2023 Health Plan Ratings Required HEDIS[®], CAHPS[®] and HOS Measures

Commercial & Medicaid:

HEDIS MY 2022 & CAHPS MY 2022 (Reporting Year 2023)

Medicare:

HEDIS MY 2022 (Reporting Year 2023)

CAHPS MY 2021 (Reporting Year 2022)

HOS MY 2021 (Reporting Year 2022)



2023 HPR REQUIRED HEDIS, CAHPS AND HOS MEASURES

Summary of Changes to Measure List:

July 26, 2023, Posting

• Clarified that the "Total" rate is used for the Use of Imaging Studies for Low Back Pain (LBP) measure.

July 14, 2023, Posting

• After reviewing the MY 2022 data, the *Pharmacotherapy for Opioid Use Disorder (POD)* measure was removed from 2023 HPR scoring for the Medicare product line due to insufficient data.

March 2023 Posting

- Retired the following measures from HPR (beginning with HPR 2023):
 - Claims Processing (commercial)
 - Rating of Specialist Seen Most Often (Medicaid)
 - Coordination of Care (Medicaid)

Note: These CAHPS measures were removed due to low response rates and inability to score them in prior HPR years.

April 2022 Posting

Revised the following measures/indicators:

		Commercial	Medicare	Medicaid
Replace the following measure/indicator:	With this measure/indicator:			
Comprehensive Diabetes Care (CDC)–BP Control <140/90	Blood Pressure Control for Patients with Diabetes (BPD)	✓	✓	✓
Comprehensive Diabetes Care (CDC)–Eye Exams	Eye Exam for Patients with Diabetes (EED)	✓	✓	✓
Comprehensive Diabetes Care (CDC)–HbA1c Control <8%	Hemoglobin A1c Control for Patients with Diabetes (HBD)– <i>HbA1c Control</i> <8%	✓	✓	✓
Use of High-Risk Medications in Older Adults (DAE)– <i>Rate 1</i>	Use of High-Risk Medications in Older Adults (DAE)–Total Rate (Rate 3)		✓	

Added the following measures:

	Measure Name	Commercial	Medicare	Medicaid
KED	Kidney Health Evaluation for Patients With Diabetes	✓	✓	✓
OSW	Osteoporosis Screening in Older Women		✓	
CWP	Appropriate Testing for Pharyngitis	✓ (currently in HPR)	✓	✓ (currently in HPR)
URI	Appropriate Treatment for Upper Respiratory Infection	✓ (currently in HPR)	✓	✓ (currently in HPR)
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/ Bronchiolitis	✓ (currently in HPR)	✓	✓ (currently in HPR)
RDM*	Race/Ethnicity Diversity of Membership	✓	✓	✓

^{*}Note: For RDM scoring in the 2023 Ratings, NCQA will give organizations credit (an individual measure rating of 5) if the reported Direct Race and Direct Ethnicity are >0%. Organizations that do not report Direct Race and Direct Ethnicity >0% will receive an individual measure rating of "0."

HEDIS/CAHPS Measures Required for HP Accreditation—Commercial

HEDIS MY 2022 & CAHPS MY 2022 (Reporting Year 2023)

