The Future of HEDIS®

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Episode 5: February 24, 2020

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).
Welcome!

Episode 5 of this webinar series

9,565 registrants in this series
Welcome!

*Episode 5 of this webinar series*

58% of registrants are new
Recommended Viewing

See our earlier webinars: ncqa.org/future-of-hedis

Episode 1: The Basics (July 12, 2019)
Episode 2: Answering Common Questions (September 27, 2019)
Why change HEDIS, and why now?

Health care environment
Feedback
Market research
What’s the purpose?

Improve utility of HEDIS

Maintain integrity of measures throughout the system
We don’t have all the answers
Changes will be gradual
A process, not an event
Collaboration, not commands
Readiness varies, so the pace will vary
We are early in this journey

More webinars and dialogue to come
Overview of Five Key Topics
5 Core Topics

“The Infrastructure”
How HEDIS works

NOT

Content
What HEDIS measures
Allowable Adjustments

Measures are used for multiple purposes. To give you flexibility to do that, we'll tell you what those allowable adjustments are.
Licensing and Certification

Then, we'll make sure uses of our measures are accurate and reflect the quality of the care you provide.
Digital Measures
We'll start giving you measures in a digital format that's easier to work with.
5 Themes

Electronic Clinical Data Systems (ECDS)
A new reporting method helps clinical data create **insight**.
Schedule Change
And we’ll do all of this earlier to give you more time each year.
Schedule Change

So What? “Why should I care?”

NOW

2019
- JAN
- JUL
- DEC

Measures apply to 2019 period
- Year is half over before plans see the newest version of measures

2020
- JAN
- JUN
- DEC

Report HEDIS results for 2019 period

NEW

2021
- JAN
- AUG
- DEC

2022
- JAN
- DEC

Measures apply to 2022 period
- Plans have 5-month advance notice on measures

2023
- JAN
- JUN
- DEC

Report HEDIS results for 2022 period
Schedule Change

So What? “Why should I care?”

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HEDIS measures released

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Report HEDIS results for 2022 period

Plans have 5-month advance notice on measures

Measure specs, 11 months sooner

So What?

“Why should I care?”

- Year is half over before plans see the newest version of measures.
- Plans have 5-month advance notice on measures.
- Measure specs, 11 months sooner.
Schedule Change

Now What? “What’s the next step?”

A related simplification: the HEDIS naming convention.

Calendar Year

Reporting/ Data Submission Year

“YEAR”

HEDIS Year

Measurement Year

Publication Year

What’s the difference?
Why so many?
Transition Year: Two HEDIS editions coming July 1, 2020.

<table>
<thead>
<tr>
<th>Event</th>
<th>HEDIS MY 2020</th>
<th>HEDIS MY 2021</th>
<th>HEDIS MY 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Publish Vols. 1 &amp; 2</td>
<td>7/1/2020</td>
<td>7/1/2020</td>
<td>8/1/2021</td>
</tr>
<tr>
<td>Publish Vol. 2 Technical Update</td>
<td>10/1/2020</td>
<td>3/31/2021</td>
<td>3/31/2022</td>
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<tr>
<td>First Year Public Reporting</td>
<td>10/1/2020</td>
<td>10/1/2021</td>
<td>10/1/2022</td>
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<tr>
<td>Complete HEDIS Vendor Certification (Survey)</td>
<td>12/15/2020</td>
<td>12/15/2021</td>
<td>12/15/2022</td>
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<tr>
<td>Complete HEDIS Vendor Certification</td>
<td>2/15/2021</td>
<td>10/1/2021</td>
<td>7/1/2022</td>
</tr>
<tr>
<td>Data Submission Due</td>
<td>6/15/2021</td>
<td>6/15/2022</td>
<td>6/15/2023</td>
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</table>
What is FHIR® and Why NCQA Is Considering FHIR for HEDIS
What is FHIR®?

Latest interoperability standard

**Fast Healthcare Interoperability Resources (FHIR)**

- HL7 standard
- Enables automated data exchange through APIs
- Developer friendly
- Web-based technology

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Polling Question #1
What is your current level of FHIR understanding?

Take our real-time survey
Why FHIR?
_Paradigm shift in Health IT_

<table>
<thead>
<tr>
<th>PAST</th>
<th>FUTURE...</th>
</tr>
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<tbody>
<tr>
<td>Desktop PCs</td>
<td>Mobile devices</td>
</tr>
<tr>
<td>Static software</td>
<td>Web-based applications and apps</td>
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<tr>
<td>Organizational records</td>
<td>Longitudinal health record</td>
</tr>
<tr>
<td>On-premise server</td>
<td>Cloud</td>
</tr>
<tr>
<td>Monolithic data silos</td>
<td>Open APIs</td>
</tr>
<tr>
<td>Static reports</td>
<td>Flexible analytics featuring big data and machine learning/AI</td>
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</tbody>
</table>
Why FHIR for Quality Data?

