



The Future of HEDIS®

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Episode 2: September 27, 2019

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Why change HEDIS, and why now?

Health care environment

Feedback

Market research

NCQA Measurement Goal

Relevant measures that emphasize effective, efficient care with minimum burden

Why

Better data present new opportunities
Burden threatens measurement's utility, viability

What

Measures that **matter to patients, payers and government**
Measures that speak to **outcomes** and **social risk**

How

Capitalize on **electronic data** generated as a by-product of care
Build measures from **standardized** components



What's the purpose?

Improve utility of HEDIS

Maintain integrity of measures
throughout the system

$$\frac{dN}{dt} = \frac{I}{qV_{act}} - \alpha_{po}(N-N_0)(1-\epsilon S)S + \frac{N_e}{\tau_n} - \frac{N}{\tau_p}$$

$$\frac{dS}{dt} = \Gamma_0 \alpha_{po}(N-N_0)(1-\epsilon S)S + \frac{\beta_0 N}{\tau_m} - \frac{S}{\tau_p}$$

We don't have all the answers

A string of seven leaves hanging from a line, showing a color gradient from green to red. The leaves are arranged in a row, with the first leaf on the left being green and the last leaf on the right being a deep red. The leaves in between show various shades of yellow, orange, and brown, representing a gradual transition of colors.

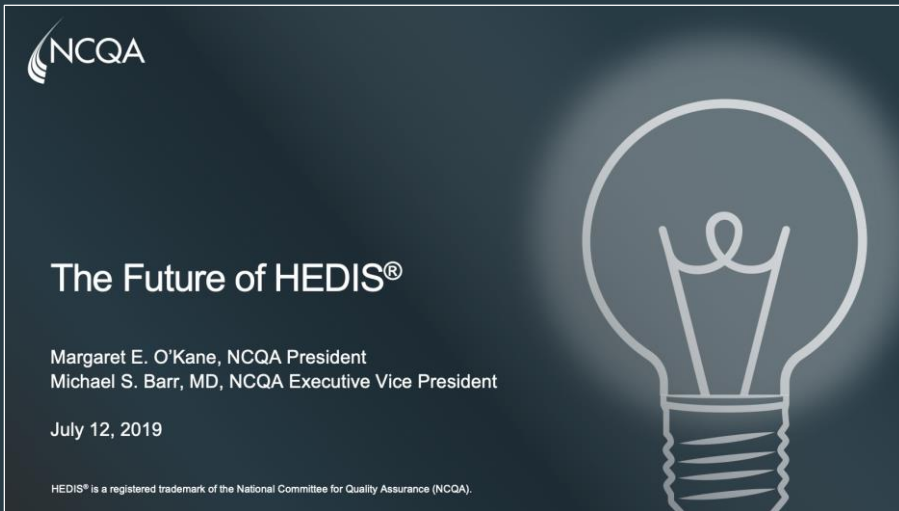
Changes will be gradual

A process, not an event

Collaboration, not commands

Readiness varies, so the pace will vary

Recommended Viewing
*See our earlier webinar:
[ncqa.org/future of hedis](https://ncqa.org/future-of-hedis)*



