HEDIS® Public Comment Overview

HEDIS Overview

HEDIS is a set of standardized performance measures designed to ensure that purchasers and consumers can reliably compare the performance of health plans. It also serves as a model for emerging systems of performance measurement in other areas of health care delivery.

HEDIS is maintained by NCQA, a not-for-profit organization committed to evaluating and publicly reporting on the quality of health plans, ACOs, physicians, and other organizations. The HEDIS measurement set consists of 92 measures across 6 domains of care.

Items available for public comment include proposed measure retirements and proposed changes to an existing measure. Items available for public comment are being considered for the HEDIS Measurement Year 2021 Technical Specifications Update, which will be published in March 2021, based on activity that occurred during 2020 (and, where applicable, in prior years).

HEDIS Measure Development Process

To develop measures, NCQA uses a consensus development process that involves a rigorous review of published guidelines and published scientific evidence and feedback from multi-stakeholder advisory panels. The NCQA Committee on Performance Measurement, a diverse panel of independent scientists and representatives from health plans, consumers, federal policymakers, purchasers and clinicians, oversees the evolution of the measurement set. Numerous Measurement Advisory Panels provide clinical and technical knowledge required to develop the measures. Additional HEDIS Expert Panels and the Technical Measurement Advisory Panel provide invaluable assistance by identifying methodological issues and providing feedback on new and existing measures.

Synopsis

NCQA seeks feedback on proposed measure retirements and proposed changes to an existing measure. Reviewers are asked to submit comments to NCQA in writing via the Public Comment website by 11:59 p.m. (ET), Tuesday, November 3.

Submitting Comments

Submit all comments via NCQA’s Public Comment website, using the following link: https://my.ncqa.org/

Note: NCQA does not accept comments via mail, email or fax.

1HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).
How to Submit a Comment

1. Go to https://my.ncqa.org/.
2. Once logged in, click to select Public Comment.
3. Click Add Comment.
4. Within the ‘Product’ field, select Ad-Hoc HEDIS Public Comment from the drop-down menu.
5. Click the Instructions link to view public comment materials, including instructions, proposed measure specifications.
6. Click to select the Topic and Element (measure) on which you want to comment.
7. Click to select your support option (e.g., Support, Do not support, Support with modifications).
   Note: If you chose Do not support, include the reason in the text box. If you chose Support with modifications, enter the suggested modifications in the text box.
8. Enter your comments in the Comments box.
   Note: Comments may not be more than 2,500 characters. Feedback should be brief and to the point. We suggest you develop comments in Word to check your character limit and save a copy for reference. Use the “cut and paste” function to copy your comment into the Comments box.
9. Click Submit after each comment. After you have submitted all comments, click Close. You will be able to view and download all submitted comments.

All comments are due Tuesday, November 3, by 11:59 PM ET.

NCQA Review of Public Comments

NCQA appreciates the time and effort required to submit comments, and reviews all feedback submitted within the public comment period. Due to the high volume of comments received, NCQA cannot respond to individual comments; however, NCQA advisory panels and the Committee on Performance Measurement will consider comments and advise NCQA staff.

Items for Public Comment

Refer to the NCQA Public Comment page for detailed documentation (memos, specifications, performance data) on the items listed below.

Proposed Measures for Retirement

- Enrollment by State
- Total Membership

Proposed Changes to Existing Measure

- Childhood Immunization Status

Questions?

Contact NCQA Customer Support at 888-275-7585, Monday–Friday, 8:30 a.m.–5:00 p.m. (ET).