	Measure Name	Display Name	Weight*
PATIEN	T EXPERIENCE		
Getting			
	ting Needed Care (Usually + Always)	Getting care easily	1.5
	ting Care Quickly (Usually + Always)	Getting care quickly	1.5
	tion With Plan Physicians		
	ing of Personal Doctor (9 + 10)	Rating of primary care doctor	1.5
	ing of Specialist Seen Most Often (9 + 10)	Rating of specialists	1.5
	ordination of Care (Usually + Always)	Coordination of care	1.5
	tion With Plan and Plan Services		
	ing of Health Plan (9 + 10)	Rating of health plan	1.5
	ing of All Health Care (9 + 10)	Rating of care	1.5
PREVE	NTION AND EQUITY		
Childre	n and Adolescent Well-Care		
CIS	Childhood Immunization Status—Combination 10	Childhood immunizations	3
IMA	Immunizations for Adolescents—Combination 2	Adolescent immunizations	3
WCC	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents—BMI Percentile—Total	BMI percentile assessment	1
Women	's Reproductive Health		
PPC	Prenatal and Postpartum Care—Timeliness of Prenatal Care	Prenatal checkups	1
	Prenatal and Postpartum Care—Postpartum Care	Postpartum care	1
PRS-E	Prenatal Immunization Status—Combination Rate	Prenatal immunizations	1
Equity			
RDM	Race/Ethnicity Diversity of Membership (NEW MEASURE)	Race and ethnicity of members	0.5
Cancer	Screening		
BCS	Breast Cancer Screening	Breast cancer screening	1
COL	Colorectal Cancer Screening—Total	Colorectal cancer screening	1
CCS	Cervical Cancer Screening	Cervical cancer screening	1
Other P	reventive Services		
CHL	Chlamydia Screening in Women—Total	Chlamydia screening	1
FVA	Flu Vaccinations for Adults Ages 18-64	Flu shots	1
TREATI	MENT		
Respira	tory		
AMR	Asthma Medication Ratio—Total	Asthma control	1
CWP	Appropriate Testing for Pharyngitis—Total	Appropriate testing and care for a sore throat	1

	Measure Name	Display Name	Weight*
URI	Appropriate Treatment for Upper Respiratory Infection—Total	Appropriate antibiotic use for colds	1
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis—Total	Appropriate antibiotic use for acute bronchitis/bronchiolitis	1
PCE	Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	Steroid after hospitalization for acute COPD	1
PCE	Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	Bronchodilator after hospitalization for acute COPD	1
Diabet	es		
BPD	Blood Pressure Control (<140/90) for Patients With Diabetes (NEW MEASURE)	Patients with diabetes—blood pressure control (140/90)	3
EED	Eye Exam for Patients With Diabetes (NEW MEASURE)	Patients with diabetes—eye exams	1
HBD	Hemoglobin A1c Control for Patients With Diabetes —HbA1c Control (<8%) (NEW MEASURE)	Patients with diabetes—glucose control	3
SPD	Statin Therapy for Patients With Diabetes— Received Statin Therapy	Patients with diabetes—received statin therapy	1
SPD	Statin Therapy for Patients With Diabetes— Statin Adherence 80%	Patients with diabetes—statin adherence 80%	1
KED	Kidney Health Evaluation for Patients with Diabetes—Total (NEW MEASURE)	Patients with diabetes—kidney health evaluation	1
Heart [Disease		•
CDC.	Statin Therapy for Patients With Cardiovascular Disease—Received Statin Therapy—Total	Patients with cardiovascular disease— received statin therapy	1
SPC	Statin Therapy for Patients With Cardiovascular Disease—Statin Adherence 80%—Total	Patients with cardiovascular disease—statin adherence 80%	1
CBP	Controlling High Blood Pressure	Controlling high blood pressure	3
Behav	oral Health—Care Coordination		<u>I</u>
FUH	Follow-Up After Hospitalization for Mental Illness—7 days—Total	Follow-up after hospitalization for mental illness	1
FUM	Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	Follow-up after ED for mental illness	1
FUA	Follow-Up After Emergency Department Visit for Substance Use—7 days—Total	Follow-up after ED for substance use disorder	1
FUI	Follow-Up After High-Intensity Care for Substance Use Disorder—7 days—Total	Follow-up after high-intensity care for substance use disorder	1
Behav	oral Health—Medication Adherence		•
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Adherence to antipsychotic medications for individuals with schizophrenia	1
AMM	Antidepressant Medication Management— Effective Continuation Phase Treatment	Patients with a new episode of depression—medication adherence for 6 months	1
POD	Pharmacotherapy for Opioid Use Disorder—Total	Patients with opioid use disorder—medication adherence for 6 months	1

