

2022 Health Plan Ratings Required HEDIS[®], CAHPS[®] and HOS Measures

Commercial & Medicaid:

HEDIS MY 2021 & CAHPS MY 2021 (Reporting Year 2022)

Medicare:

HEDIS MY 2021 (Reporting Year 2022)
CAHPS MY 2020 (Reporting Year 2021)
HOS MY 2020 (Reporting Year 2021)

2022 HPR REQUIRED HEDIS, CAHPS AND HOS MEASURES

Summary of Changes to Measure List:

July 2021 Posting

- Added the following measures:

Measure Name		Commercial	Medicare	Medicaid
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	✓	✓	(currently in HPR)
FUI	Follow-Up After High Intensity Care for Substance Use Disorder (7-Day Rate)	✓	✓	✓
HFS	Hospitalization Following Discharge From a Skilled Nursing Facility (30-Day Rate)		✓	
POD	Pharmacotherapy for Opioid Use Disorder	✓	✓	✓
PCR	Plan All-Cause Readmissions	(add back to HPR scoring for 2022)	(add back to HPR scoring for 2022)	✓
PRS	Prenatal Immunization Status (Combination Rate)	✓		✓
COU	Risk of Continued Opioid Use—31-day rate	(currently in HPR)	✓	(currently in HPR)

December 2021 Posting

- Added the COU measure to the Medicare product line in the “Measure Additions” table.
- Removed the footnote about the Emergency Department Utilization (EDU) measure pending public reporting status; EDU will be publicly reported and required for HPR 2022.
- Revised and consolidated the subcomposites for all three product lines.

HEDIS/CAHPS Measures Required for HP Accreditation—Commercial

HEDIS MY 2021 & CAHPS MY 2021 (Reporting Year 2022)

Measure Name	Display Name	Weight*
PATIENT EXPERIENCE		
Getting Care		
Getting Needed Care (Usually + Always)	Getting care easily	1.5
Getting Care Quickly (Usually + Always)	Getting care quickly	1.5
Satisfaction With Plan Physicians		
Rating of Personal Doctor (9 + 10)	Rating of primary care doctor	1.5
Rating of Specialist Seen Most Often (9 + 10)	Rating of specialists	1.5
Coordination of Care (Usually + Always)	Coordination of care	1.5
Satisfaction With Plan and Plan Services		
Claims Processing (Usually + Always)	Handling claims	1.5
Rating of Health Plan (9 + 10)	Rating of health plan	1.5
Rating of All Health Care (9 + 10)	Rating of care	1.5

Measure Name		Display Name	Weight*
PREVENTION			
Children and Adolescent Well-Care			
CIS	Childhood Immunization Status—Combination 10	Childhood immunizations	3
IMA	Immunizations for Adolescents—Combination 2	Adolescent immunizations	3
WCC	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents—BMI Percentile—Total	BMI percentile assessment	1
Women's Reproductive Health			
PPC	Prenatal and Postpartum Care—Timeliness of Prenatal Care	Prenatal checkups	1
	Prenatal and Postpartum Care—Postpartum Care	Postpartum care	1
PRS	Prenatal Immunization Status—Combination Rate	Prenatal immunizations	1
Cancer Screening			
BCS	Breast Cancer Screening	Breast cancer screening	1
COL	Colorectal Cancer Screening	Colorectal cancer screening	1
CCS	Cervical Cancer Screening	Cervical cancer screening	1
Other Preventive Services			
CHL	Chlamydia Screening in Women—Total	Chlamydia screening	1
FVA	Flu Vaccinations for Adults Ages 18-64	Flu shots	1
TREATMENT			
Respiratory			
AMR	Asthma Medication Ratio—Total	Asthma control	1
CWP	Appropriate Testing for Pharyngitis—Total	Appropriate testing and care for a sore throat	1
URI	Appropriate Treatment for Upper Respiratory Infection—Total	Appropriate antibiotic use for colds	1
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis—Total	Appropriate antibiotic use for acute bronchitis/bronchiolitis	1
PCE	Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	Steroid after hospitalization for acute COPD	1
	Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	Bronchodilator after hospitalization for acute COPD	1
Diabetes			
CDC	Comprehensive Diabetes Care—Blood Pressure Control (<140/90)	Blood pressure control (140/90)	3
	Comprehensive Diabetes Care—Eye Exams	Eye exams	1
	Comprehensive Diabetes Care—HbA1c Control (<8%)	Glucose control	3
	Statin Therapy for Patients With Diabetes—Received Statin Therapy	Patients with diabetes—received statin therapy	1
	Statin Therapy for Patients With Diabetes—Statin Adherence 80%	Patients with diabetes—statin adherence 80%	1