Jul 12, 2019: The Basics





This is only the beginning

More webinars and dialogue to come

Save the date!
*Look for invitations
to future webinars*



October 30, 2019



December 3, 2019



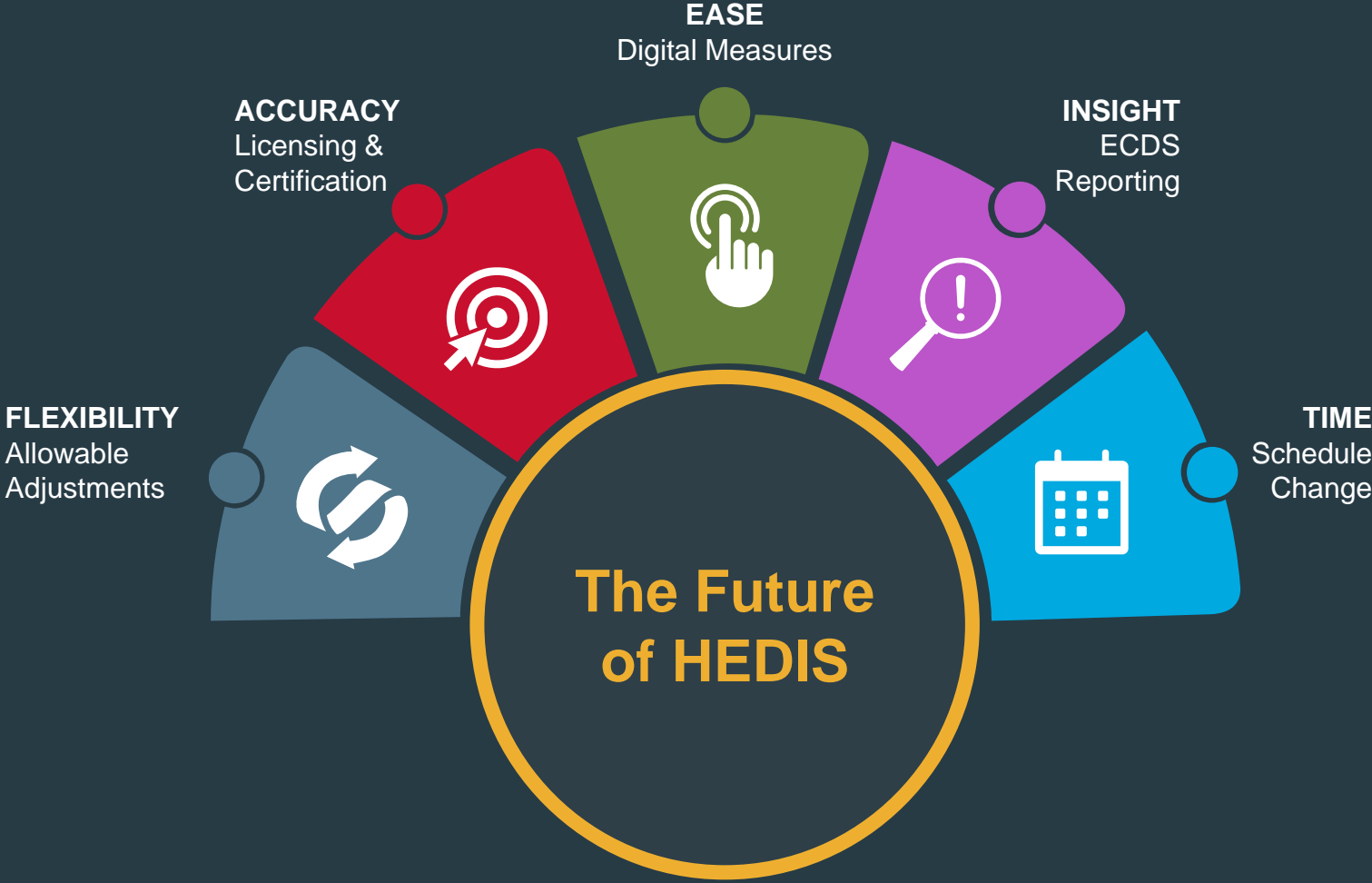
Michael S. Barr, MD
NCQA Executive Vice President