	Measure Name	Display Name	Weight*
Behav	ioral Health—Access, Monitoring and Safety	-	
APM	Metabolic Monitoring for Children and Adolescents on Antipsychotics—Blood Glucose and Cholesterol Testing—Total	Cholesterol and blood sugar testing for youth on antipsychotic medications	1
APP	Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics—Total	First-line psychosocial care for youth on antipsychotic medications	1
ADD	Follow-Up Care for Children Prescribed ADHD Medication—Continuation & Maintenance Phase	Continued follow-up after ADHD diagnosis	1
IET	Initiation and Engagement of Substance Use Disorder Treatment—Engagement of SUD Treatment—Total	Substance use disorder treatment engagement	1
Risk-A	djusted Utilization		
AHU	Acute Hospital Utilization—Observed-to-Expected Ratio—Total Acute—Total	Acute hospital utilization	1
PCR	Plan All-Cause Readmissions—Observed-to-Expected Ratio—18-64 years	Plan all-cause readmissions	1
EDU	Emergency Department Utilization—Observed-to- Expected Ratio—Total	Emergency department utilization	1
Overus	se of Opioids		
HDO	Use of Opioids at High Dosage	Avoiding opioids at high dosage	1
UOP	Use of Opioids from Multiple Providers— Multiple Prescribers and Multiple Pharmacies	Avoiding opioids from multiple prescribers and multiple pharmacies	1
COU	Risk of Continued Opioid Use—31-day rate—Total	Avoiding potentially risky continued opioid use	1
Other	Treatment Measures		
LBP	Use of Imaging Studies for Low Back Pain—Total	Appropriate use of imaging studies for low back pain	1

HEDIS/CAHPS/HOS Measures Required for HP Accreditation—Medicare

HEDIS MY 2022 (Reporting Year 2023); CAHPS MY 2021 (Reporting Year 2022); HOS MY 2021 (Reporting Year 2022)

Measure Name	Display Name	Weight*
PATIENT EXPERIENCE	·	
Getting Care		
Getting Needed Care (Usually + Always)	Getting care easily	1.5
Getting Care Quickly (Usually + Always)	Getting care quickly	1.5
Satisfaction With Plan Physicians		
Rating of Personal Doctor (9 + 10)	Rating of primary care doctor	1.5
Rating of Specialist Seen Most Often (9 + 10)	Rating of specialists	1.5
Coordination of Care (Usually + Always)	Coordination of care	1.5
Satisfaction With Plan and Plan Services		
Rating of Health Plan (9 + 10)	Rating of health plan	1.5
Rating of All Health Care (9 + 10)	Rating of care	1.5

