



Better Measures, Better Data, Better Health

March 2, 2022

Margaret E. O’Kane, President

Mary Barton, MD , Vice President, Performance Measurement

Emily Morden, Director, Electronic Clinical Measurement Strategy

Fern McCree, Senior Research Associate, Electronic Clinical Measurement Strategy



Agenda

THE BIG PICTURE (AND A BIG HIRE)

THE BIG 6: FUTURE THEMES

NEW PLANS FOR EVOLVING MEASUREMENT

Q&A

The Big Picture

by Peggy O'Kane





Eric Schneider, MD, M.Sc.

Executive Vice President, Quality Measurement and
Research Group

The Big Picture

by Peggy O'Kane



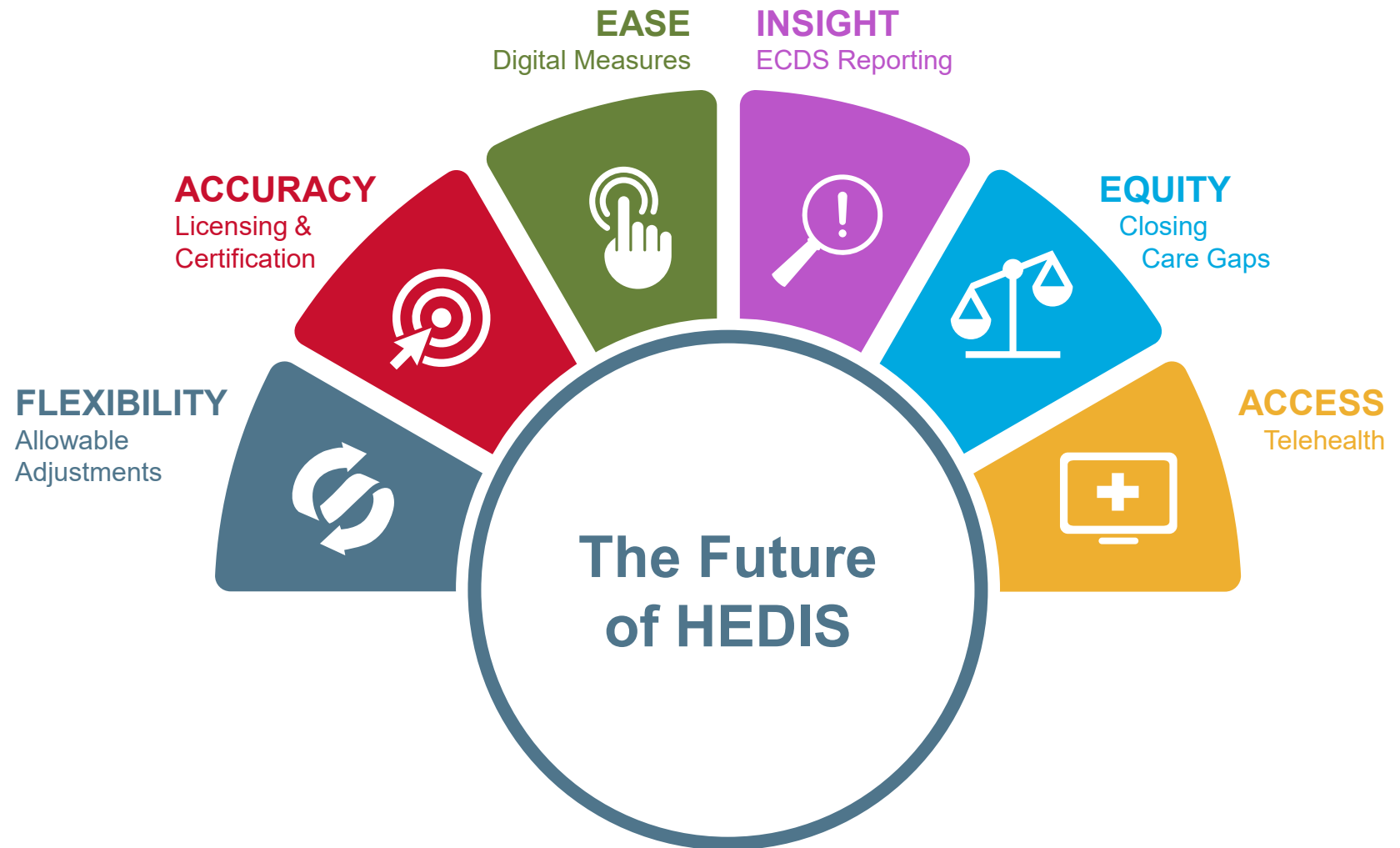


The Big 6: Future Themes

6 themes

See our **Future of HEDIS** webinar series:

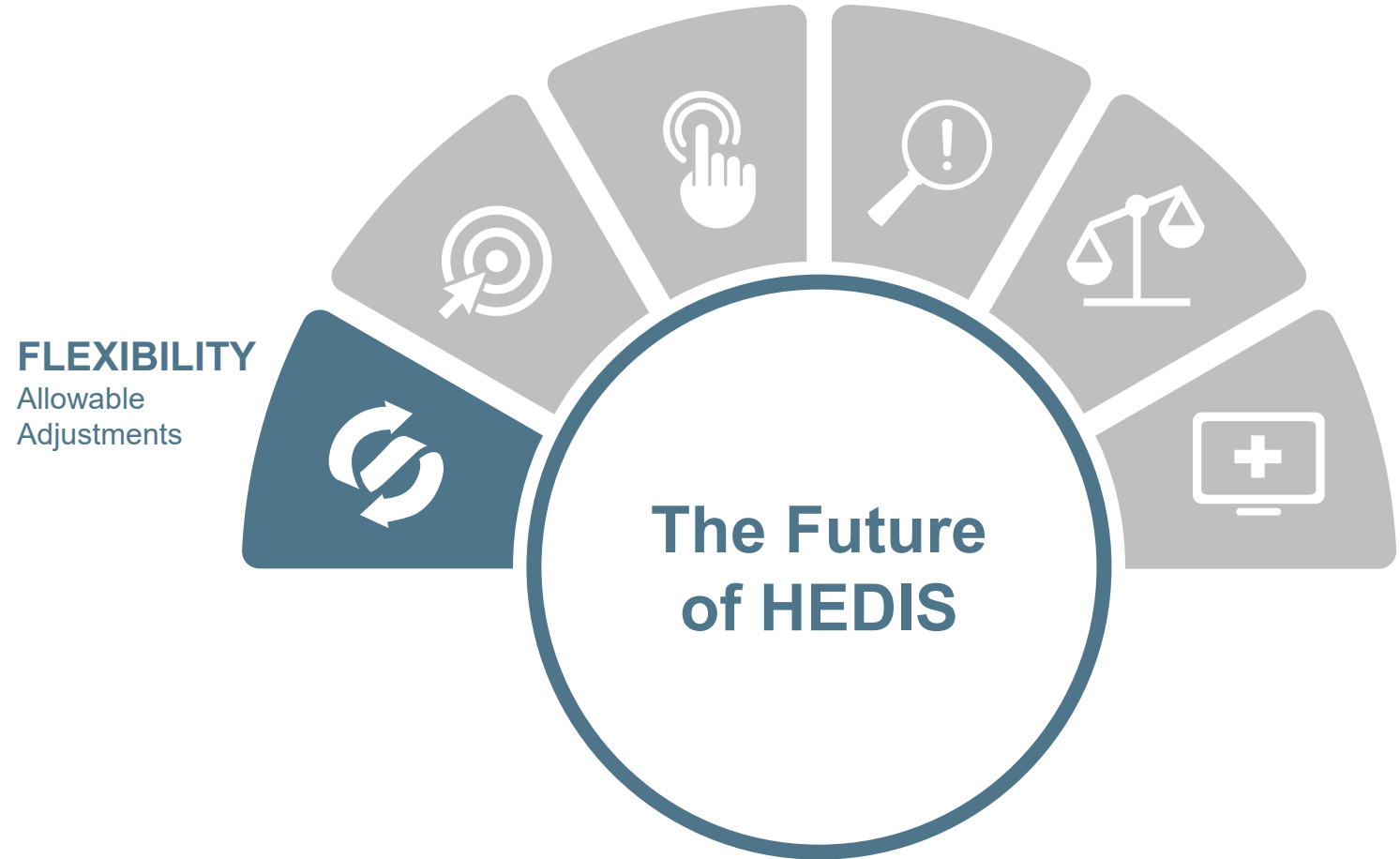
<https://www.ncqa.org/hedis/the-future-of-hedis/>