5 Themes

“Infrastructure”
How HEDIS works

NOT

Content
What HEDIS measures

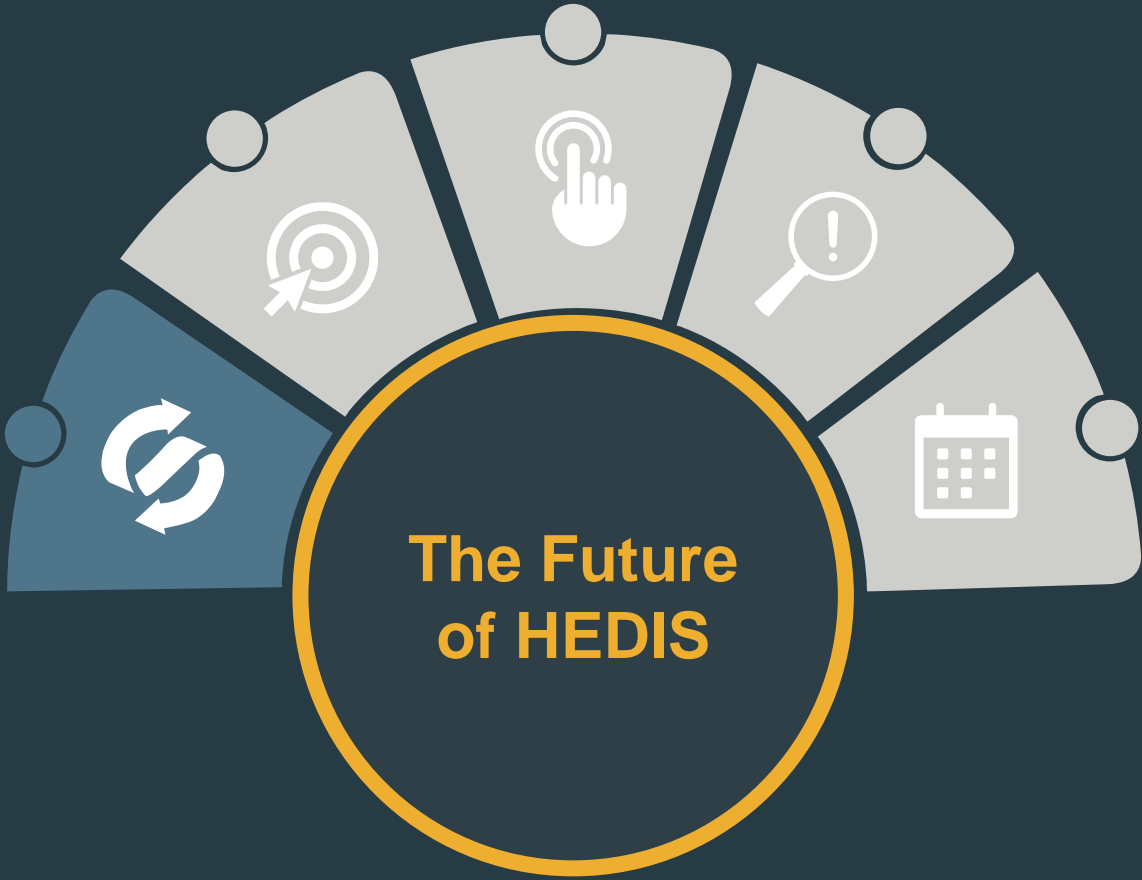


5 Themes

Allowable Adjustments

Measures are used for **multiple purposes**. To give you **flexibility** to do that, we'll tell you what those **allowable adjustments** are.

