

**TO:** Interested Parties  
**FROM:** Cindy Ottone, Director, Policy  
**DATE:** June 2021  
**RE:** HEDIS<sup>®1</sup> MY 2021 Measure Trending Determinations

---

This memo communicates trending determinations for measures in the HEDIS MY 2021 *Volume 2 Technical Specifications* that will be reported publicly. Determinations should be considered during the audit review process, particularly for validating and benchmarking performance. Keep in mind that NCQA does not publicly report first-year measures or measures determined to have first-year status.

Trending determinations are predictions based on specification changes and are meant as information only. NCQA does not predict rate increase or decrease from the prior year. Final trending determinations will be released in Quality Compass.

HEDIS Compliance Auditors will continue to benchmark all measures, regardless of trending determinations, to assess whether rate changes align with NCQA's predictions or are organization specific. Do not rely solely on this memo as an explanation for rate and performance changes.

### **Trending Determinations by Measure**

The measures that follow had revisions for HEDIS MY 2021 that may affect trending. For these measures, we recommend:

1. Allow trending with caution (specification changes may cause fluctuation in results compared with the prior year), *or*
2. Do not allow trending by breaking the link to the prior year's measure results.

Submit questions about this memo to NCQA staff through My NCQA at <https://my.ncqa.org>.

---

<sup>1</sup>HEDIS<sup>®</sup> is a registered trademark of the National Committee for Quality Assurance.

### Plan All-Cause Readmissions (PCR)

**Change:**

- Clarified in the Plan Population definition that members must be 18 and older as of the earliest Index Discharge Date.
- Clarified in the *Reporting* sections for *Number of Members in Plan Population* and *Number of Outliers* that the member's age is determined as of the earliest Index Discharge Date.

**Anticipated Trending Determination:** Trending for all product lines for *only* the Outlier Rate between MY 2021 and prior years should be considered with caution.

### Enrollment by Product Line (ENP)

**Change:** Removed reporting by gender, male and female. Only the total number of members is reported.

**Anticipated Trending Determination:** Trending for all product lines between MY 2021 and prior years should be considered with caution.

*Note: The information in the tables above is for information only; final determinations will be released in Quality Compass.*