	Measure Name	Display Name	Weight*
PREVE	NTION AND EQUITY		
Cancer	Screening		
BCS	Breast Cancer Screening—Total	Breast cancer screening	1
COL	Colorectal Cancer Screening—Total	Colorectal cancer screening	1
Other F	Preventive Services		
FVO	Flu Vaccinations for Adults Ages 65 and Older	Flu shots for adults ages 65 and older	1
PNU	Pneumococcal Vaccination Status for Older Adults	Pneumonia shots for adults ages 65 and older	1
Equity		-	
RDM	Race/Ethnicity Diversity of Membership (NEW MEASURE)	Race and ethnicity of members	0.5
TREAT	MENT		
Respira	atory		
CWP	Appropriate Testing for Pharyngitis—Total (NEW MEASURE)	Appropriate testing and care for a sore throat	1
URI	Appropriate Treatment for Upper Respiratory Infection—Total (NEW MEASURE)	Appropriate antibiotic use for colds	1
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis—Total (NEW MEASURE)	Appropriate antibiotic use for acute bronchitis/bronchiolitis	1
PCE	Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	Steroid after hospitalization for acute COPD	1
FUE	Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	Bronchodilator after hospitalization for acute COPD	1
Diabete	es		
BPD	Blood Pressure Control (<140/90) for Patients With Diabetes (NEW MEASURE)	Patients with diabetes—blood pressure control (140/90)	3
EED	Eye Exam for Patients With Diabetes (NEW MEASURE)	Patients with diabetes—eye exams	1
HBD	Hemoglobin A1c Control for Patients With Diabetes—HbA1c Control (<8%) (NEW MEASURE)	Patients with diabetes—glucose control	3
SPD	Statin Therapy for Patients With Diabetes— Received Statin Therapy	Patients with diabetes—received statin therapy	1
SFD	Statin Therapy for Patients With Diabetes— Statin Adherence 80%	Patients with diabetes—statin adherence 80%	1
KED	Kidney Health Evaluation for Patients with Diabetes—Total (NEW MEASURE)	Patients with diabetes—kidney health evaluation	1
Heart D	lisease		
SDC.	Statin Therapy for Patients With Cardiovascular Disease—Received Statin Therapy—Total	Patients with cardiovascular disease—received statin therapy	1
SPC	Statin Therapy for Patients With Cardiovascular Disease—Statin Adherence 80%—Total	Patients with cardiovascular disease—statin adherence 80%	1

	Measure Name	Display Name	Weight*
CBP	Controlling High Blood Pressure	Controlling high blood pressure	3
Behavi	ioral Health—Care Coordination		<u> </u>
FUH	Follow-Up After Hospitalization for Mental Illness—7 days—Total	Follow-up after hospitalization for mental illness	1
FUM	Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	Follow-up after ED for mental illness	1
FUA	Follow-Up After Emergency Department Visit for Substance Use—7 days—Total	Follow-up after ED for substance use disorder	1
FUI	Follow-Up After High-Intensity Care for Substance Use Disorder—7 days—Total	Follow-up after high-intensity care for substance use disorder	1
Behavi	ioral Health—Medication Adherence		
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Adherence to antipsychotic medications for individuals with schizophrenia	1
AMM	Antidepressant Medication Management— Effective Continuation Phase Treatment	Patients with a new episode of depression—medication adherence for 6 months	1
Behavi	ioral Health—Access, Monitoring and Safety		
IET	Initiation and Engagement of Substance Use Disorder Treatment—Engagement of SUD Treatment—Total	Substance use disorder treatment engagement	1
Patient	t Safety and Treatment for Older Adults		l
PSA	Non-Recommended PSA-Based Screening in Older Men	Avoiding non-recommended prostate cancer screening in older men	1
DDE	Potentially Harmful Drug Disease Interactions in Older Adults—Total	Avoiding potentially harmful drug and disease interactions in older adults	1
DAE	Use of High-Risk Medications in Older Adults— Total Rate (Rate 3) (NEW RATE)	Avoiding high-risk medications for older adults	1
FRM	Fall Risk Management	Managing risk of falls	1
OMW	Osteoporosis Management in Women Who Had a Fracture	Managing osteoporosis in women after fracture	1
OSW	Osteoporosis Screening in Older Women (NEW MEASURE)	Screening for osteoporosis in women	1
Care C	oordination		
FMC	Follow-Up After Emergency Department Visit for People With Multiple High-Risk Chronic Conditions—65+ years	Follow-up after ED for multiple high-risk chronic conditions	1
	Transitions of Care—Notification of Inpatient Admission—65+ years	Transitions of Care—notification of inpatient admission	1
TRC	Transitions of Care—Receipt of Discharge Information—65+ years	Transitions of Care—receipt of discharge information	1
1110	Transitions of Care—Patient Engagement After Inpatient Discharge—65+ years	Transitions of Care—patient engagement after inpatient discharge	1
	Transitions of Care—Medication Reconciliation Post-Discharge—65+ years	Transitions of Care—medication reconciliation post-discharge	1