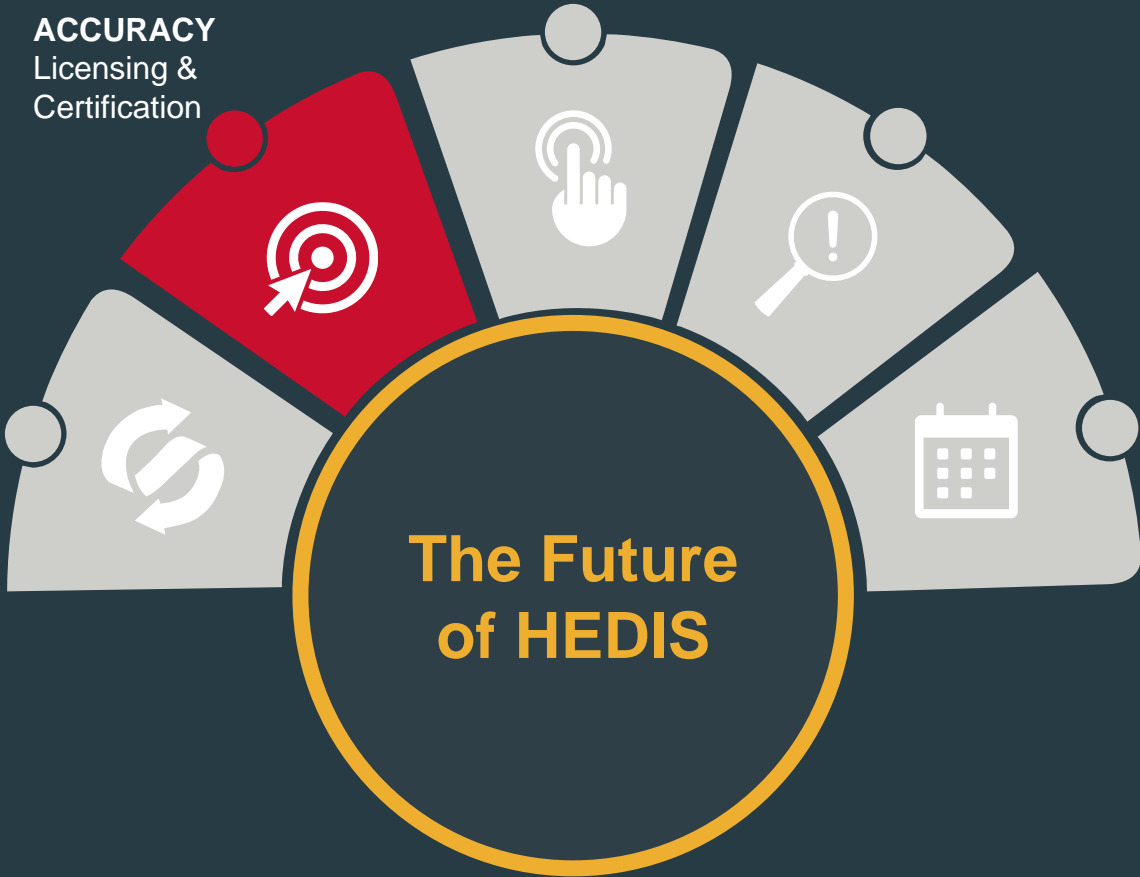
FLEXIBILITY
Allowable
Adjustments



5 Themes

Licensing and Certification

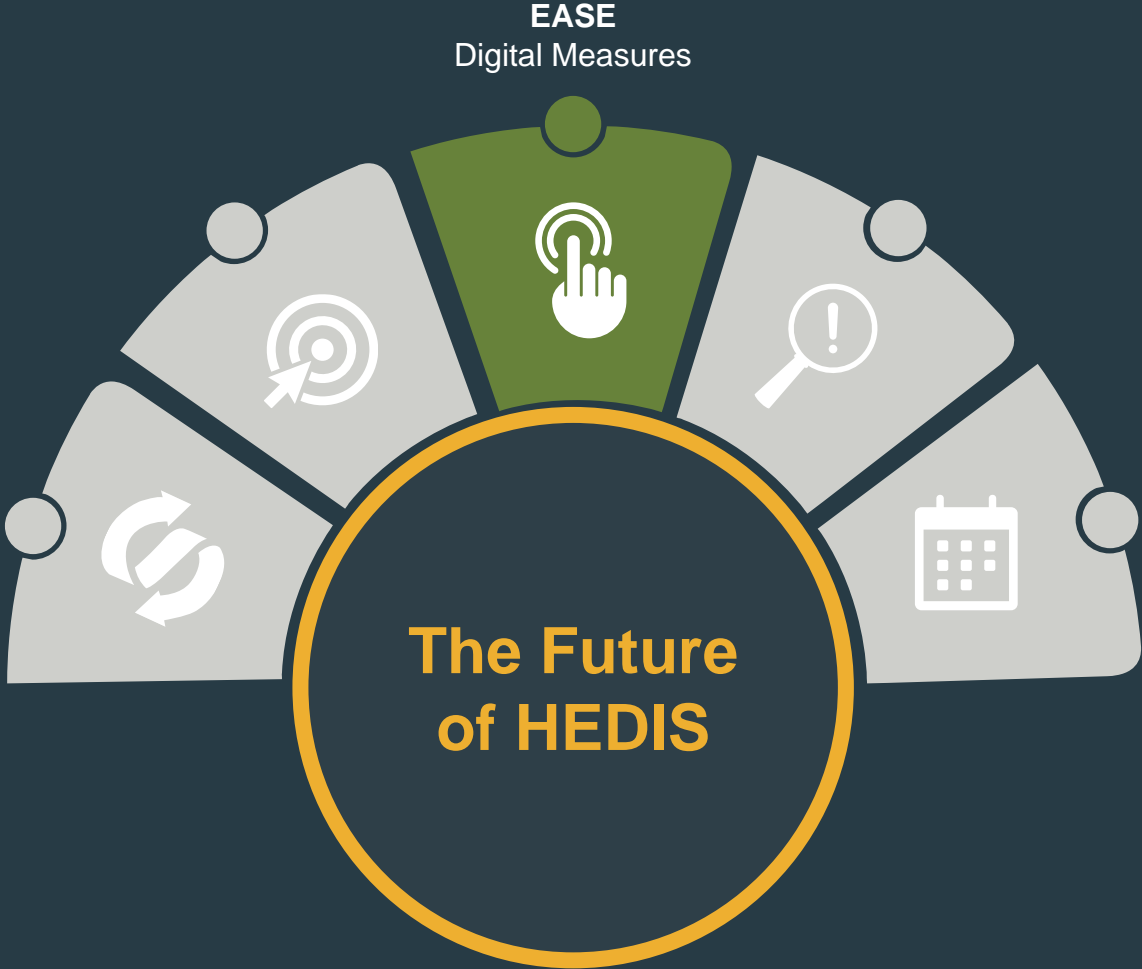
Then, we'll make sure uses of our measures are **accurate** and **reflect the quality** of the care you provide.



