HEDIS® Public Comment Overview

HEDIS Overview

HEDIS is a set of standardized performance measures designed to ensure that purchasers and consumers can reliably compare the performance of health plans. HEDIS is also a model for emerging systems of performance measurement in other areas of health care delivery.

HEDIS is maintained by NCQA, a not-for-profit organization committed to evaluating and publicly reporting on the quality of physicians, health plans, ACOs and other organizations. The HEDIS measurement set contains 96 measures across 6 domains of care.

Items available for public comment are being considered for the HEDIS Measurement Year 2023 publication (released August 2022).

HEDIS Measure Development Process

NCQA’s consensus development process involves rigorous review of published guidelines and scientific evidence, as well as feedback from multi-stakeholder advisory panels. The NCQA Committee on Performance Measurement, a diverse panel of independent scientists and representatives from health plans, consumers, federal policymakers, purchasers and clinicians, oversees the evolution of the HEDIS measurement set. Numerous measurement advisory panels provide clinical and technical knowledge required to develop the measures. Additional HEDIS expert panels and the Technical Measurement Advisory Panel provide invaluable assistance by identifying methodological issues and giving feedback on new and existing measures.

Synopsis

NCQA seeks public feedback on proposed new measures, changes to existing measures and proposed measure retirements.

Reviewers are asked to submit comments to NCQA in writing via the Public Comment website by 5:00 p.m. (ET), Friday, March 11.

Submitting Comments

Submit all comments via NCQA’s Public Comment website at https://my.ncqa.org/

Note: NCQA does not accept comments via mail, email or fax.

1HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).
How to Submit a Comment

1. Go to https://my.ncqa.org/.
2. Once logged in, click to select Public Comments.
3. Click Add Comment.
4. In the Product field, click to select HEDIS Public Comment from the drop-down menu.
5. Click the Instructions link to view public comment materials, including instructions and proposed measure specifications.
6. Click to select the Topic and Element (measure) on which you want to comment.
7. Click to select your support option (e.g., Support, Do not support, Support with modifications).
   Note: If you chose Do not support, include the reason in the text box. If you chose Support with modifications, enter the suggested modifications in the text box.
8. Enter comments in the Comments box.
   Note: Comments may not be more than 2,500 characters. We suggest you develop comments in Word to check your character limit and save a copy for reference. Use the “cut and paste” function to copy your comment into the Comments box.
9. Click Submit after each comment. After you have submitted all comments, click Close. You will be able to view and download all your submitted comments.

All comments are due Friday, March 11, by 5:00 p.m. ET.

NCQA Review of Public Comments

NCQA appreciates the time and effort required to submit comments, and reviews all feedback submitted within the public comment period. Due to the high volume of comments received, NCQA cannot respond to individual comments, but NCQA advisory panels and the Committee on Performance Measurement will consider comments and advise NCQA staff.

Items for Public Comment

Refer to the NCQA Public Comment page for detailed documentation (memos, specifications, performance data) on the items listed below.

Proposed New Measures

- Topical Fluoride for Children
- Oral Evaluation, Dental Services
- Social Need Screening and Intervention
- Emergency Department Visits for Hypoglycemia in Older Adults With Diabetes

Proposed Changes to Existing Measures

- Adult Immunization Status
- Deprescribing of Benzodiazepines in Older Adults
Proposed Measure Retirements

- Frequency of Selected Procedures
- Select CAHPS®2 health plan measures
  - Flu Vaccinations for Adults Ages 18-64
  - Flu Vaccinations for Adults Ages 65 and Older
  - Pneumococcal Vaccination Status for Older Adults

Cross-Cutting Topic

- Expansion of race and ethnicity stratification in Select HEDIS Measures

Contact NCQA Customer Support at 888-275-7585, Monday–Friday, 8:30 a.m.–5:00 p.m. (ET).

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