6 themes

Allowable Adjustments

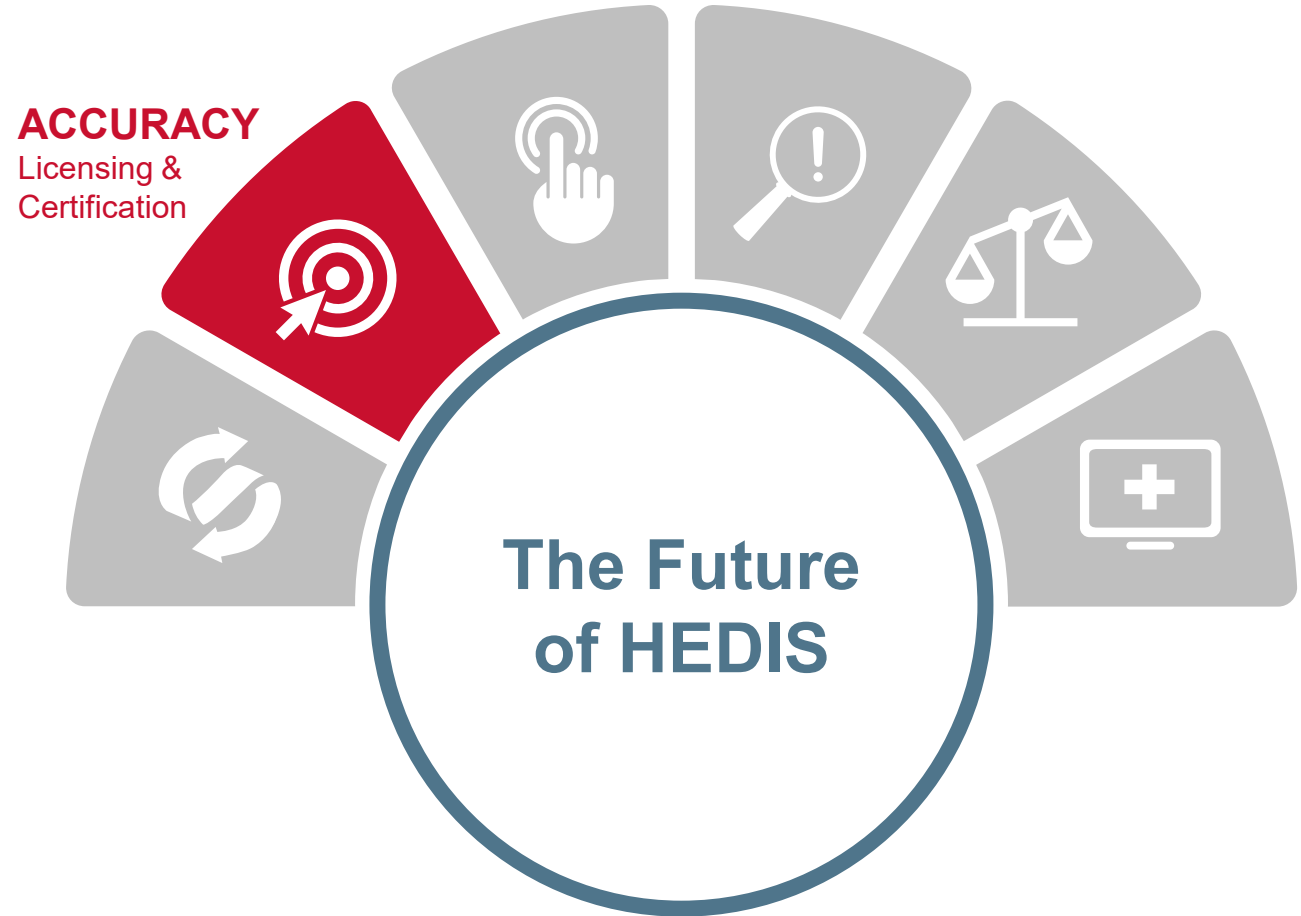
To give you **flexibility** in how you use our measures, we'll tell you their **allowable adjustments**.



6 themes

Licensing & Certification

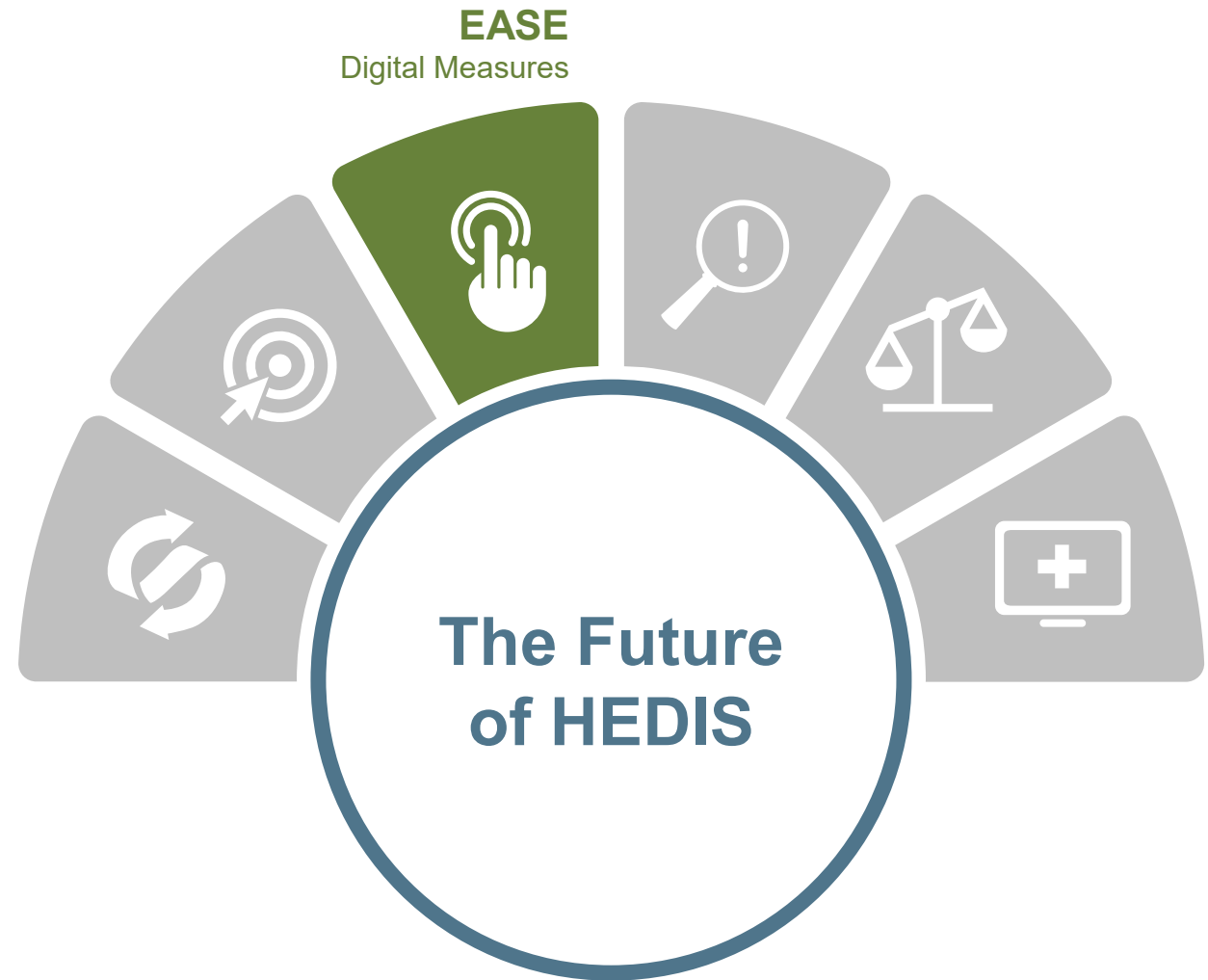
We'll make sure uses of our measures are **accurate** and **reflect quality** of care.