*The **weight** column indicates the weight of the item (maximum value = 3) in the overall score calculation.

Measure Name		Display Name	Weight*
Heart Disease			
SPC	Statin Therapy for Patients With Cardiovascular Disease—Received Statin Therapy—Total	Patients with cardiovascular disease—received statin therapy	1
	Statin Therapy for Patients With Cardiovascular Disease—Statin Adherence 80%—Total	Patients with cardiovascular disease—statin adherence 80%	1
CBP	Controlling High Blood Pressure	Controlling high blood pressure	3
Behavioral Health—Care Coordination			
FUH	Follow-Up After Hospitalization for Mental Illness—7 days—Total	Follow-up after hospitalization for mental illness	1
FUM	Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	Follow-up after ED for mental illness	1
FUA	Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence—7 days—Total	Follow-up after ED for alcohol and other drug abuse or dependence	1
FUI	Follow-Up After High-Intensity Care for Substance Use Disorder—7 days—Total	Follow-up after high-intensity care for substance use disorder	1
Behavioral Health—Medication Adherence			
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Adherence to antipsychotic medications for individuals with schizophrenia	1
AMM	Antidepressant Medication Management—Effective Continuation Phase Treatment	Patients with a new episode of depression—medication adherence for 6 months	1
POD	Pharmacotherapy for Opioid Use Disorder—Total	Patients with opioid use disorder—medication adherence for 6 months	1
Behavioral Health—Access, Monitoring and Safety			
APM	Metabolic Monitoring for Children and Adolescents on Antipsychotics—Blood Glucose and Cholesterol Testing—Total	Cholesterol and blood sugar testing for youth on antipsychotic medications	1
APP	Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics—Total	First-line psychosocial care for youth on antipsychotic medications	1
ADD	Follow-Up Care for Children Prescribed ADHD Medication—Continuation & Maintenance Phase	Continued follow-up after ADHD diagnosis	1
IET	Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment—Engagement of AOD Treatment—Total	Alcohol or drug abuse or dependence treatment engaged	1
Risk-Adjusted Utilization			
AHU	Acute Hospital Utilization—Observed-to-Expected Ratio—Total Acute—Total	Acute hospital utilization	1
PCR	Plan All-Cause Readmissions—Observed-to-Expected Ratio—18-64 years	Plan all-cause readmissions	1
EDU	Emergency Department Utilization—Observed-to-Expected Ratio—Total	Emergency department utilization	1

*The **weight** column indicates the weight of the item (maximum value = 3) in the overall score calculation.

Measure Name		Display Name	Weight*
Overuse of Opioids			
HDO	Use of Opioids at High Dosage	Avoiding opioids at high dosage	1
UOP	Use of Opioids from Multiple Providers—Multiple Prescribers and Multiple Pharmacies	Avoiding opioids from multiple prescribers and multiple pharmacies	1
COU	Risk of Continued Opioid Use—31-day rate—Total	Avoiding continued opioid use	1
Other Treatment Measures			
LBP	Use of Imaging Studies for Low Back Pain	Appropriate use of imaging studies for low back pain	1

HEDIS/CAHPS/HOS Measures Required for HP Accreditation—Medicare

HEDIS MY 2021 (Reporting Year 2022); CAHPS MY 2020 (Reporting Year 2021);

HOS MY 2020 (Reporting Year 2021)

