditation



Health Equity Accreditation Plus



Embedding health equity in other programs
(e.g., LTSS Accreditation, Health Plan Accreditation, PCMH Recognition)

BRIDGING INSIGHTS

Prepare for the Forum: Schedule

Day 1	Day 2
Breakfast/Registration	Breakfast/Registration
Keynote	NCQA's Health Equity Accreditation Programs
Session: Progress Through the Power of Policy	Health Equity Accreditation Overview
Session: Aligning Quality and Equity Across Payers	Lunch
Lunch	Health Equity Accreditation PLUS Overview
Concurrent Sessions	Kaiser Permanente HouseCalls - Patient Centered Conversations
Closing	Closing

Champions of Health Equity

Thank you to our partners for your generous support.

Silver



Bronze



Supporting




























Public Policy Focus

Day 1: Session Highlights

[#NCQAEquityForum](https://twitter.com/NCQAEquityForum)

Prepare for the Forum: Speaker Lineup

 <p>Ashrith Amarnath, MD, MS-SHCD California Health Care Safety Net Institute Chief Health Officer</p>	 <p>Palav Babaria, MD, MHS Dr Department of Health Care Services Chief Quality Officer</p>	 <p>Kitty Bailey, MSW San Diego Wellness Collaborative CEO</p>	 <p>Janet Lai, MD Kaiser Permanente Medical Director for Outpatient Quality</p>	 <p>Elizabeth Landsberg, JD Department of Health Care Access and Information Director</p>	 <p>Julia Logan, MD, MPH CAPHES CMO</p>
 <p>Ignatius Bau, JD Health Equity Consultant</p>	 <p>Stephanie Brown, MD, MPH Sutter Health Institute for Advancing Health Equity Medical Director, Sutter Health Institute for Advancing Health Equity</p>	 <p>Bryan Buckley, DrPH, MPH, MBA NCQA Director, Health Equity Initiatives</p>	 <p>Traco Matthews, MBA Kaiser Permanente Chief Health Equity Officer</p>	 <p>Margaret O'Kane NCQA President</p>	 <p>Ninez Ponce UCLA Center for Health Policy Research Center Director, Endowed Chair</p>
 <p>Jacqueline Ejuwa, PharmD, MHL Health Transformation Vice President, Health Transformation</p>	 <p>Sandra Hernández, MD MD California Health Care Foundation President & CEO</p>	 <p>Edward Juhn, MD, MBA, MPH IHIP Chief Quality Officer</p>	 <p>Taylor Priestley, MSW, MPH Covered California Health Equity Officer, Director Health Equity & Quality Transformation</p>	 <p>Bihu Sandhir, MD, CPE AltaMed Health Services Corporation Chief Quality Officer</p>	 <p>Kiran Savage-Sangwan, MPA California Pan-Ethnic Health Network (CPEHN) Executive Director</p>
 <p>Emerson Song Integrated Healthcare Association Director, Analytics</p>	 <p>S. Monica Soni, MD Covered California Chief Medical Officer, Chief Deputy Executive Director</p>	 <p>Kimberli Walker Kaiser Permanente Outpatient Quality Consultant III</p>	 <p>Mary Watanabe California Department of Managed Health Care Director</p>	 <p>Michelle Y. Williams, PhD, RN, FAAN Stanford Health Care & Stanford University School of Medicine Associate Chief Nursing Officer, Research and Health Equity, Clinical Assistant Professor, Section Chief, Nursing Research Section, PCRN, Medicine</p>	



Discovery Workshops

NCQA's Health Equity Accreditation programs

[#NCQAEquityForum](https://twitter.com/NCQAEquityForum)

Discovery Workshops

- NCQA Tools and Tips for Your Equity Journey in Practice—The Work Begins
 - Guided exercise to help quickly identify areas for potential action to advance organizational equity goals
 - Will walk through nine key areas for success with specific questions - evaluate your current strengths, opportunities and areas of uncertainty
 - Learn from other orgs in small group discussion facilitated by NCQA staff
 - Walk away having identified specific areas for action and tools you can reference to help take action





When you Arrive Onsite

Must Know Logistics

[#NCQAEquityForum](https://twitter.com/NCQAEquityForum)

When you Arrive Onsite

Explore the conference space

- Sessions — Los Angeles Ballroom ABC and concurrent is in D.
- Breakfast and Lunch — 2nd Level, Bel Air Ballroom and Outdoor Terrace
 - Additional opportunity to refresh and connect on the Outdoor Terrace off the Los Angeles Ballroom



Hotel - The Westin

4 blocks from LAX airport Complimentary shuttle:

- On the lower concourse of LAX
- From the hotel front drive

Parking

- Self-parking - \$55 per day
- Valet parking - \$75 per day

When you Arrive Onsite



Registration

- Sunday
 - 6:00 p.m. – 8:00 p.m.
- Monday and Tuesday
 - 7:30 a.m. – 4:00 p.m.