6 themes

Digital Measures

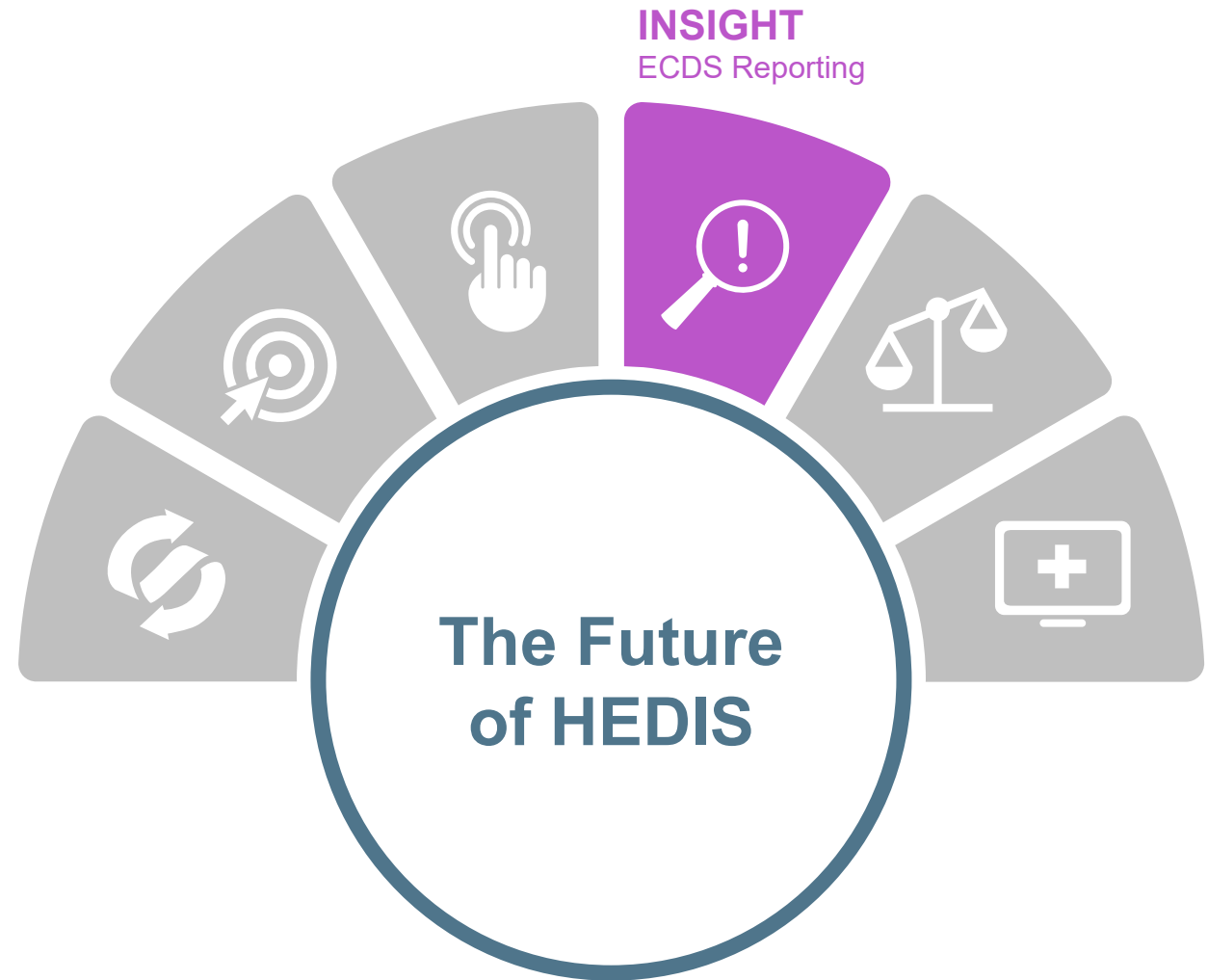
We'll give you measures in a **digital** format that's **easier** to work with.