Measure Name		Display Name	Weight*
PATIENT EXPERIENCE			
Getting Care			
	Getting Needed Care (Usually + Always)	Getting care easily	1.5
	Getting Care Quickly (Usually + Always)	Getting care quickly	1.5
Satisfaction With Plan Physicians			
	Rating of Personal Doctor (9 + 10)	Rating of primary care doctor	1.5
	Rating of Specialist Seen Most Often (9 + 10)	Rating of specialists	1.5
	Coordination of Care (Usually + Always)	Coordination of care	1.5
Satisfaction With Plan and Plan Services			
	Rating of Health Plan (9 + 10)	Rating of health plan	1.5
	Rating of All Health Care (9 + 10)	Rating of care	1.5
PREVENTION			
Cancer Screening			
BCS	Breast Cancer Screening—Total	Breast cancer screening	1
COL	Colorectal Cancer Screening—Total	Colorectal cancer screening	1
Other Preventive Services			
FVO	Flu Vaccinations for Adults Ages 65 and Older	Flu shots for adults ages 65 and older	1
PNU	Pneumococcal Vaccination Status for Older Adults	Pneumonia shots for adults ages 65 and older	1

*The **weight** column indicates the weight of the item (maximum value = 3) in the overall score calculation.

Measure Name		Display Name	Weight*
TREATMENT			
Respiratory			
PCE	Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	Steroid after hospitalization for acute COPD	1
	Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	Bronchodilator after hospitalization for acute COPD	1
Diabetes			
CDC	Comprehensive Diabetes Care—Blood Pressure Control (<140/90)	Blood pressure control (140/90)	3
	Comprehensive Diabetes Care—Eye Exams—Total	Eye exams	1
	Comprehensive Diabetes Care—HbA1c Control (<8%)	Glucose control	3
SPD	Statin Therapy for Patients With Diabetes—Received Statin Therapy	Patients with diabetes—received statin therapy	1
	Statin Therapy for Patients With Diabetes—Statin Adherence 80%	Patients with diabetes—statin adherence 80%	1
Heart Disease			
SPC	Statin Therapy for Patients With Cardiovascular Disease—Received Statin Therapy—Total	Patients with cardiovascular disease—received statin therapy	1
	Statin Therapy for Patients With Cardiovascular Disease—Statin Adherence 80%—Total	Patients with cardiovascular disease—statin adherence 80%	1
CBP	Controlling High Blood Pressure	Controlling high blood pressure	3
Behavioral Health—Care Coordination			
FUH	Follow-Up After Hospitalization for Mental Illness—7 days—Total	Follow-up after hospitalization for mental illness	1
FUM	Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	Follow-up after ED for mental illness	1
FUA	Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence—7 days—Total	Follow-up after ED for alcohol and other drug abuse or dependence	1
FUI	Follow-Up After High-Intensity Care for Substance Use Disorder—7 days—Total	Follow-up after high-intensity care for substance use disorder	1
Behavioral Health—Medication Adherence			
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Adherence to antipsychotic medications for individuals with schizophrenia	1
POD	Pharmacotherapy for Opioid Use Disorder—Total	Patients with opioid use disorder—medication adherence for 6 months	1
AMM	Antidepressant Medication Management—Effective Continuation Phase Treatment	Patients with a new episode of depression—medication adherence for 6 months	1

*The **weight** column indicates the weight of the item (maximum value = 3) in the overall score calculation.

