Better Measures, Better Data, Better Health

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Agenda

THE BIG PICTURE (AND A BIG HIRE)
THE BIG 6: FUTURE THEMES
NEW PLANS FOR EVOLVING MEASUREMENT
Q&A
The Big Picture

by Peggy O’Kane
The Big 6: Future Themes
6 themes

See our Future of HEDIS webinar series:

https://www.ncqa.org/hedis/the-future-of-hedis/
To give you **flexibility** in how you use our measures, we'll tell you their **allowable adjustments**.
6 themes
Licensing & Certification

We’ll make sure uses of our measures are **accurate** and **reflect quality** of care.
We’ll give you measures in a digital format that’s easier to work with.

The Future of HEDIS
6 themes
Leveraging electronic clinical data in measurement

A new **reporting method** helps clinical data create **insight**.
Closing care gaps to make care **equitable** makes care better.
6 themes

**Telehealth**

Align. Adapt. Innovate.

See recommendations of our Taskforce on Telehealth Policy: ncqa.org/telehealth
6 themes

See our Future of HEDIS webinar series:

https://www.ncqa.org/hedis/the-future-of-hedis/
The Future of HEDIS: Better Data, Better Measures, Better Alignment
Roadmap to the Future

Evolving HEDIS measures content

Overall Aims

Moving from measurement to improvement
Greater utility of HEDIS at the point of care

Digitalization, interoperability, health information exchange

Integrity of measurement throughout the system

Positioning for the Future
HEDIS Content Today

- Preventive Services and Wellness
- Chronic Condition Management
- Access and Availability
- Utilization

Measurement set used by more than 90% of America’s health plans

Allows for comparison of health plans across important dimensions of care and service
NCQA Measures Roadmap

Evolve HEDIS as the best possible performance measurement system, to address equitable care, and to support new care delivery models.

Goal
All HEDIS measures digital in 5 years
Measures Roadmap

Have more standardized measure calculations that leverage BETTER DATA
Measures Roadmap

Assess more meaningful concepts with BETTER MEASURES
Support more levels of the health care system and uses through BETTER ALIGNMENT
Better Data
Standardized data and measure calculations

Today
Subset of measures leverage electronic clinical data
22 digital quality measures downloadable from NCQA

Future
More measures leverage electronic clinical data
All HEDIS measures digital in 5 years
Digital measures as software components
Better Data

Standardized data and measure calculations

- Replace measures that could be improved by use of electronic clinical data
- Identify and address gaps in standards
- Continue digitalizing measures using FHIR/CQL standards
- Explore new ways for customers to ingest, implement and interact with measures and content

How we’ll get there
Better Measures
Measure what matters most

Today

For hard-to-measure areas, measures often assess processes and count visits

Future

More measures that assess more clinically relevant outcomes

New measures to address gap areas
Better Measures

Measure what matters most

- Develop new measures that leverage clinical data to replace existing measures
- New and enhanced measures introduced in batches
- Sunset measures as replacements are introduced

How we’ll get there
Better Alignment
Support more levels of the health care system

Today
Variation in measurement across programs and levels

Future
Measures…
• Address multiple accountable entities
• Are consistent - work similarly between levels
• Are connected - calculations roll up to next level
• Drive care Improvement
Better Alignment

Support more levels of the health care system

Expand measures to support additional accountable entities

Expand measures to support new uses

Strive for alignment across these systems

How we’ll get there

More information at Digital Solutions: Building beyond health plan quality reporting:
Measuring Unmet Social Needs for Food, Housing, Transportation

Proposed new measure posted for public comment

**Measure Description:** Members screened at least once for unmet food, housing and transportation needs, and received intervention if they screened positive.

**Six rates:** Food screening, Food intervention, Housing screening, Housing intervention, Transportation screening, Transportation intervention

**Product Lines:** Commercial, Medicaid, Medicare
Measuring Unmet Social Needs for Food, Housing, Transportation

Proposed new measure posted for public comment

Capture and exchange of standardized non-clinical data about food, housing and transportation instability

Assess screening and intervention using results from standardized screening instruments

Facilitate collaboration across health plans, medical providers, social service providers and community-based organizations

Address inequities in care and outcomes

Want to learn more about how NCQA is addressing health equity?

Attend our on-demand Quality Innovation Series session: https://www.ncqa.org/education-training/events/a0v2M00000KbchdQAB/
Give Us Your Feedback

HEDIS Public Comment Period: February 11 – March 11, 2022

https://www.ncqa.org/about-ncqa/contact-us/public-comments/hedis-public-comment/

*We want to hear from you*
https://my.ncqa.org/
Available Resources

See our **Future of HEDIS webinar series:**

https://www.ncqa.org/hedis/the-future-of-hedis/

Visit our **ECDS webpage:**

http://www.ncqa.org/ecd

**Issue brief** on leveraging electronic clinical data for HEDIS

**Special report** summarizing HEDIS results for measures that leverage clinical data

**New! Resource guide** on reporting the *Colorectal Cancer Screening* measure
Key Takeaways

HEDIS content is evolving to…

• Have more standardized measure calculations that leverage **better data**
• Assess more meaningful concepts with **better measures**
• Support more levels of the health care system and uses through **better alignment**

Evolution will be gradual with opportunities for stakeholders to provide feedback
Questions
How to ask questions after today’s Q&A

my.ncqa.org
Log in with Single Sign In

My Questions

Ask a Question

PCS
Policy Program
Clarification Support

Submit Your Question
What’s coming in 2022

**April 21**
NCQA’s signature event, in Washington, DC and online
qualitytalks.org

**April-June**
A virtual learning series.
ncqa.org/qiseries

**July 12-13**
An interactive summit on bridging gaps in digital quality measurement.
digitalqualitysummit.org

**Oct 31-Nov 3**
NCQA’s newest event on all aspects of quality, in Washington, DC.
cqasummit.com/savethedate/
Washington, DC or Online | April 21
qualitytalks.org