6 themes

Leveraging electronic clinical data in measurement

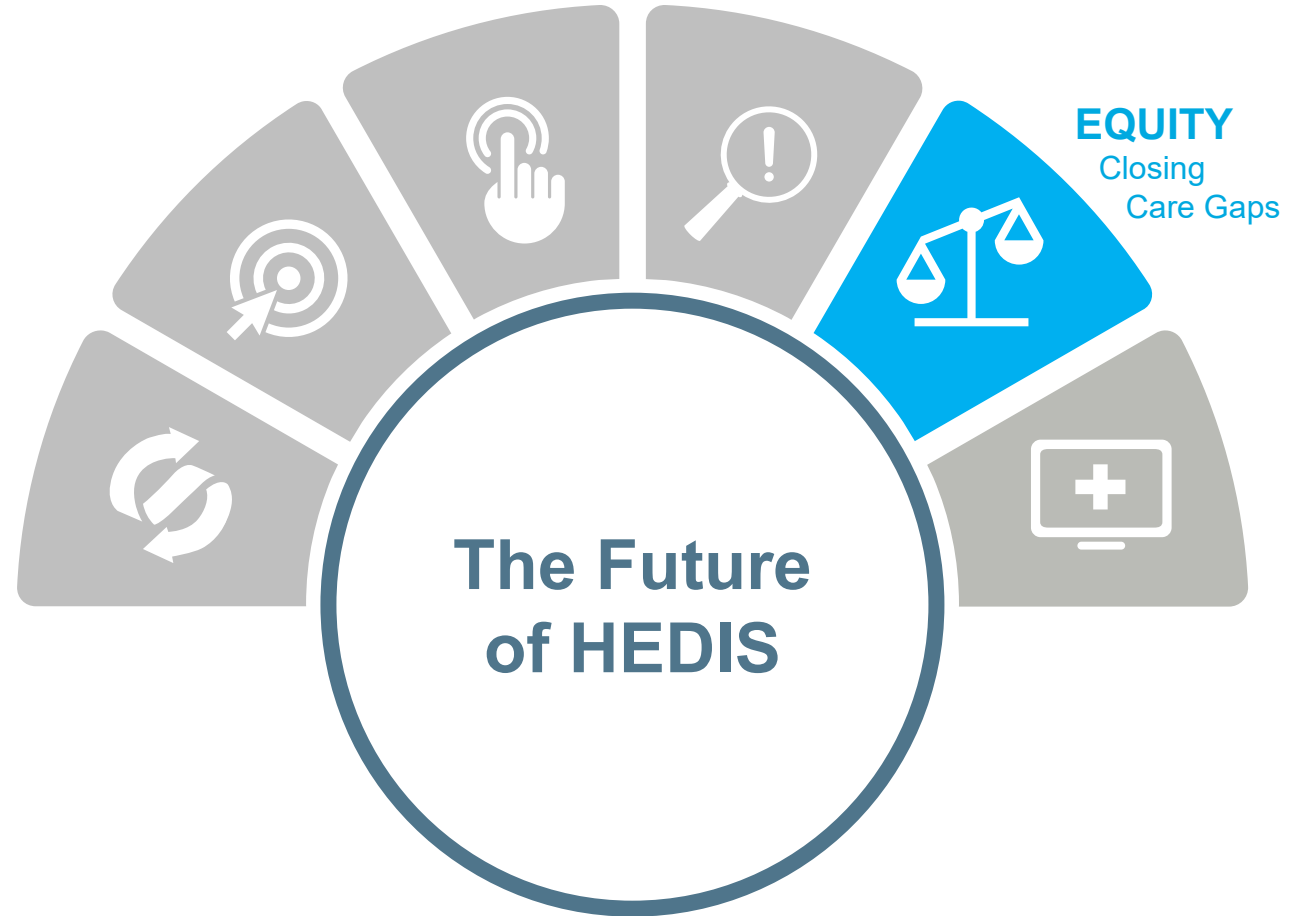
A new **reporting method** helps clinical data create **insight**.



6 themes

Equity

Closing care gaps to make care **equitable** makes care better.

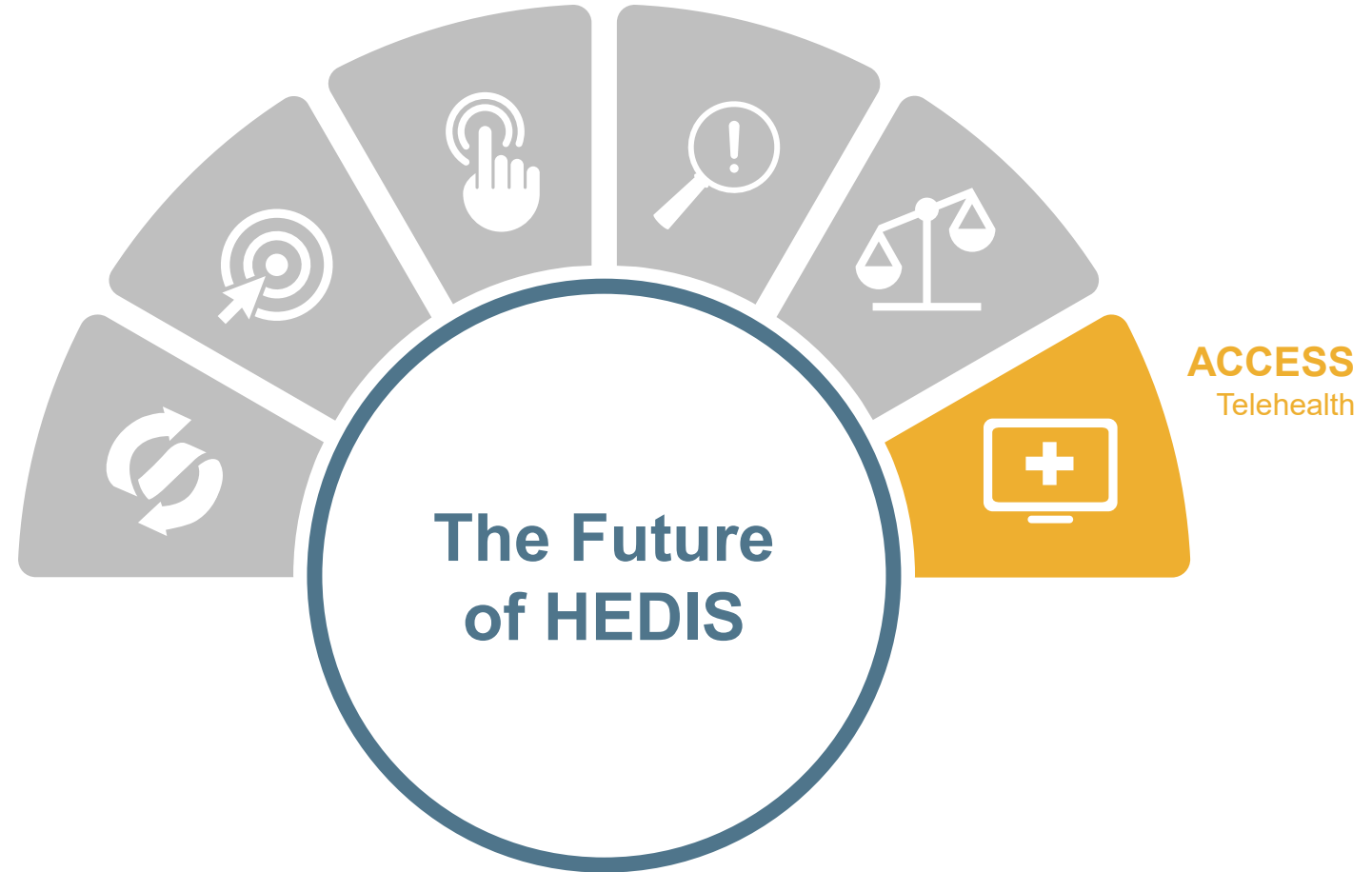


6 themes

Telehealth

Align. Adapt. Innovate.