	Measure Name	Display Name	Weight*	
Risk-Adjusted Utilization				
PCR	Plan All-Cause Readmissions—Observed-to- Expected Ratio—65+ years	Plan all-cause readmissions	1	
EDU	Emergency Department Utilization—Observed-to- Expected Ratio—65+ years	Emergency department utilization	1	
AHU	Acute Hospital Utilization—Observed-to-Expected Ratio—Total Acute—65+ years	Acute hospital utilization	1	
HPC	Hospitalization for Potentially Preventable Complications—Total ACSC—Observed-to-Expected Ratio—Total	Hospitalization for potentially preventable complications	1	
HFS	Hospitalization Following Discharge From a Skilled Nursing Facility—30-Day—Total	Hospitalization following SNF discharge	1	
Overu	se of Opioids			
HDO	Use of Opioids at High Dosage	Avoiding opioids at high dosage	1	
UOP	Use of Opioids from Multiple Providers— Multiple Prescribers and Multiple Pharmacies	Avoiding opioids from multiple prescribers and multiple pharmacies	1	
COU	Risk of Continued Opioid Use—31-day rate—Total	Avoiding potentially risky continued opioid use	1	

HEDIS/CAHPS Measures Required for HP Accreditation—Medicaid

HEDIS MY 2022 & CAHPS MY 2022 (Reporting Year 2023)

	Measure Name	Display Name	Weight*
PATIE	NT EXPERIENCE	1	•
Getting	g Care		
Ge	etting Needed Care (Usually + Always)	Getting care easily	1.5
Ge	etting Care Quickly (Usually + Always)	Getting care quickly	1.5
Satisfa	ction With Plan Physicians		·
Ra	ting of Personal Doctor (9 + 10)	Rating of primary care doctor	1.5
Satisfa	ction With Plan and Plan Services		
Ra	ting of Health Plan (9 + 10)	Rating of health plan	1.5
Ra	ting of All Health Care (9 + 10)	Rating of care	1.5
PREVE	NTION AND EQUITY		
Childre	en and Adolescent Well-Care		
ADV	Annual Dental Visit—Total	Dental visits	1
CIS	Childhood Immunization Status—Combination 10	Childhood immunizations	3
IMA	Immunizations for Adolescents—Combination 2	Adolescent immunizations	3
WCC	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents—BMI Percentile—Total	BMI percentile assessment	1

	Measure Name	Display Name	Weight*
Women ³	s Reproductive Health		-
PPC	Prenatal and Postpartum Care—Timeliness of Prenatal Care	Prenatal checkups	1
	Prenatal and Postpartum Care—Postpartum Care	Postpartum care	1
PRS-E	Prenatal Immunization Status—Combination Rate	Prenatal immunizations	1
Cancer	Screening		
BCS	Breast Cancer Screening	Breast cancer screening	1
CCS	Cervical Cancer Screening	Cervical cancer screening	1
Equity			
RDM	Race/Ethnicity Diversity of Membership (NEW MEASURE)	Race and ethnicity of members	0.5
Other P	reventive Services		
CHL	Chlamydia Screening in Women—Total	Chlamydia screening	1
FVA	Flu Vaccinations for Adults Ages 18-64	Flu shots	1
MSC	Medical Assistance With Smoking and Tobacco Use Cessation—Advising Smokers and Tobacco Users to Quit	Smoking advice	1
TREATI	MENT		
Respira	tory		
AMR	Asthma Medication Ratio—Total	Asthma control	1
CWP	Appropriate Testing for Pharyngitis—Total	Appropriate testing and care for a sore throat	1
URI	Appropriate Treatment for Upper Respiratory Infection—Total	Appropriate antibiotic use for colds	1
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis—Total	Appropriate antibiotic use for acute bronchitis/bronchiolitis	1
DOE	Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	Steroid after hospitalization for acute COPD	1
PCE	Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	Bronchodilator after hospitalization for acute COPD	1
Diabetes	S	1	1
BPD	Blood Pressure Control (<140/90) for Patients With Diabetes (NEW MEASURE)	Patients with diabetes—blood pressure control (140/90)	3
EED	Eye Exam for Patients With Diabetes (NEW MEASURE)	Patients with diabetes—eye exams	1
HBD	Hemoglobin A1c Control for Patients With Diabetes—HbA1c Control (<8%) (NEW MEASURE)	Patients with diabetes—glucose control	3