Networking


- Uninterrupted time to connect with peers during breakfast and lunch, available in the Bel Air Ballroom (on Level 2) and on the Outdoor Terrace
- Coffee and snack breaks, available in the Los Angeles Ballroom Foyer

When you Arrive Onsite

Identify other attendees by their lanyard color:

- Day One Only
 - ✓ Policy Focus: White
- Day Two Only
 - ✓ Workshop: Blue
- Both Days
 - ✓ Orange

LANYARD COLORS

- Day 1 = White Lanyard 
- Day 2 = Blue Lanyard 
- Both Days = Orange Lanyard 



Keep the Momentum

Post-Event

[#NCQAEquityForum](https://twitter.com/NCQAEquityForum)

Keep the Momentum

- Share feedback of your experience
- Access session slides, graphic illustrations
- Share insights
- Stay social - [#NCQAEquityForum](#)



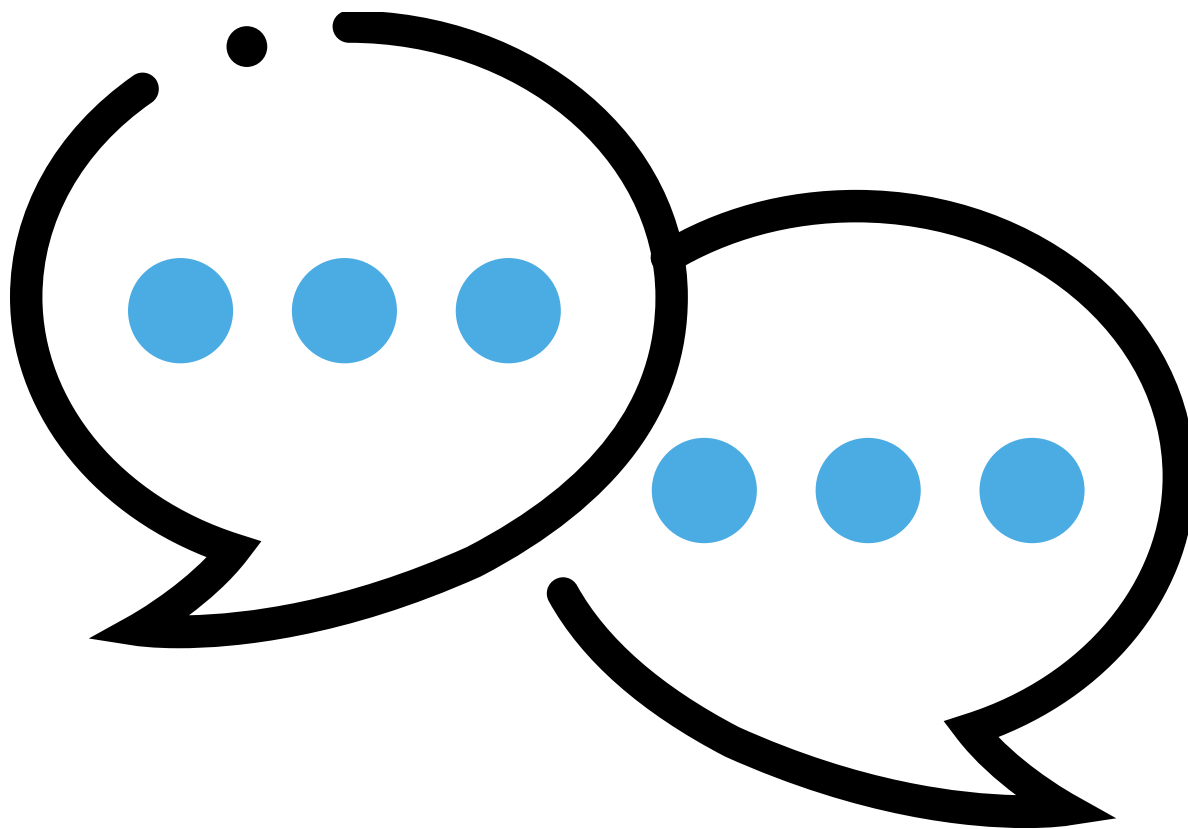
Scan to join
LinkedIn Group

Summary

1. Set your game plan — Opt-in to LinkedIn Group
2. Familiarize yourself with conference space on arrival
3. Access post-event resources



Questions





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Elevating the Vision for Equity



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