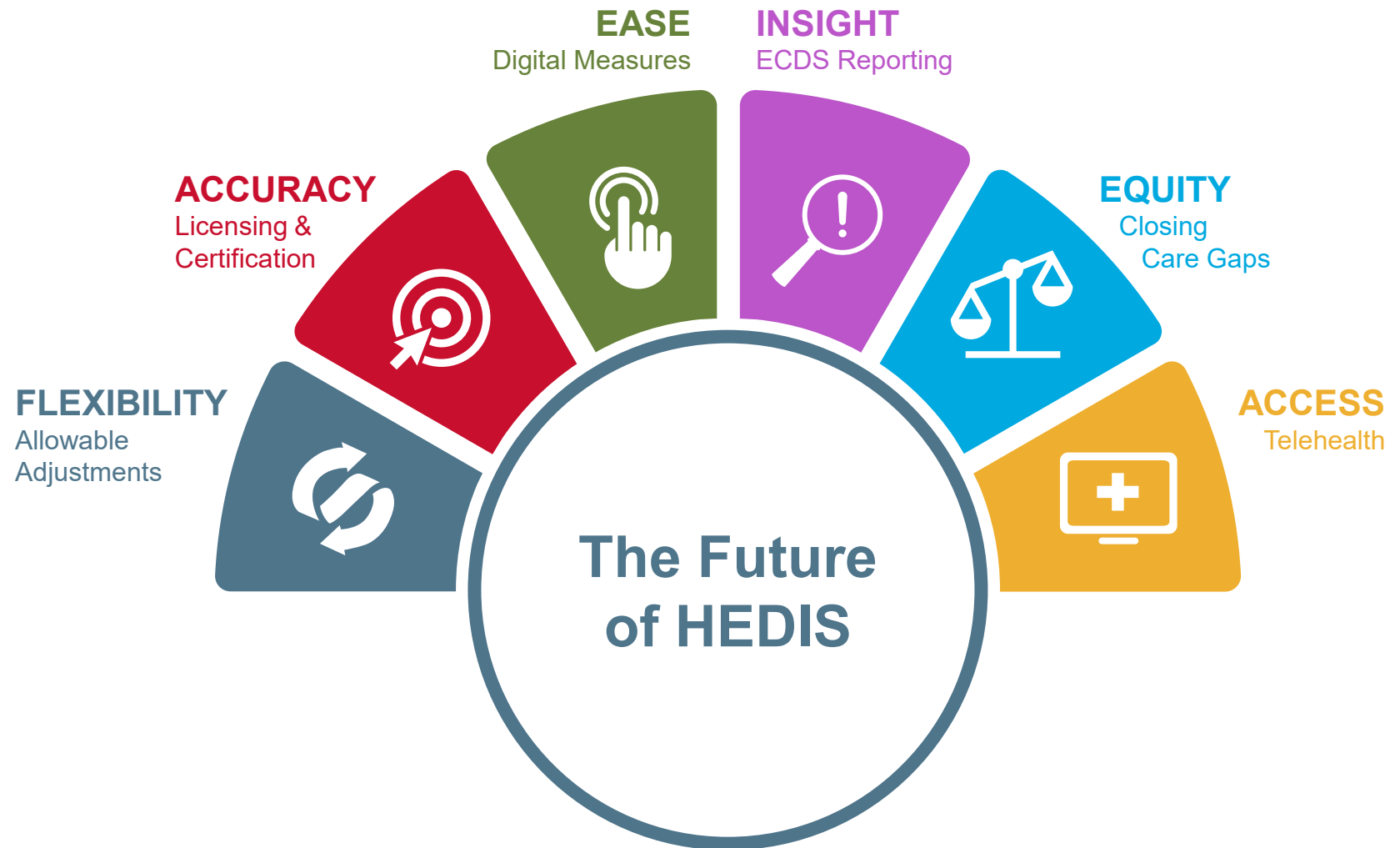
See recommendations of our
Taskforce on Telehealth Policy:
ncqa.org/telehealth



6 themes

See our **Future of HEDIS** webinar series:

<https://www.ncqa.org/hedis/the-future-of-hedis/>



The background of the slide is a photograph of a female doctor with dark hair, wearing a white lab coat and a teal stethoscope. She is looking down at a tablet computer she is holding in her hands. To her right, a male patient with dark skin and a beard is looking up at her. The scene is set in a bright, clinical environment with a large window in the background showing a blurred view of trees. A semi-transparent blue horizontal band is overlaid across the middle of the image, containing the title text.

The Future of HEDIS: Better Data, Better Measures, Better Alignment

Roadmap to the Future

Evolving HEDIS measures content

Overall
Aims

Moving from measurement to **improvement**
Greater **utility** of HEDIS at the **point of care**

Digitalization, interoperability, health information exchange
Integrity of measurement throughout the system

Positioning
for the
Future

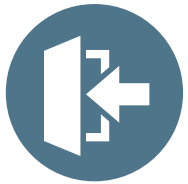
HEDIS Content Today



Preventive Services and Wellness



Chronic Condition Management



Access and Availability



Utilization

Measurement set
used by more than

90%

of America's health plans

Allows for **comparison**
of health plans *across*
important dimensions
of care and service

NCQA Measures Roadmap

Evolve HEDIS as the
*best possible performance
measurement system*,
to address
equitable care,
and to support
new care delivery models.