5 Themes

Digital Measures

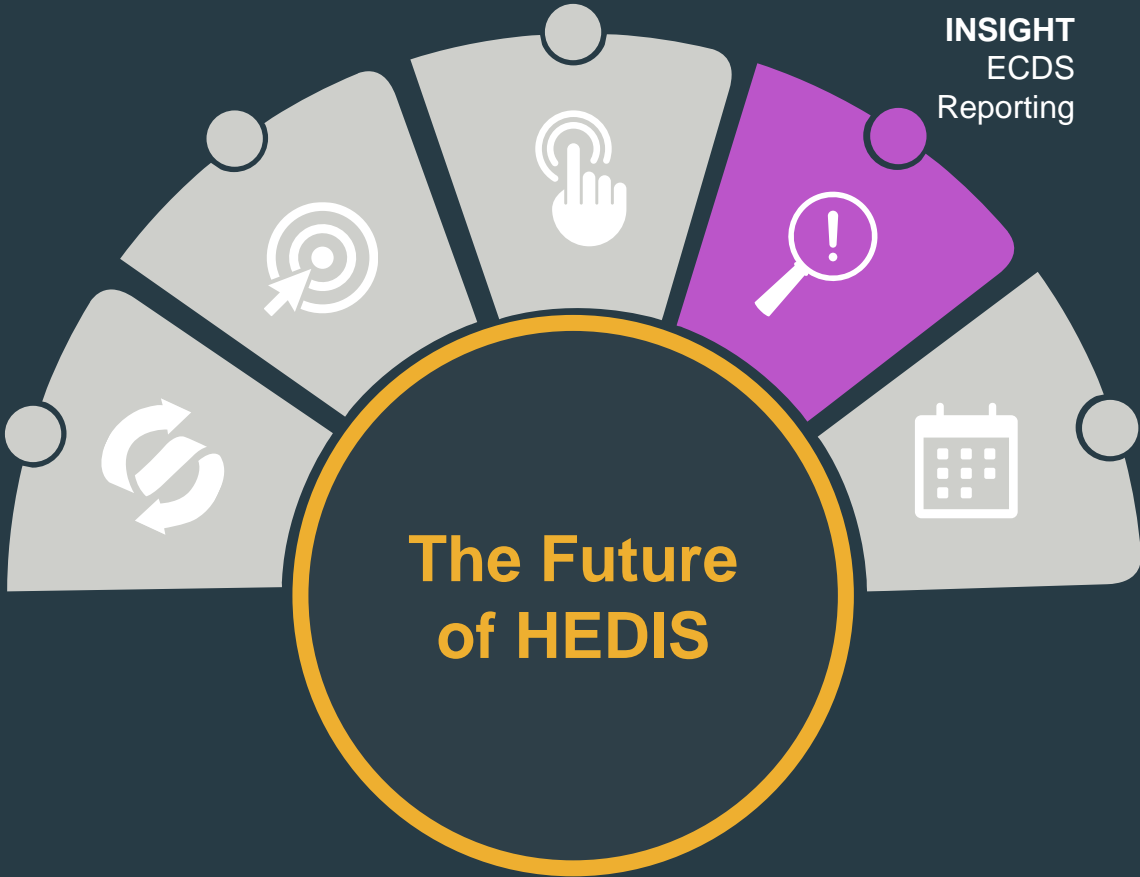
We'll start giving you measures in a **digital format** that's **easier** to work with.



