

**TO:** Interested Organizations and Individuals  
**FROM:** Policy Accreditation & Measures Team  
**DATE:** August 19, 2019 (Updated September 17, 2019)  
**RE:** Changes to the WHP Standards and Measures

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Effective immediately, all WHP Accredited organizations, regardless of standards year, will no longer be required to submit audited WHP performance measure results (by a Certified HEDIS Compliance Auditor) to NCQA.

For surveys submitted before July 1, 2020, organizations holding AWPR status must continue to annually report WHP performance measures (by April 15) for scoring against WHP 12, Element A in order to maintain AWPR status; these results are not required to be audited.

### **2020 Wellness and Health Promotion Standards and Guidelines**

NCQA will release the 2020 WHP Standards and Guidelines in March 2020, effective for all WHP Surveys beginning on or after July 1, 2020.

NCQA will make the following significant changes to the 2020 WHP Standards and Measures.

- Eliminate Accredited With Performance Reporting (AWPR) as a status option.
- Retire the associated audit program for WHP performance measures.
- Revise the status options for WHP Accreditation, as outlined below:

<b>Accreditation Status</b>	<b>Standards Score</b>
Accredited—3 years	90–100
Accredited—2 years	70–89.99...
Denied	69.99 and below

- Change *WHP 12: Reporting WHP Performance* to an annual requirement. NCQA will assess that organizations have annually measured WHP Performance Measures as part of the normal accreditation survey process.
- Revise the scoring for *WHP 5: Health Appraisal*, Element C, HA Scope, to require 9–10 factors to be met for a score of 50%, as shown below, and adjust the 20% and 0% scoring accordingly.

**WHP 5, Element C: HA Scope**

HAs provided by the organization assess at least the following personal health characteristics and behaviors.

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|---------------------------------|---------------------------------|
| 1. Weight.                      | 8. Breast cancer screening.     |
| 2. Height.                      | 9. Colorectal cancer screening. |
| 3. Smoking and tobacco use.     | 10. Cervical cancer screening.  |
| 4. Physical activity.           | 11. Influenza vaccination.      |
| 5. Healthy eating.              | 12. At-risk drinking.           |
| 6. Stress.                      | 13. Depressive symptoms.        |
| 7. Productivity or absenteeism. | 14. Safety behaviors.           |

100%	80%	50%	20%	0%
The organization meets 13-14 factors	The organization meets 11-12 factors	The organization meets 9-10 <del>7-10</del> factors	The organization meets 4-8 <del>3-6</del> factors	The organization meets 0-3 <del>0-2</del> factors

**2020 Wellness and Health Promotion Technical Specifications**

NCQA will not issue a new publication of the *Wellness and Health Promotion (WHP) Technical Specifications* in 2019 because there are no policy changes to the specifications or to the general guidelines.

Use the *WHP 2014 Technical Specifications* for WHP 2020 Performance Measure reporting, available in the Download Center.

An updated version of the WHP reporting tool was released for WHP 2017 reporting; use it for WHP 2020 reporting as well.

Please submit questions regarding these changes through My.NCQA (<https://my.ncqa.org>).