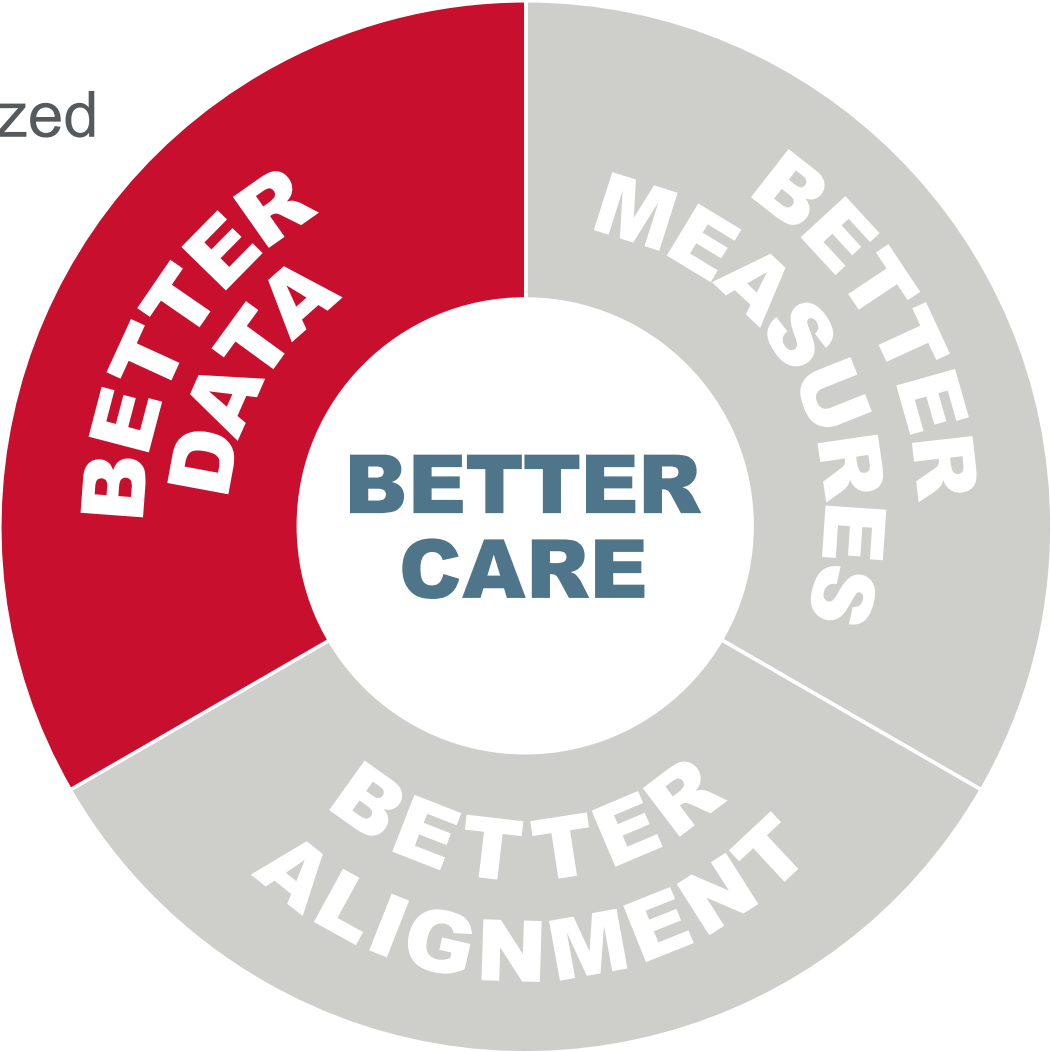
Goal

All HEDIS measures
digital in 5 years

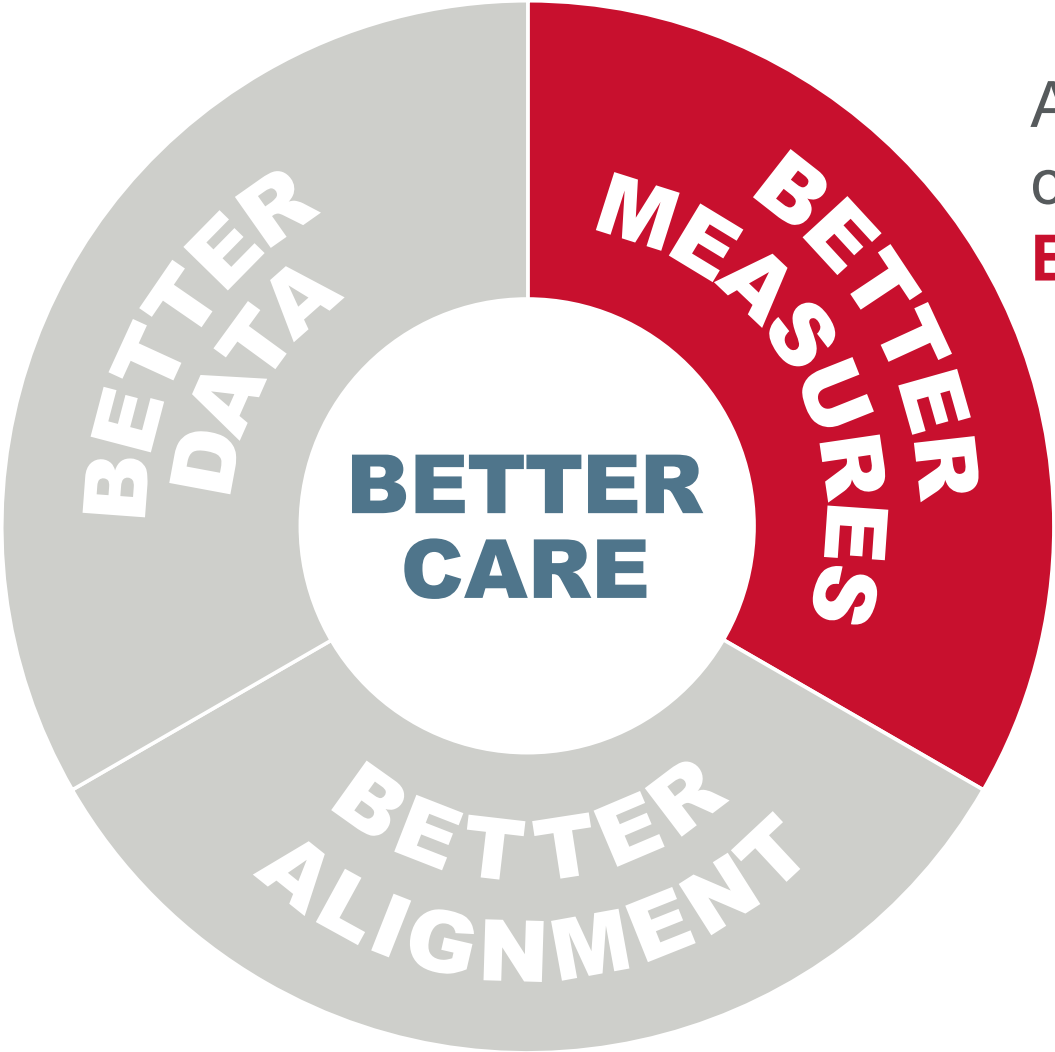


Measures Roadmap

Have more standardized
measure calculations
that leverage
BETTER DATA

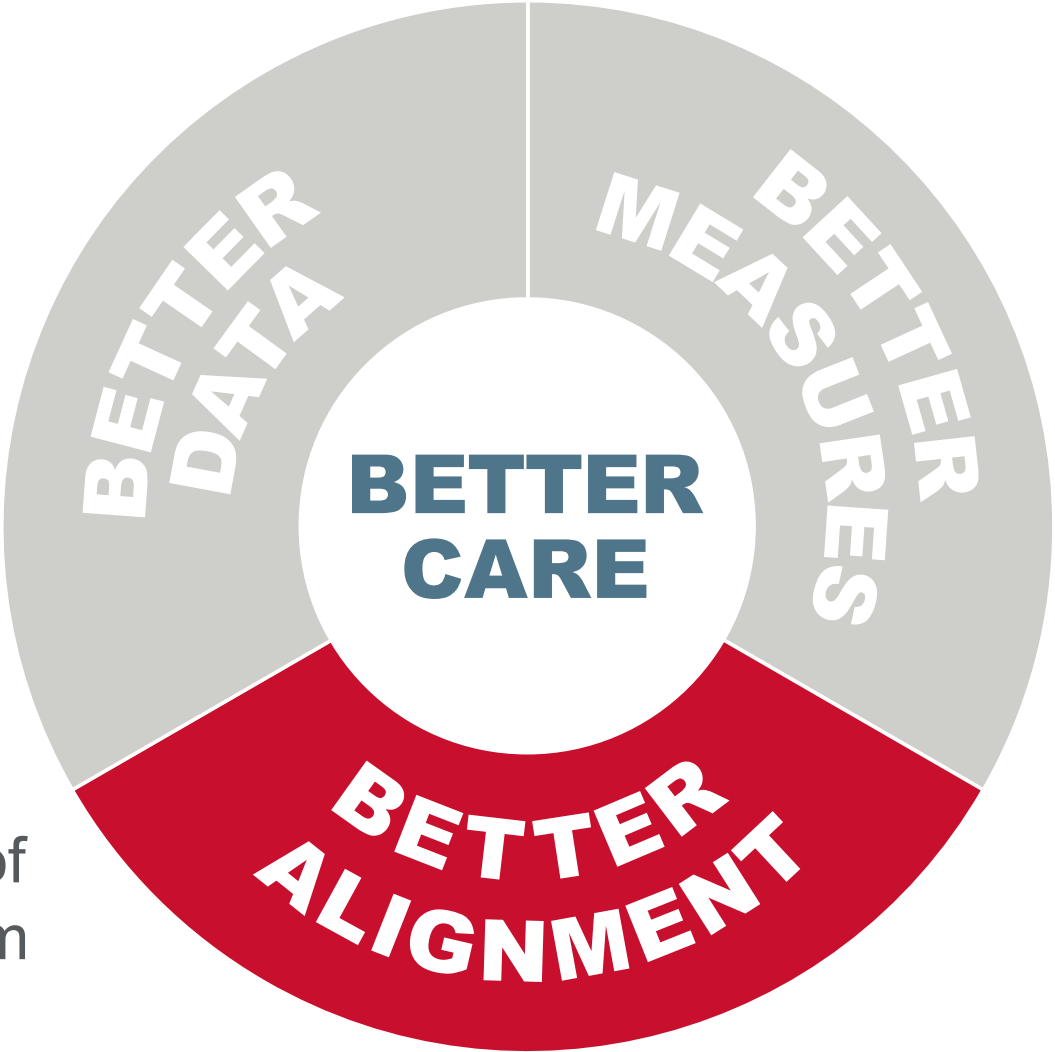


Measures Roadmap



Assess more meaningful concepts with **BETTER MEASURES**

Measures Roadmap



Support more levels of the health care system and uses through **BETTER ALIGNMENT**

