



PCMH Office Hours January 12, 2021

Annual Reporting

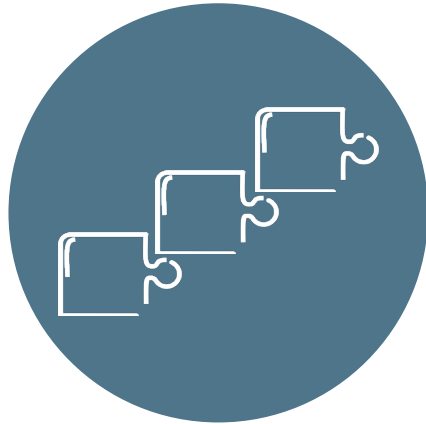


PCMH Office Hours - Agenda

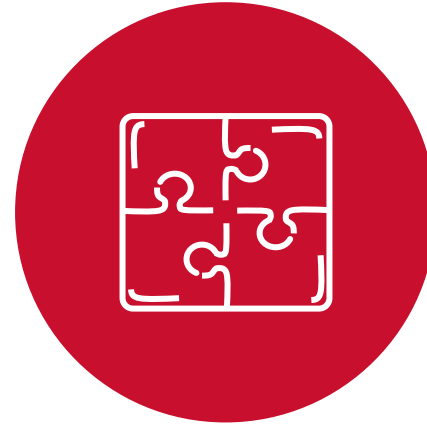
- Welcome and Introductions
- PCMH Annual Reporting Process
- Q&A



Sustaining Recognition



Engage practices in an annual reporting providing confirmation of continuing commitment and performance



Each practice demonstrates that changes made during the initial recognition effort are part of their culture, and practice is becoming more patient-centered

NCQA will update or review annual requirements each year to ensure continued relevance supporting ongoing quality improvement

Succeed Annual Reporting Process

Practice's recognized PCMH 2014 Level 3 or after Transform process must:

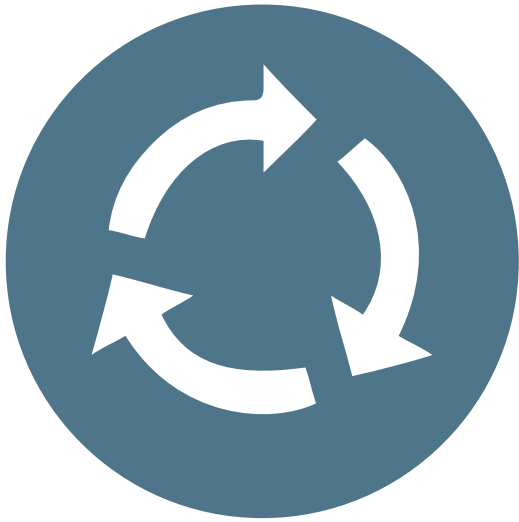
Attest to previous performance	Confirm practice information and make any clinician changes
Provide evidence demonstrating continuing PCMH Activities	Annual fee payment <i>Apply for HRSA NOI Approval >60 days before expiration</i>

Annual Reporting Date

- **30 days** before Anniversary Date
- Must complete all Succeed steps prior to anniversary date
- **Date set upon initial Recognition**
 - Or 2014 Level 3 expiration date
- **Flexibility** to meet practice needs



Evidence & Annual Reporting



- **Evidence can be provided** at any point within the year
- NCQA will only review after:
 - **Practice submits their Annual Reporting**
 - **Annual fee is paid**

Attestation and Reportable Events

Yearly Attestation

Each year, the practice attests that it has maintained the current PCMH Standards

Notifying NCQA of Changes within the Practice

The practice must notify NCQA of any reportable events including:

- Investigations, sanctions, or change of licensure of clinicians or the practice.
- Changes in clinicians listed
- Mergers, acquisitions, and consolidations
- Bankruptcy filings



Audit and New Requirements

Audit

- A sample of practices submitting Annual Reporting Requirements are selected
- The practice demonstrates core PCMH criteria
- Selection after Annual Reporting complete

New Annual Reporting Requirements

- Announced 6 months ahead
- The practice must submit new requirements at next reporting date



Concept 1

Team-Based Care & Practice Organization

The practice continues to use a team-based approach to provide coordinated care.



AR-TC 1
Patient Care Team
Meetings
Required



PCMH Alignment: TC 06

Concept 2: Knowing & Managing Your Patients

The practice continues to proactively remind patients of upcoming services.



AR-KM 1
Proactive Reminders
Frequency - Question
Required

AR-KM 2
Depression
Screenings
Tool, Data and NQF
Attestation
Required



Concept 3: Patient-Centered Access & Continuity

The practice continues to monitor appointment access.

Access Needs and Preferences

Required

AR-AC 1

AR-AC 2

Access for Patients Outside of Business Hours

Required

AR-AC 3

Technology Supported Alternative Appts

Informational



PCMH Alignment: AC 01, 03 and 04

Concept 4

Care Management & Support

The practice continues to identify patients who may benefit from care management.



AR-CM 1

Identifying and Monitoring Patients for Care Management

1. Identification of Patients - Question
2. Number of Patients Identified – Data

Required

AR-CM 2

Care Plans for Care Managed Patients

1. Develop Care Plans – Attestation
2. Written Care Plan – Question

Required





Concept 5: Care Coordination & Care Transitions

The practice continues to coordinate care with labs, specialists or other care facilities

AR-CC 1

Required



Care
Coordination
Process

Attestation

AR-CC 2

Required



Referral
Management
Process

Attestation

AR-CC 3

Required



Care
Coordination
with Other
Facilities
Process

Attestation

AR-CC 4

Option

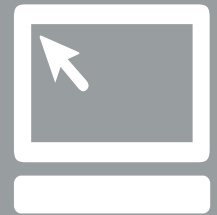


Lab and
Imaging
Testing

Data

AR-CC 5

Option



Referral
Tracking

Data

Concept 6: Performance Measurement & Quality Improvement

The practice continues to collect and use performance measurement data for quality improvement activities.



AR-QI 1
Clinical Quality
Measures
Required



AR-QI 2
Resource Stewardship
Measures
Required



AR-QI 3
Patient Experience
Measures
Required



AR-QI 4
Monitoring Access
Required



AR-QI 5
VBP Agreement
Informational

Time for Questions!