	Measure Name	Display Name	Weight*
Behavioral Health—Access, Monitoring and Safety			
IET	Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment—Engagement of AOD Treatment—Total	Alcohol or drug abuse or dependence treatment engaged	1
Patient Safety and Treatment for Older Adults			
PSA	Non-Recommended PSA-Based Screening in Older Men	Avoiding non-recommended prostate cancer screening in older men	1
DDE	Potentially Harmful Drug Disease Interactions in Older Adults—Total	Avoiding potentially harmful drug and disease interactions in older adults	1
DAE	Use of High-Risk Medications in Older Adults—High Risk Medications to Avoid	Avoiding high-risk medications for older adults	1
FRM	Fall Risk Management	Managing risk of falls	1
OMW	Osteoporosis Management in Women Who Had a Fracture	Managing osteoporosis in women after fracture	1
Care Coordination			
FMC	Follow-Up After Emergency Department Visit for People With Multiple High-Risk Chronic Conditions—65+ years	Follow-up after ED for multiple high-risk chronic conditions	1
TRC	Transitions of Care—Notification of Inpatient Admission—65+ years	Transitions of Care—notification of inpatient admission	1
	Transitions of Care—Receipt of Discharge Information—65+ years	Transitions of Care—receipt of discharge information	1
	Transitions of Care—Patient Engagement After Inpatient Discharge—65+ years	Transitions of Care—patient engagement after inpatient discharge	1
	Transitions of Care—Medication Reconciliation Post-Discharge—65+ years	Transitions of Care—medication reconciliation post-discharge	1
Risk-Adjusted Utilization			
PCR	Plan All-Cause Readmissions—Observed-to-Expected Ratio—65+ years	Plan all-cause readmissions	1
EDU	Emergency Department Utilization—Observed-to-Expected Ratio—65+ years	Emergency department utilization	1
AHU	Acute Hospital Utilization—Observed-to-Expected Ratio—Total Acute—65+ years	Acute hospital utilization	1
HPC	Hospitalization for Potentially Preventable Complications—Total ACSC—Observed-to-Expected Ratio—Total	Hospitalization for potentially preventable complications	1
HFS	Hospitalization Following Discharge From a Skilled Nursing Facility—30-Day—Total	Hospitalization following SNF discharge	1
Overuse of Opioids			
HDO	Use of Opioids at High Dosage	Avoiding opioids at high dosage	1
UOP	Use of Opioids from Multiple Providers—Multiple Prescribers and Multiple Pharmacies	Avoiding opioids from multiple prescribers and multiple pharmacies	1
COU	Risk of Continued Opioid Use—31-day rate—Total	Avoiding continued opioid use	1

*The **weight** column indicates the weight of the item (maximum value = 3) in the overall score calculation.

HEDIS/CAHPS Measures Required for HP Accreditation—Medicaid*HEDIS MY 2021 & CAHPS MY 2021 (Reporting Year 2022)*

Measure Name		Display Name	Weight*
PATIENT EXPERIENCE			
Getting Care			
	Getting Needed Care (Usually + Always)	Getting care easily	1.5
	Getting Care Quickly (Usually + Always)	Getting care quickly	1.5
Satisfaction With Plan Physicians			
	Rating of Personal Doctor (9 + 10)	Rating of primary care doctor	1.5
	Rating of Specialist Seen Most Often (9 + 10)	Rating of specialists	1.5
	Coordination of Care (Usually + Always)	Coordination of care	1.5
Satisfaction With Plan and Plan Services			
	Rating of Health Plan (9 + 10)	Rating of health plan	1.5
	Rating of All Health Care (9 + 10)	Rating of care	1.5
PREVENTION			
Children and Adolescent Well-Care			
ADV	Annual Dental Visit—Total	Dental visits	1
CIS	Childhood Immunization Status—Combination 10	Childhood immunizations	3
IMA	Immunizations for Adolescents—Combination 2	Adolescent immunizations	3
WCC	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents—BMI Percentile—Total	BMI percentile assessment	1
Women's Reproductive Health			
PPC	Prenatal and Postpartum Care—Timeliness of Prenatal Care	Prenatal checkups	1
	Prenatal and Postpartum Care—Postpartum Care	Postpartum care	1
PRS	Prenatal Immunization Status —Combination Rate	Prenatal immunizations	1
Cancer Screening			
BCS	Breast Cancer Screening	Breast cancer screening	1
CCS	Cervical Cancer Screening	Cervical cancer screening	1
Other Preventive Services			
CHL	Chlamydia Screening in Women—Total	Chlamydia screening	1
FVA	Flu Vaccinations for Adults Ages 18-64	Flu shots	1
MSC	Medical Assistance With Smoking and Tobacco Use Cessation—Advising Smokers and Tobacco Users to Quit	Smoking advice	1

*The **weight** column indicates the weight of the item (maximum value = 3) in the overall score calculation.

