Dear HEDIS Contact:

As you prepare to submit data for Measurement Year (MY) 2020, we want to remind you of the rules for NCQA's reporting programs and products, such as Health Plan Ratings (HPR) and Quality Compass[®1] (QC). This letter contains important information about Interactive Data Submission System (IDSS) conditions for public reporting, **so please read it carefully!**

To be included in NCQA's reporting programs and products, each HEDIS[®] data submission must:

- Be audited by an NCQA-Certified HEDIS Compliance Auditor.
- Be marked "Submitted" in IDSS.
- Have a corresponding electronic Attestation.
- Be submitted by the deadlines stated below.

MY 2020 Policy and Data Submission Deadlines

HEDIS submissions and corresponding Attestations must be in IDSS and submitted by **11:59 p.m. (ET) on June 15, 2021.**

HEDIS submissions must be "plan-locked" by no later than **11:59 p.m. (ET) on June 1,** to help ensure that NCQA-Certified HEDIS Compliance Auditors have sufficient time to review, approve and "audit-lock" all product-line submissions (with the exception of unaudited Medicaid LTSS HEDIS data) by the June 15 deadline.

After June 15, __all__ late submissions and resubmissions will be charged a processing fee of **$5,000** per submission and resubmission. NCQA-Accredited health plans are also subject to the late submission penalties described in their Accreditation contract. *NCQA, at its sole discretion, may choose to not accept HEDIS or CAHPS[®] resubmissions after the last business day of June of the reporting year.*

NCQA reserves the right to exclude a late submission or resubmission from any NCQA reporting program or product if its inclusion jeopardizes the data testing, publication date or quality of the program or product. NCQA may, at its sole discretion, assess a fee for requests to add late or resubmitted data to such programs or products.

NCQA reserves the right to require that data be resubmitted if there are concerns about the accuracy of results. Resubmission may be subject to a fee, at NCQA's sole discretion.

Public Reporting

Plans must submit a separate Attestation for each submission for which they report HEDIS and CAHPS data to NCQA.

HPR and QC include plans that choose to publicly report. Organizations seeking NCQA Accreditation that choose to not publicly report will be required to have specific HEDIS measures publicly reported, in accordance with their Accreditation contract. These plans will be listed in HPR and QC. Nonaccredited plans that do not choose to publicly report will be included only in aggregate for producing QC benchmarks.

For 2021 only (MY 2020 data), as a response to the potential impact of COVID-19 on health plan scores, NCQA is implementing a Special Overall Rating policy. 2021 ratings will display the better of the Overall Rating score between HPR 2019 (MY 2018 data) and HPR 2021 for plans with Accredited, Provisional and Interim status as of June 30, 2021. Individual measures, subcomposites and composites will continue to be scored and displayed using HPR 2021 performance data (MY 2020 data) for all plans.

Refer to the tables below for additional information about use of eligible submissions in NCQA reporting programs and products.[2]

Table 1: "Yes" on Attestation

"Yes" Selected on the Attestation—Displayed for Each Product		
HPR	**QC**	**Analysis Projects**
Health plan-level data are displayed.	Health plan-level data are displayed.	Health plan-level data are displayed.

Table 2: "No" on Attestation

"No" Selected on the Attestation—Displayed for Each Product		
HPR	**QC**	**Analysis Projects**
Data are used in aggregate to produce benchmarks; the health plan is listed as "No Data Reported." *Exceptions* • Health plans with <15,000 members are excluded. • Accredited health plans scored on HEDIS as of June 30 are rated.	Data are used in aggregate to produce benchmarks. *Exception:* Data for measures used in Accreditation will be displayed as submitted. All other measures will be displayed as "NR."	No health plan level data are displayed. Data are used in aggregate.

Exclusions from NCQA Programs and Products

In some circumstances, NCQA excludes data from reporting programs, products and analysis. A submission that meets any criteria listed below will not be included in NCQA's reporting programs and products and should be indicated on the Attestation as "No" for public reporting.[3]

For any of the following special projects or areas:

- FFS
- HARP
- HIVSNP
- HSAG-State
- LTSS

- MMP Demonstration
- QRS
- SNBC
- SNBC-SNP
- SNBC Non-SNP

- SNP Chronic or Disabling Condition
- SNP Dual Eligible
- SNP Institutional

How to Submit a Question to the My NCQA Portal

If you have any questions, contact your account manager by submitting a request to My NCQA.org. Log in and click **My Questions**, then click **Ask a Question**, then click **Support**. In the drop-down menu, click **IDSS**. Enter the subject and your question and click **Submit Your Question**.

Sincerely,

Garcene Duckett, MSIS
Assistant Director, Data Collection

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[1]Quality Compass®, HEDIS® and CAHPS® are registered trademarks of the National Committee for Quality Assurance (NCQA).

[2]NCQA may also choose not to publicly report certain data.

[3]Attestations marked "Yes" for public reporting for submissions that fall under excluded criteria will reflect "No" in IDSS.