5 Themes

Electronic Clinical Data Systems (ECDS)

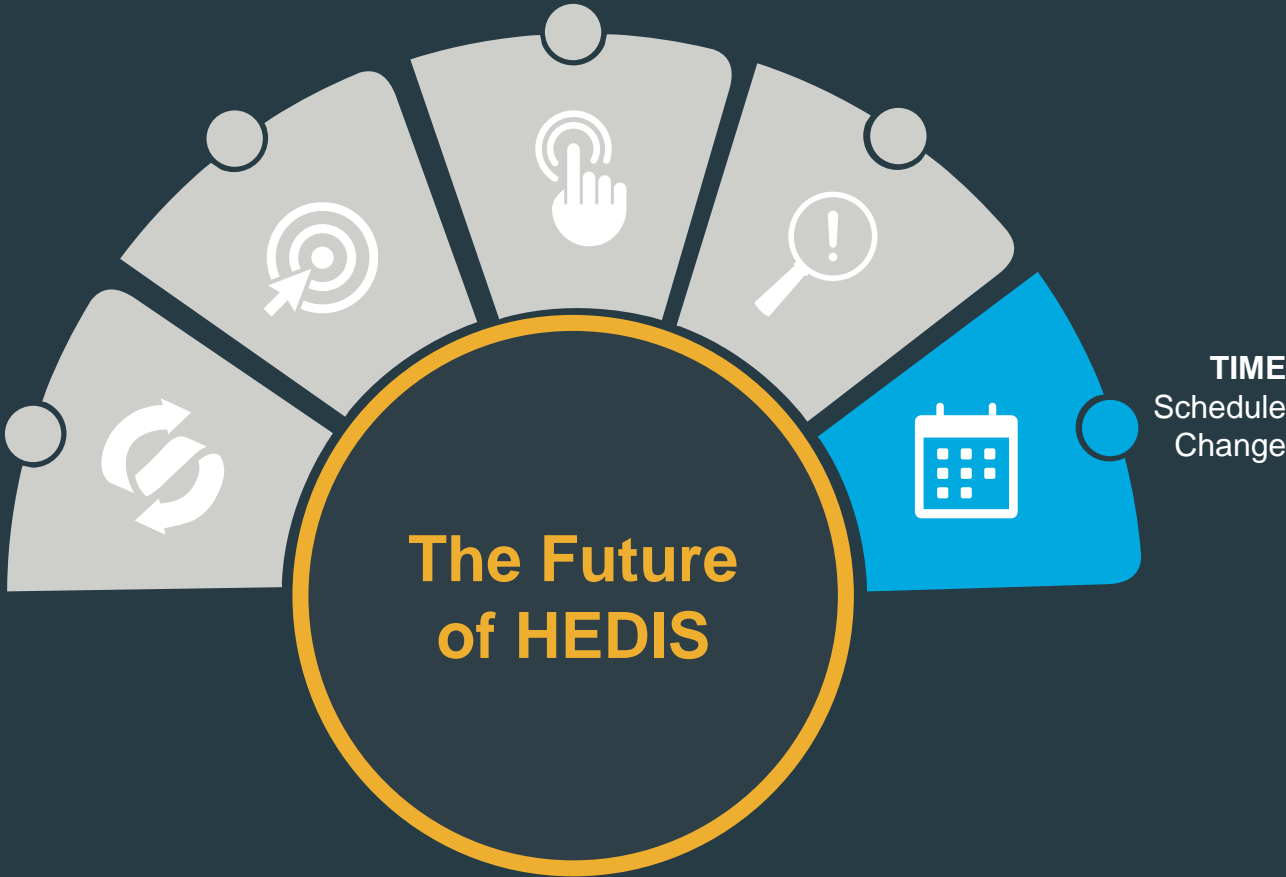
A new reporting method helps clinical data create **insight**.