Better Data

Standardized data and measure calculations



Today

Subset of measures leverage electronic clinical data

22 digital quality measures downloadable from NCQA

Future

More measures leverage electronic clinical data

All HEDIS measures digital in 5 years

Digital measures as software components

Better Data

Standardized data and measure calculations



Replace measures that could be improved by use of electronic clinical data

Explore new ways for customers to ingest, implement and interact with measures and content

How we'll get there

Continue digitalizing measures using FHIR/CQL standards

Identify and address gaps in standards

Better Measures

Measure what matters most



Today

For hard-to-measure areas, measures often assess processes and count visits

Future

More measures that assess more clinically relevant outcomes

New measures to address gap areas

Better Measures

Measure what matters most



New and enhanced measures introduced in batches

Sunset measures as replacements are introduced

Develop new measures that leverage clinical data to replace existing measures

How we'll get there

Better Alignment

Support more levels of the health care system



Today

Variation in measurement
across programs and levels

Future

Measures...

- Address multiple accountable entities
- Are ***consistent*** - work similarly between levels
- Are ***connected*** - calculations roll up to next level
- Drive ***care Improvement***

Better Alignment

Support more levels of the health care system



Expand measures to support additional accountable entities

Strive for alignment across these systems

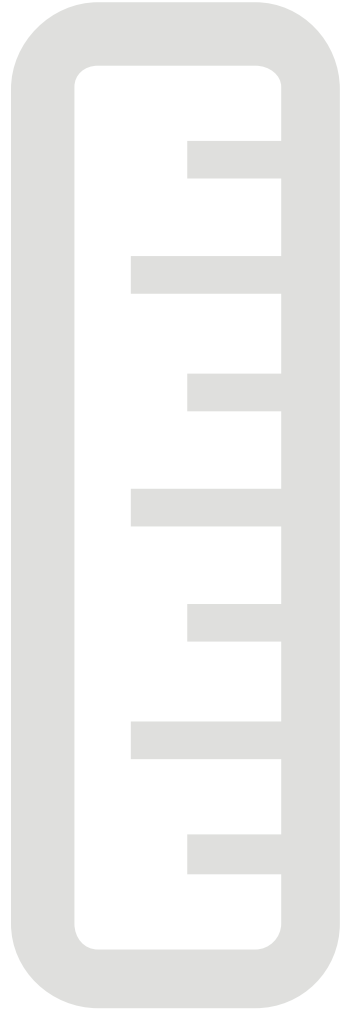
How we'll get there

Expand measures to support new uses

More information at Digital Solutions: Building beyond health plan quality reporting:
<https://www.ncqa.org/wp-content/uploads/2021/09/Future-of-Hedis-During-and-After-the-Pandemic.pdf>

Measuring Unmet Social Needs for Food, Housing, Transportation

Proposed new measure posted for public comment



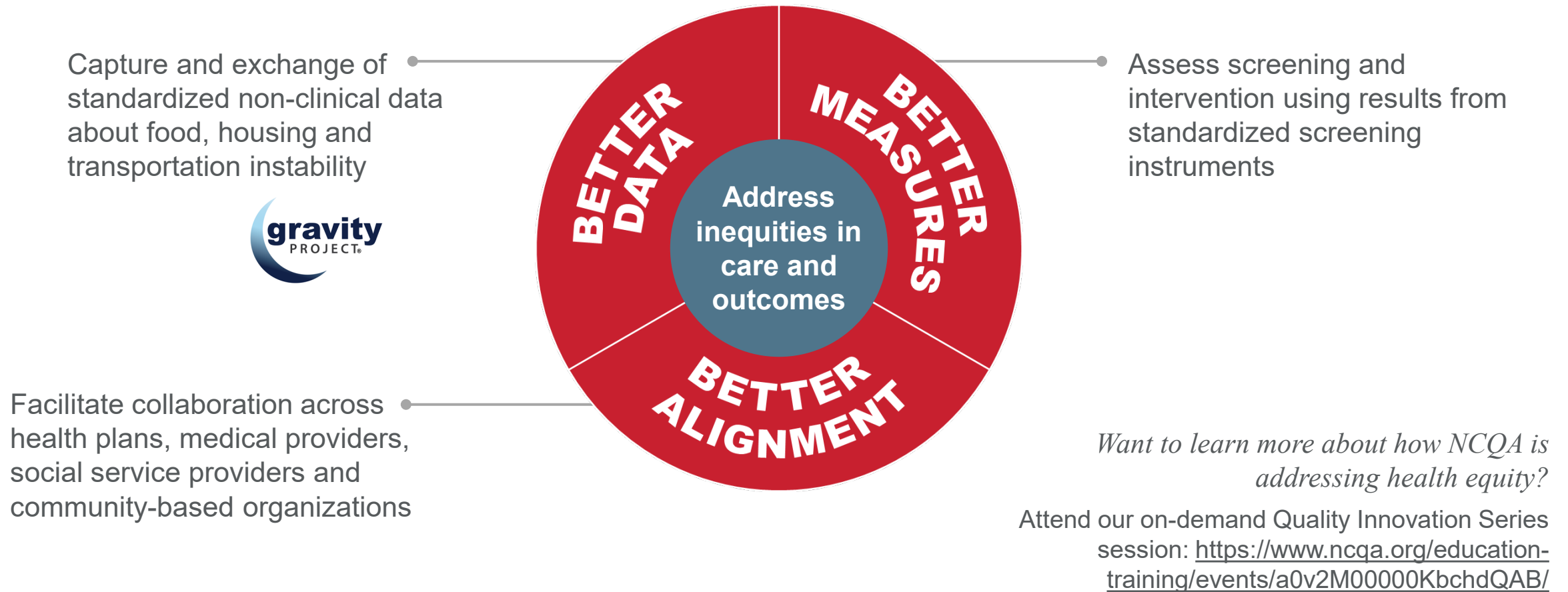
Measure Description: Members screened at least once for unmet food, housing and transportation needs, and received intervention if they screened positive.

