

March 31, 2021

Dear Colleague:

NCQA is pleased to present the *Measurement Year (MY) 2021 HEDIS®1* for the *Quality Rating System: Technical Update.* With this release, NCQA freezes the HEDIS technical specifications for MY 2021. This memo contains corrections, policy changes and clarifications to the *MY 2021 HEDIS for the Quality Rating System.*

The final versions of the Medication List Directory (MLD), Value Set Directory (VSD) and the risk-adjustment tables for MY 2021 reporting are available for free order in the NCQA Store. Once ordered, they will be made available in the My Downloads section of My NCQA.

- MY 2021 Quality Rating System (QRS) HEDIS Value Set Directory: https://store.ncqa.org/my-2021-quality-rating-system-qrs-hedis-value-set-directory.html
- HEDIS MY 2021 Medication List Directory: https://store.ncqa.org/hedis-my-2021-medication-list-directory.html
- HEDIS MY 2021 Risk Adjustment Tables: https://store.ncqa.org/hedis-my-2021-risk-adjustment-tables.html

Changes listed in this document are required for HEDIS MY 2021 reporting. Review all items in the table below and incorporate them into your implementation processes. If information in this memo contradicts a previous My NCQA system response, then the response is obsolete.

If you have questions about information included in the *Technical Update* or about other measure specifications, contact us through My NCQA (https://my.ncqa.org). We wish everyone a successful HEDIS data collection season!

Sincerely,

Cindy Ottone, MHA
Director, Performance Measurement

Enclosure

-

¹HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

HEDIS® is a registered trademark of the National Committee for Quality Assurance ("NCQA"). The HEDIS measures and specifications were developed by and are owned by NCQA. NCQA holds a copyright in these materials and may rescind or alter these materials at any time. Users of the HEDIS measures and specifications shall not have the right to alter, enhance or otherwise modify the HEDIS measures and specifications, and shall not disassemble, recompile or reverse engineer the HEDIS measures and specifications. No license is required for noncommercial use of the measures solely to report quality data under for the Marketplace Quality Reporting System (QRS). All other uses, including a commercial use (including but not limited to vendors using or embedding the measures and specifications into any product or service to calculate measure results for customers for any purpose) must be approved by NCQA and are subject to a license at the discretion of NCQA.

HEDIS measures and specifications are not clinical guidelines, do not establish a standard of medical care and have not been tested for all potential applications. The measures and specifications are provided "as is" without warranty of any kind. NCQA makes no representations, warranties or endorsements about the quality of any product, test or protocol identified as numerator compliant or otherwise identified as meeting the requirements of a HEDIS measure or specification. NCQA also makes no representations, warranties or endorsements about the quality of any organization or clinician who uses or reports performance measures. NCQA has no liability to anyone who relies on HEDIS measures and specifications or data reflective of performance under such measures and specifications.

Unadjusted Uncertified Measures: A calculated measure result (a "rate") from a HEDIS measure that has not been certified via NCQA's Measure Certification Program, and is based on unadjusted HEDIS specifications, may not be called a "Health Plan HEDIS rate" until it is audited and designated reportable by an NCQA-Certified HEDIS Compliance Auditor. Until such time, such measure rates shall be designated or referred to as "Uncertified, Unaudited Health Plan HEDIS Rates."

Adjusted Uncertified Measures: A calculated measure result (a "rate") from a HEDIS measure that has not been certified via NCQA's Measure Certification Program, and is based on adjusted HEDIS specifications, may not be called an "Adjusted HEDIS rate" until it is audited and designated reportable by an NCQA-Certified HEDIS Compliance Auditor. Until such time, such measure rates shall be designated or referred to as "Adjusted, Uncertified, Unaudited HEDIS Rates."

Limited proprietary coding is contained in the measure specifications for convenience. Users of the proprietary code sets should obtain all necessary licenses from the owners of these code sets. NCQA disclaims all liability for use or accuracy of any coding contained in the specifications.

The American Medical Association holds a copyright to the CPT® codes contained in the measure specifications. All rights reserved. CPT is a trademark of the AMA. No fee schedules, basic units, relative values or related listings are included in CPT. The AMA assumes no liability for the data contained herein. Applicable FARS/DFARS restrictions apply to government use.

The American Hospital Association holds a copyright to the Uniform Billing Codes ("UB") contained in the measure specifications. The UB Codes in the HEDIS specifications are included with the permission of the AHA. All uses of the UB Codes may require a license from the AHA. Anyone desiring to use the UB Codes in a commercial product to generate HEDIS results, or for any other commercial use, must obtain a commercial use license directly from the AHA. To inquire about licensing, contact ub04@aha.org.

Some measure specifications contain coding from LOINC® (http://loinc.org). The LOINC table, LOINC codes, LOINC panels and form file, LOINC linguistic variants file, LOINC/RSNA Radiology Playbook, and LOINC/IEEE Medical Device Code Mapping Table are copyright © 1995–2021 Regenstrief Institute, Inc. and the Logical Observation Identifiers Names and Codes (LOINC) Committee and are available at no cost under the license at http://loinc.org/terms-of-use.

"SNOMED" and "SNOMED CT" are registered trademarks of the International Health Terminology Standards Development Organisation (IHTSDO).

No part of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopy, recording or any information storage and retrieval system, without the written permission of NCQA.

© 2021 by the National Committee for Quality Assurance 1100 13th Street, NW, Third Floor Washington, DC 20005

All rights reserved.

NCQA Customer Support: 888-275-7585

NCQA Fax: 202-955-3599 NCQA Website: www.ncqa.org

Specification Updates

This document contains corrections, policy changes and clarifications to MY 2021 HEDIS for the Quality Rating System. NCQA has identified the appropriate page number, measure/guideline and head/subtitle for each item.

Page	Measure/Guideline	Head/Subtitle	Update
119	Comprehensive Diabetes Care	Administrative Specification— Numerators, Eye Exam	Delete the third bullet on page 119 that reads:
			 Any code in the <u>Diabetic Retinal Screening Value Set</u> billed by an eye care professional (optometrist or ophthalmologist) during the year prior to the measurement year, with a negative result (negative for retinopathy).
119	Comprehensive Diabetes Care	Administrative Specification— Numerators, Eye Exam	Replace the fifth bullet on page 119 that reads:
			Any code in the <u>Eye Exam With Evidence of Retinopathy Value Set</u> or <u>Eye Exam Without Evidence of Retinopathy Value Set</u> billed by any provider type during the measurement year.
			with the following:
			Any code in the <u>Eye Exam With Evidence of Retinopathy Value Set</u> , <u>Eye Exam Without Evidence of Retinopathy Value Set</u> or <u>Automated Eye Exam Value Set</u> billed by any provider type during the measurement year.
152	Plan All-Cause Readmissions	Definitions—Plan population	Add the following text as the second paragraph:
			Members must be 18 and older as of the earliest Index Discharge Date.
157	Plan All-Cause Readmissions	Reporting: Number of Members in Plan Population	Replace the text in Step 1 with the following text:
			Determine the member's age as of the earliest Index Discharge Date.
157	Plan All-Cause Readmissions	Reporting: Number of Outliers	Replace the text in Step 1 with the following text:
			Determine the member's age as of the earliest Index Discharge Date.
167	Use of Imaging Studies for Low Back Pain	Corticosteroid Medications table	In the "Corticosteroid" row, replace Betamethasone" with "Betamethasone/Betamethasone acetate."