NCQA leads the way defining and measuring the future of health care quality.

**WE HELP PROGRAMS IMPROVE:**

<table>
<thead>
<tr>
<th>DIGITAL QUALITY</th>
<th>HEALTH EQUITY</th>
<th>PATIENT EXPERIENCE MEASUREMENT</th>
<th>VALUE-BASED CARE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assist organizations utilizing digital data for reliable, accurate, timely quality measurement and reporting.</td>
<td>Enhance measurement and enable quality improvement to advance health equity and reduce health disparities.</td>
<td>Enable robust, rapid, and targeted digital custom patient experience measurement that empowers individuals and results in better outcomes.</td>
<td>Support strategies to transition to and succeed in patient-centered value-based programs that build accountability, improve alignment and strengthen measurement and quality improvement.</td>
</tr>
</tbody>
</table>

**CONTRACTING & PROFESSIONAL SERVICES**

Today’s value-based health care environment challenges organizations to effectively and accurately measure, evaluate and improve performance across the delivery system. For 30 years, NCQA has helped federal, state and private health care leaders with these technical and custom health care quality solutions. We help our clients monitor and evaluate:

<table>
<thead>
<tr>
<th>RESEARCH</th>
<th>MEASURE</th>
<th>VALIDATE</th>
<th>EVALUATE</th>
<th>IMPROVE</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Literature Review &lt;br&gt; - Environmental Scan &lt;br&gt; - Qual / Quantitative Methods &lt;br&gt; - Public Comment</td>
<td>- Develop Measures &lt;br&gt; - Adapt &lt;br&gt; - Implement &lt;br&gt; - Selection &lt;br&gt; - Collection &lt;br&gt; - Calculation &lt;br&gt; - Report Cards</td>
<td>- Quality Assurance &lt;br&gt; - Data Completeness – Accuracy, Reliability</td>
<td>- Benchmarks &lt;br&gt; - Thresholds &lt;br&gt; - Comparative, Statistical Analysis &lt;br&gt; - Focus Studies &lt;br&gt; - Program Effectiveness</td>
<td>- Learning Collaborative &lt;br&gt; - Best Practices Manuals &lt;br&gt; - Stakeholder Engagement &lt;br&gt; - Education</td>
</tr>
</tbody>
</table>
OUR CONTRACT CLIENTS

**FEDERAL CLIENTS**
- Agency for Healthcare Research and Quality
- Centers for Disease Control & Prevention
- Centers for Medicare & Medicaid Services
- Center for Clinical Standards & Quality
- Office of Minority Health
- Centers for Consumer Information & Insurance Oversight
- Health Resources and Services Administration
- National Institute of Health

**STATE CLIENTS**
- CA Office of the Patient Advocate
- CA Integrated Health Association
- MN Department of Health & Human Services
- NY Department of Finance
- NY Department of Health
- TN Department of Finance
- TX Health & Human Services Commission
- Virginia State Health

**FOUNDATIONS**
- California Association of Physician Groups
- California Health Care Foundation
- The Gordan & Betty Moore Foundation
- Janssen Scientific Affairs
- The John Hartford Foundation
- The Scan Foundation
- ZOMA Foundation
- The Commonwealth Fund

**CONTRACT VEHICLES**
- PRIME
  - GSA – PSS/MAS
  - MACPAC
  - HRSA Recognition IDIQ
  - PCMH and PCSP
- SUB
  - CMS RMADA2
  - CMS MIDS
  - CMS CDS
  - VHA IHT

**ABOUT US**

NCQA is a non-profit, independent organization founded in 1990 dedicated to improve healthcare through measurement, transparency and accountability. We accredit health plans that represent nearly 180 million covered lives and operate the largest Patient-Centered Medical Home (PCMH) program in the country, with 1 in 6 primary care physicians practicing in an NCQA-recognized PCMH. NCQA is the measure steward for the Healthcare Effectiveness Data and Information Set (HEDIS®), which is the basis for nearly all value-based and performance measurement systems in the nation.

**LEARN MORE**
For more information about our contracting services or partnership opportunities, please contact:

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