Measure Name		Display Name	Weight*
TREATMENT			
Respiratory			
AMR	Asthma Medication Ratio—Total	Asthma control	1
CWP	Appropriate Testing for Pharyngitis—Total	Appropriate testing and care for a sore throat	1
URI	Appropriate Treatment for Upper Respiratory Infection—Total	Appropriate antibiotic use for colds	1
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis—Total	Appropriate antibiotic use for acute bronchitis/bronchiolitis	1
PCE	Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	Steroid after hospitalization for acute COPD	1
	Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	Bronchodilator after hospitalization for acute COPD	1
Diabetes			
CDC	Comprehensive Diabetes Care—Blood Pressure Control (<140/90)	Blood pressure control (140/90)	3
	Comprehensive Diabetes Care—Eye Exams	Eye exams	1
	Comprehensive Diabetes Care—HbA1c Control (<8%)	Glucose control	3
SPD	Statin Therapy for Patients With Diabetes—Received Statin Therapy	Patients with diabetes—received statin therapy	1
	Statin Therapy for Patients With Diabetes—Statin Adherence 80%	Patients with diabetes—statin adherence 80%	1
Heart Disease			
SPC	Statin Therapy for Patients With Cardiovascular Disease—Received Statin Therapy—Total	Patients with cardiovascular disease—received statin therapy	1
	Statin Therapy for Patients With Cardiovascular Disease—Statin Adherence 80%—Total	Patients with cardiovascular disease—statin adherence 80%	1
CBP	Controlling High Blood Pressure	Controlling high blood pressure	
Behavioral Health—Care Coordination			
FUH	Follow-Up After Hospitalization for Mental Illness—7 days	Follow-up after hospitalization for mental illness	1
FUM	Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	Follow-up after ED for mental illness	1
FUA	Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence—7 days—Total	Follow-up after ED for alcohol and other drug abuse or dependence	1
FUI	Follow-Up After High-Intensity Care for Substance Use Disorder—7 days—Total	Follow-up after high-intensity care for substance use disorder	1

*The **weight** column indicates the weight of the item (maximum value = 3) in the overall score calculation.

Measure Name		Display Name	Weight*
Behavioral Health—Medication Adherence			
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Adherence to antipsychotic medications for individuals with schizophrenia	1
AMM	Antidepressant Medication Management—Effective Continuation Phase Treatment	Patients with a new episode of depression—medication adherence for 6 months	1
POD	Pharmacotherapy for Opioid Use Disorder—Total	Patients with opioid use disorder—medication adherence for 6 months	1
Behavioral Health—Access, Monitoring and Safety			
APM	Metabolic Monitoring for Children and Adolescents on Antipsychotics—Blood Glucose and Cholesterol Testing—Total	Cholesterol and blood sugar testing for youth on antipsychotic medications	1
ADD	Follow-Up Care for Children Prescribed ADHD Medication—Continuation & Maintenance Phase	Continued follow-up after ADHD diagnosis	1
SSD	Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications	Diabetes screening for individuals with schizophrenia or bipolar disorder	1
APP	Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics—Total	First-line psychosocial care for youth on antipsychotic medications	1
IET	Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment—Engagement of AOD Treatment—Total	Alcohol or drug abuse or dependence treatment engaged	1
Risk-Adjusted Utilization			
PCR	Plan All-Cause Readmissions—Observed-to-Expected Ratio—18-64 years	Plan all-cause readmissions	1
Overuse of Opioids			
HDO	Use of Opioids at High Dosage	Avoiding opioids at high dosage	1
UOP	Use of Opioids from Multiple Providers—Multiple Prescribers and Multiple Pharmacies	Avoiding opioids from multiple prescribers and multiple pharmacies	1
COU	Risk of Continued Opioid Use—31-day rate—Total	Avoiding continued opioid use	1
Other Treatment Measures			
LBP	Use of Imaging Studies for Low Back Pain	Appropriate use of imaging studies for low back pain	1

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