5 Themes

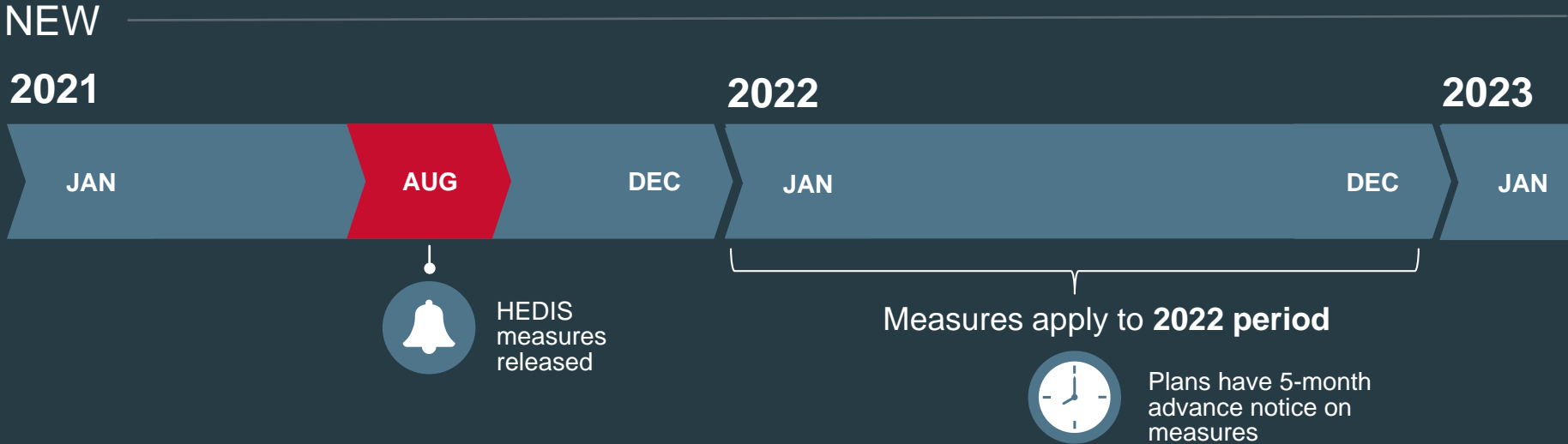
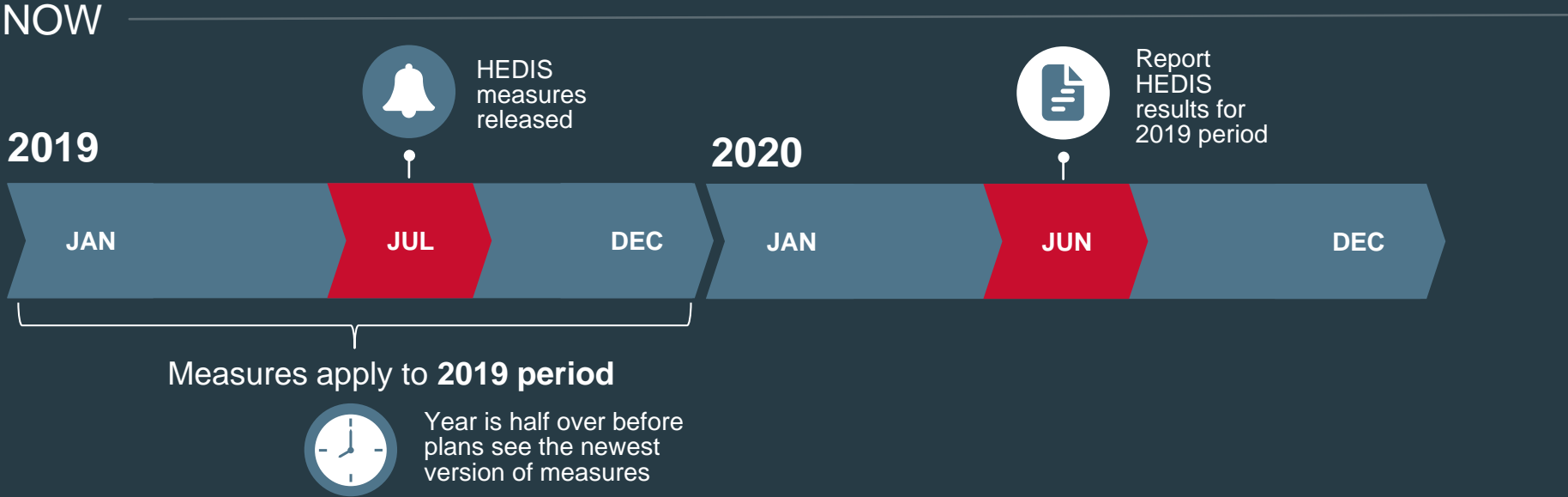
Schedule Change

And we'll do all of this **earlier** to give you more **time** each year.



