The Future of HEDIS®

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Episode 2: September 27, 2019

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).
Why change HEDIS, and why now?

Health care environment
Feedback
Market research
NCQA Measurement Goal

Relevant measures that emphasize effective, efficient care with minimum burden

Why
Better data present new opportunities
Burden threatens measurement’s utility, viability

What
Measures that matter to patients, payers and government
Measures that speak to outcomes and social risk

How
Capitalize on electronic data generated as a by-product of care
Build measures from standardized components
What’s the purpose?

Improve utility of HEDIS

Maintain integrity of measures throughout the system
We don’t have all the answers
Changes will be gradual
A process, not an event
Collaboration, not commands
Readiness varies, so the pace will vary
Recommended Viewing

See our earlier webinar: ncqa.org/future_of_hedis

Jul 12, 2019: The Basics
This is only the beginning

More webinars and dialogue to come
Save the date!

Look for invitations to future webinars

October 30, 2019

December 3, 2019
Michael S. Barr, MD
NCQA Executive Vice President
5 Themes

“Infrastructure”
How HEDIS works

NOT
Content
What HEDIS measures

The Future of HEDIS

ACCURACY
Licensing & Certification

EASE
Digital Measures

INSIGHT
ECDS Reporting

TIME
Schedule Change

FLEXIBILITY
Allowable Adjustments
Allowable Adjustments

Measures are used for multiple purposes. To give you flexibility to do that, we'll tell you what those allowable adjustments are.
Licensing and Certification

Then, we’ll make sure uses of our measures are accurate and reflect the quality of the care you provide.
Digital Measures

We'll start giving you measures in a digital format that's easier to work with.
5 Themes

Electronic Clinical Data Systems (ECDS)
A new reporting method helps clinical data create insight.

The Future of HEDIS
Schedule Change
And we’ll do all of this earlier to give you more time each year.
Schedule Change

So What? “Why should I care?”

**NOW**

2019

- **JAN**
- **JUL**
- **DEC**

HEDIS measures released

Measures apply to 2019 period

Year is half over before plans see the newest version of measures

2020

- **JAN**
- **JUN**
- **DEC**

Report HEDIS results for 2019 period

**NEW**

2021

- **JAN**
- **AUG**
- **DEC**

HEDIS measures released

2022

- **JAN**
- **DEC**

Measures apply to 2022 period

Plans have 5-month advance notice on measures

2023

- **JAN**
- **JUN**
- **DEC**

Report HEDIS results for 2022 period

“Why should I care?”

Year is half over before plans see the newest version of measures.
Schedule Change

**So What? “Why should I care?”**

**NOW**

- **2019**
  - JAN
  - JUL
  - DEC
  - Measures apply to **2019 period**
  - Year is half over before plans see the newest version of measures

- **2020**
  - JAN
  - JUN
  - DEC
  - Report HEDIS results for **2019 period**

**NEW**

- **2021**
  - JAN
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  - HEDIS measures released

- **2022**
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  - Measures apply to **2022 period**
  - Plans have 5-month advance notice on measures

- **2023**
  - JAN
  - JUN
  - DEC
  - Report HEDIS results for **2022 period**
Schedule Change

**Now What?** “What’s the next step?”

A related simplification: the HEDIS naming convention.

- **Calendar Year**
- **Reporting/Data Submission Year**
- **Publication Year**
- **HEDIS Year**
- **Measurement Year**

**What’s the difference?**

**Why so many?**
Schedule Change

*Now What?* “What’s the next step?”

*Transition Year: Two HEDIS editions coming July 1, 2020.*

<table>
<thead>
<tr>
<th>Event</th>
<th>HEDIS MY 2020</th>
<th>HEDIS MY 2021</th>
<th>HEDIS MY 2022</th>
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<tr>
<td>Publish Vols. 1 &amp; 2</td>
<td>7/1/2020</td>
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<td>3/31/2021</td>
<td>3/31/2022</td>
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<td>10/1/2021</td>
<td>10/1/2022</td>
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<tr>
<td>Complete HEDIS Vendor Certification (Survey)</td>
<td>12/15/2020</td>
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<td>2/15/2021</td>
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<td>Data Submission Due</td>
<td>6/15/2021</td>
<td>6/15/2022</td>
<td>6/15/2023</td>
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5 Themes

Now let’s get into your questions during and after our last webinar…
WHAT IS NCQA DOING TO UNDERSTAND THE LANDSCAPE?

- ECDS analysis each reporting year
- Learning Collaboratives to understand barriers and facilitators
- Qualitative interviews with health plans
- Discussions with additional key stakeholders
How can NCQA lessen burden for health plans?

What does NCQA mean by measures as a by-product of care?

Will more measures be retired?

NCQA’s goal is for documentation of measure components to be more automatic and less manual.

NCQA reviews HEDIS® for retirement candidates.

NCQA assessing different ways to lessen burden and recognize health plans’ extra efforts.
How does NCQA’s strategy align with other reporting programs

Aligned standards
Actively talking to various program stewards about how to align
BARRIERS

Varying levels of access to electronic clinical data

Varying levels of health information technology availability or sophistication

RESPONSE

Health information technology uptake is more widespread

ECDS analyses suggest data access is slowly improving
PACE

Will the HEDIS *Hybrid Method* be retired?

What is the plan for ECDS measures in NCQA programs?

RESPONSE

NCQA would like to eventually move away from hybrid reporting, though the pace at which we can do this will depend in part on the landscape of digital measures use.
First ECDS measure to be publicly reported

Prenatal Immunization Status

HEDIS MEASUREMENT YEAR 2020 (Reported June 2021)
Recommended Viewing
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How to ask questions after today’s Q&A

my.ncqa.org

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My Questions

Ask a Question

PCS
Policy Program
Clarification Support

Submit Your Question
Use the Q&A chat window to ask a question