Six rates: Food screening, Food intervention, Housing screening, Housing intervention, Transportation screening, Transportation intervention

Product Lines: Commercial, Medicaid, Medicare

Measuring Unmet Social Needs for Food, Housing, Transportation

Proposed new measure posted for public comment



Give Us Your Feedback

HEDIS Public Comment Period: February 11 – March 11, 2022

<https://www.ncqa.org/about-ncqa/contact-us/public-comments/hedis-public-comment/>

*We want to
hear from
you*

<https://my.ncqa.org/>

HEDIS[®] Public Comment

Reviewers are asked to submit comments in writing via the NCQA [public comment website](#) by 5:00pm (ET), Friday, March 11.

NCQA is releasing for public comment proposed new measures, changes to existing measures and proposed measure retirements for HEDIS MY 2023.

OVERVIEW MEMO

Proposed New Measures

- [Topical Fluoride for Children](#)
- [Oral Evaluation, Dental Services](#)
- [Social Need Screening and Intervention](#)
- [Emergency Department Visits for Hypoglycemia in Older Adults With Diabetes](#)

Available Resources

See our **Future of HEDIS** webinar series:

<https://www.ncqa.org/hedis/the-future-of-hedis/>

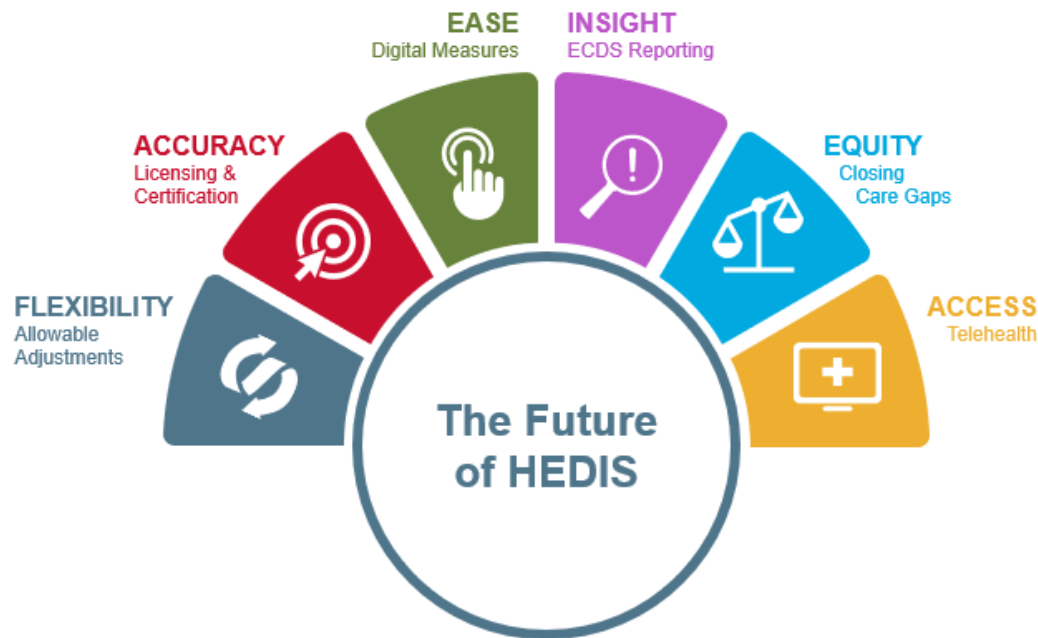
Visit our **ECDS** webpage:

<http://www.ncqa.org/ecds>

Issue brief on leveraging electronic clinical data for HEDIS

Special report summarizing HEDIS results for measures that leverage clinical data

New! Resource guide on reporting the *Colorectal Cancer Screening* measure



Key Takeaways

HEDIS content is evolving to...

- Have more standardized measure calculations that leverage ***better data***
- Assess more meaningful concepts with ***better measures***
- Support more levels of the health care system and uses through ***better alignment***

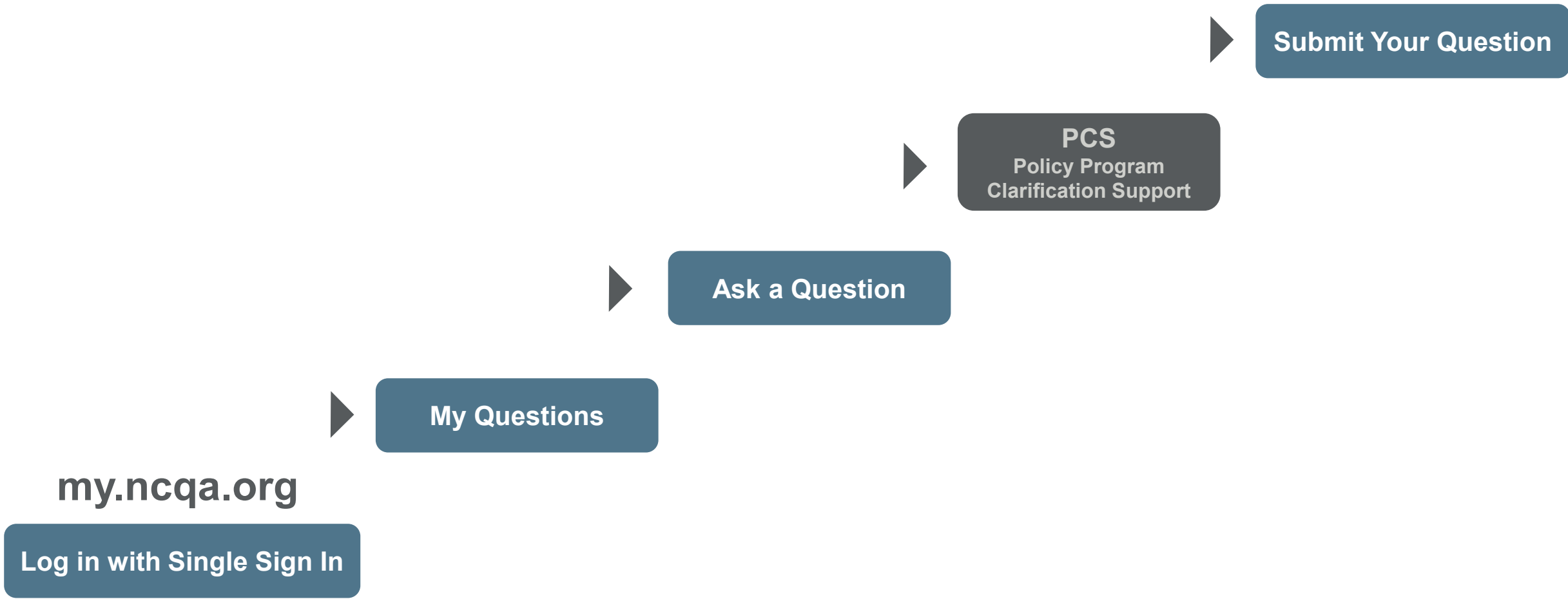
Evolution will be gradual with opportunities for stakeholders to provide feedback





Questions

How to ask questions *after* today's Q&A



What's coming in 2022

April 21



NCQA's signature event, in Washington, DC and online
qualitytalks.org

April-June



A virtual learning series.
ncqa.org/qiseries

July 12-13



An interactive summit on bridging gaps in digital quality measurement.
digitalqualitysummit.org

Oct 31-Nov 3



NCQA's newest event on all aspects of quality, in Washington, DC.
ncqasummit.com/savethedate/



Washington, DC or Online | April 21

qualitytalks.org

QUALITY TALKS 2022