	Measure Name	Display Name	Weight*
CDD	Statin Therapy for Patients With Diabetes— Received Statin Therapy	Patients with diabetes—received statin therapy	1
SPD	Statin Therapy for Patients With Diabetes— Statin Adherence 80%	Patients with diabetes—statin adherence 80%	1
KED	Kidney Health Evaluation for Patients with Diabetes—Total (NEW MEASURE)	Patients with diabetes—kidney health evaluation	1
Heart Di	sease		
SPC	Statin Therapy for Patients With Cardiovascular Disease—Received Statin Therapy—Total	Patients with cardiovascular disease— received statin therapy	1
370	Statin Therapy for Patients With Cardiovascular Disease—Statin Adherence 80%—Total	Patients with cardiovascular disease— statin adherence 80%	1
CBP	Controlling High Blood Pressure	Controlling high blood pressure	3
Behavio	ral Health—Care Coordination		
FUH	Follow-Up After Hospitalization for Mental Illness—7 days	Follow-up after hospitalization for mental illness	1
FUM	Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	Follow-up after ED for mental illness	1
FUA	Follow-Up After Emergency Department Visit for Substance Use—7 days—Total	Follow-up after ED for substance use disorder	1
FUI	Follow-Up After High-Intensity Care for Substance Use Disorder—7 days—Total	Follow-up after high-intensity care for substance use disorder	1
Behavio	ral Health—Medication Adherence	,	
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Adherence to antipsychotic medications for individuals with schizophrenia	1
AMM	Antidepressant Medication Management— Effective Continuation Phase Treatment	Patients with a new episode of depression—medication adherence for 6 months	1
POD	Pharmacotherapy for Opioid Use Disorder—Total	Patients with opioid use disorder—medication adherence for 6 months	1
Behavio	ral Health—Access, Monitoring and Safety		
APM	Metabolic Monitoring for Children and Adolescents on Antipsychotics—Blood Glucose and Cholesterol Testing—Total	Cholesterol and blood sugar testing for youth on antipsychotic medications	1
ADD	Follow-Up Care for Children Prescribed ADHD Medication—Continuation & Maintenance Phase	Continued follow-up after ADHD diagnosis	1
SSD	Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications	Diabetes screening for individuals with schizophrenia or bipolar disorder	1
APP	Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics—Total	First-line psychosocial care for youth on antipsychotic medications	1
IET	Initiation and Engagement of Substance Use Disorder Treatment—Engagement of SUD Treatment—Total	Substance use disorder treatment engagement	1

	Measure Name	Display Name	Weight*
Risk-Adjusted Utilization			
PCR	Plan All-Cause Readmissions—Observed-to- Expected Ratio—18-64 years	Plan all-cause readmissions	1
Overus	e of Opioids		
HDO	Use of Opioids at High Dosage	Avoiding opioids at high dosage	1
UOP	Use of Opioids from Multiple Providers— Multiple Prescribers and Multiple Pharmacies	Avoiding opioids from multiple prescribers and multiple pharmacies	1
COU	Risk of Continued Opioid Use—31-day rate—Total	Avoiding potentially risky continued opioid use	1
Other 1	reatment Measures		
LBP	Use of Imaging Studies for Low Back Pain—Total	Appropriate use of imaging studies for low back pain	1

^{*}The **weight** column indicates the weight of the item (maximum value = 3) in the overall score calculation.

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