PCMH Office Hours
January 12, 2021
Annual Reporting
PCMH Office Hours - Agenda

- Welcome and Introductions
- PCMH Annual Reporting Process
- Q&A
Sustaining Recognition

Engage practices in an annual reporting providing confirmation of continuing commitment and performance.

Each practice demonstrates that changes made during the initial recognition effort are part of their culture, and practice is becoming more patient-centered.

NCQA will update or review annual requirements each year to ensure continued relevance supporting ongoing quality improvement.
Succeed Annual Reporting Process

Practice’s recognized PCMH 2014 Level 3 or after Transform process must:

- Attest to previous performance
- Confirm practice information and make any clinician changes
- Provide evidence demonstrating continuing PCMH Activities
- Annual fee payment
- Apply for HRSA NOI Approval >60 days before expiration
Annual Reporting Date

• **30 days** before Anniversary Date
• Must complete all Succeed steps prior to anniversary date

• **Date set upon initial Recognition**
  − Or 2014 Level 3 expiration date

• **Flexibility** to meet practice needs
Evidence & Annual Reporting

• **Evidence can be provided** at any point within the year

• NCQA will only review after:
  - **Practice submits their Annual Reporting**
  - Annual fee is paid
Attestation and Reportable Events

Yearly Attestation
Each year, the practice attests that it has maintained the current PCMH Standards

Notifying NCQA of Changes within the Practice
The practice must notify NCQA of any reportable events including:
- Investigations, sanctions, or change of licensure of clinicians or the practice.
- Changes in clinicians listed
- Mergers, acquisitions, and consolidations
- Bankruptcy filings
Audit and New Requirements

**Audit**
- A sample of practices submitting Annual Reporting Requirements are selected
- The practice demonstrates core PCMH criteria
- Selection after Annual Reporting complete

**New Annual Reporting Requirements**
- Announced 6 months ahead
- The practice must submit new requirements at next reporting date
Concept 1
Team-Based Care & Practice Organization
The practice continues to use a team-based approach to provide coordinated care.

AR-TC 1
Patient Care Team Meetings
Required

PCMH Alignment: TC 06
Concept 2: Knowing & Managing Your Patients
The practice continues to proactively remind patients of upcoming services.

AR-KM 1
Proactive Reminders
Frequency - Question
Required

AR-KM 2
Depression Screenings
Tool, Data and NQF Attestation
Required

PCMH Alignment: KM 03 and 12
Concept 3: Patient-Centered Access & Continuity

The practice continues to monitor appointment access.

Access Needs and Preferences
- **Required**

Access for Patients Outside of Business Hours
- **Required**

Technology Supported Alternative Appts
- Informational

PCMH Alignment: AC 01, 03 and 04
Concept 4
Care Management & Support
The practice continues to identify patients who may benefit from care management.

AR-CM 1
Identifying and Monitoring Patients for Care Management
1. Identification of Patients - Question
2. Number of Patients Identified – Data
   Required

AR-CM 2
Care Plans for Care Managed Patients
1. Develop Care Plans – Attestation
2. Written Care Plan – Question
   Required

PCMH Alignment: CM 01, 03-05
Concept 5: Care Coordination & Care Transitions

The practice continues to coordinate care with labs, specialists or other care facilities.

AR-CC 1
Required
Care Coordination Process
Attestation

AR-CC 2
Required
Referral Management Process
Attestation

AR-CC 3
Required
Care Coordination with Other Facilities Process
Attestation

AR-CC 4
Option
Lab and Imaging Testing
Data

AR-CC 5
Option
Referral Tracking
Data

PCMH Alignment: CC 01, 04 and 14-16
Concept 6: Performance Measurement & Quality Improvement

The practice continues to collect and use performance measurement data for quality improvement activities.

AR-QI 1 Clinical Quality Measures Required
AR-QI 2 Resource Stewardship Measures Required
AR-QI 3 Patient Experience Measures Required
AR-QI 4 Monitoring Access Required
AR-QI 5 VBP Agreement Informational

PCMH Alignment: QI 01-04, 08-11 and 19