More comprehensive data model

CURRENT HEDIS Structure

- HQMF
  (Metadata, Population Structure)
- CQL
  (Expression Logic)
- QDM
  (Data Model)

FUTURE HEDIS Structure

- FHIR
  Measure Measure Report
  (MetaMeasuredata, Population Structure)
- CQL
  (Expression Logic)
- FHIR R4
  (Data Model)

Definitions:
HQMF  Health Quality Measure Format
CQL   Clinical Quality Language
QDM   Quality Data Model
NCQA’s Vision for Quality Measurement

Better accountability at all levels

- Programs use better measures
- Measures move beyond visit counts and low-bar process
- New data sources, improved content and flow
- Standardized electronic data
- Meaningful, patient-centric measures
- Standardized, machine readable logic (CQL)
- Measure harmonization across programs
NCQA FHIR Strategy

Guiding Principles

- Meet stakeholders where they are
- Monitor developments
- Alignment across measurement programs
- Send a signal
NCQA believes it is time to move to FHIR and for the first set of FHIR-CQL HEDIS measures, it is targeting Measurement Year 2022.

**WHY**

- #1 Reduces provider burden by easing data gathering efforts
- #2 Aligns quality measurement with other use cases
- #3 Aligns with other key stakeholders (e.g., CMS)

**WHAT**

- Release a limited number of FHIR-CQL HEDIS measures for Trial Use starting in 2020

**WHEN**

- Current proposal is to release the first set of FHIR-CQL HEDIS measures for Measurement Year 2022 for reporting in June 2023
NCQA will delay FHIR-CQL measures reporting until June 2023 (Measurement Year 2022) to ensure a sufficient time period to test and implement FHIR-CQL measures.
Polling Question #2

Do you support the current proposal to release the first set of FHIR-CQL HEDIS measures for Measurement Year 2022 for reporting in June 2023?

Take our real-time survey
Trial Use of FHIR Measures

RELEASE A SMALL SUBSET of HEDIS digital measures specified as FHIR-CQL for trial use

PROVIDE A SAMPLE of what HEDIS digital measures will look like once the conversion to FHIR is complete

PROVIDE AN EARLY PREVIEW of HEDIS on FHIR HEDIS to stakeholders

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Polling Question #3

Would do you think about NCQA’s plan to release FHIR measures for Trial Use in 2020?

Take our real-time survey
NCQA Organizing FHIR Pilots

NCQA will be organizing FHIR pilots starting later this year and looking for volunteers to:

**ASSESS**
the readiness of the market for FHIR-CQL measures

**IDENTIFY**
any gaps or issues in FHIR-CQL measure specifications

**IDENTIFY**
necessary resources to implement FHIR-CQL measures
Polling Question #4
Would you be interested in participating in an NCQA HEDIS FHIR pilot?

Take our real-time survey
NCQA Priorities for Digitalization

NCQA prioritizes HEDIS measures to digitize based upon

- Feedback from stakeholders
- Use in quality measurement programs
- Feasibility
Polling Question #5

What are your priorities for digitalized measures?

Take our real-time survey
Digital Measurement Community
Digital Measurement Community

Coming Soon!

A NEW interactive platform for stakeholders engaged in the development and implementation of digital quality measures

To sign up, visit: www.ncqa.org/dmc or email digital.measures@ncqa.org
A New Interactive Digital Measurement Community

Addressing Knowledge Barriers and Lack of Coordination Across Disciplines

The Digital Measurement Community will foster collaboration around three primary areas of high impact and value:

- **Sharing Best Practices**
  To promote quality and accountability in the field

- **Education**
  To facilitate the adoption of digital measures and related standards

- **Collaboration**
  Collaborating to build a vibrant digital measurement community
Digital Quality Summit
NCQA & HL7® PRESENT

DIGITAL QUALITY SUMMIT

Save the date!

22-24 July 2020

Sheraton Boston Hotel
Renaissance Arlington Capital View Hotel
Arlington, Virginia
Available for download

A resource for states from the 2019 Digital Quality Summit

ncqa.org/electronic-reporting/states
Questions
How to ask questions after today’s Q&A

my.ncqa.org

Log in with Single Sign In

My Questions

Ask a Question

PCS
Policy Program
Clarification Support

Submit Your Question
Use the Q&A chat window to ask a question

Select a panelist in the Ask menu first and then type your question.