Schedule Change

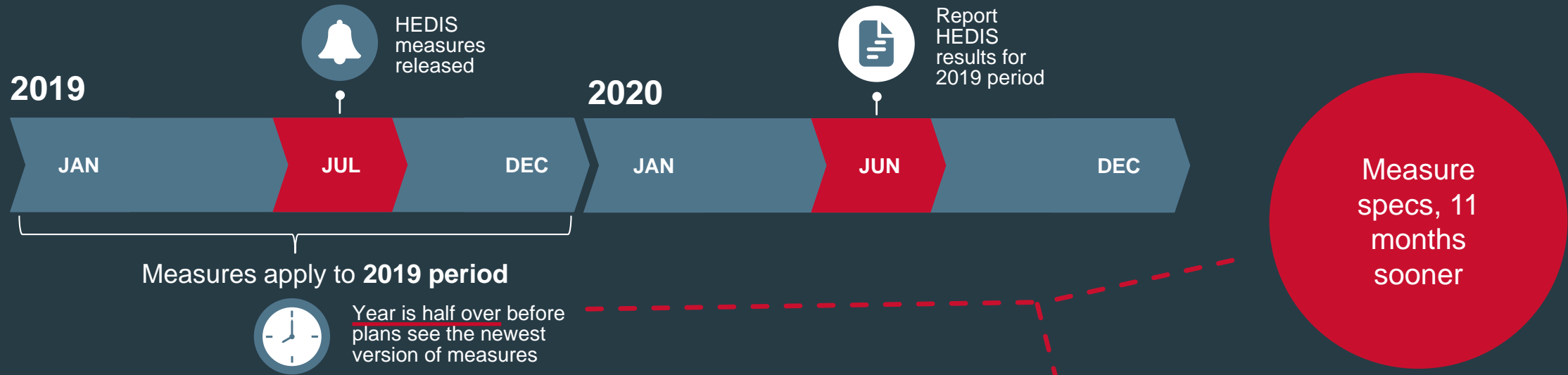
So What? "Why should I care?"



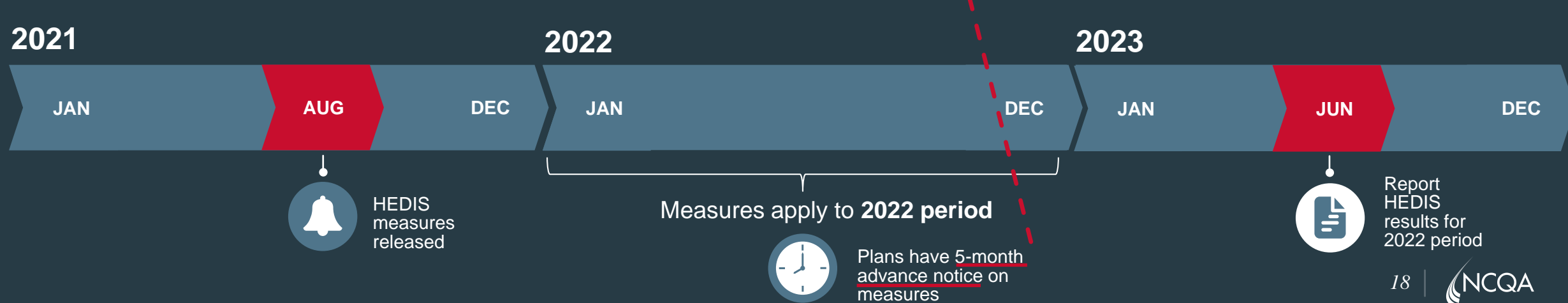
Schedule Change

So What? "Why should I care?"

NOW



NEW



Schedule Change

Now What? “What’s the next step?”

A related simplification: the HEDIS naming convention.



What’s the difference?

Why so many?

Schedule Change

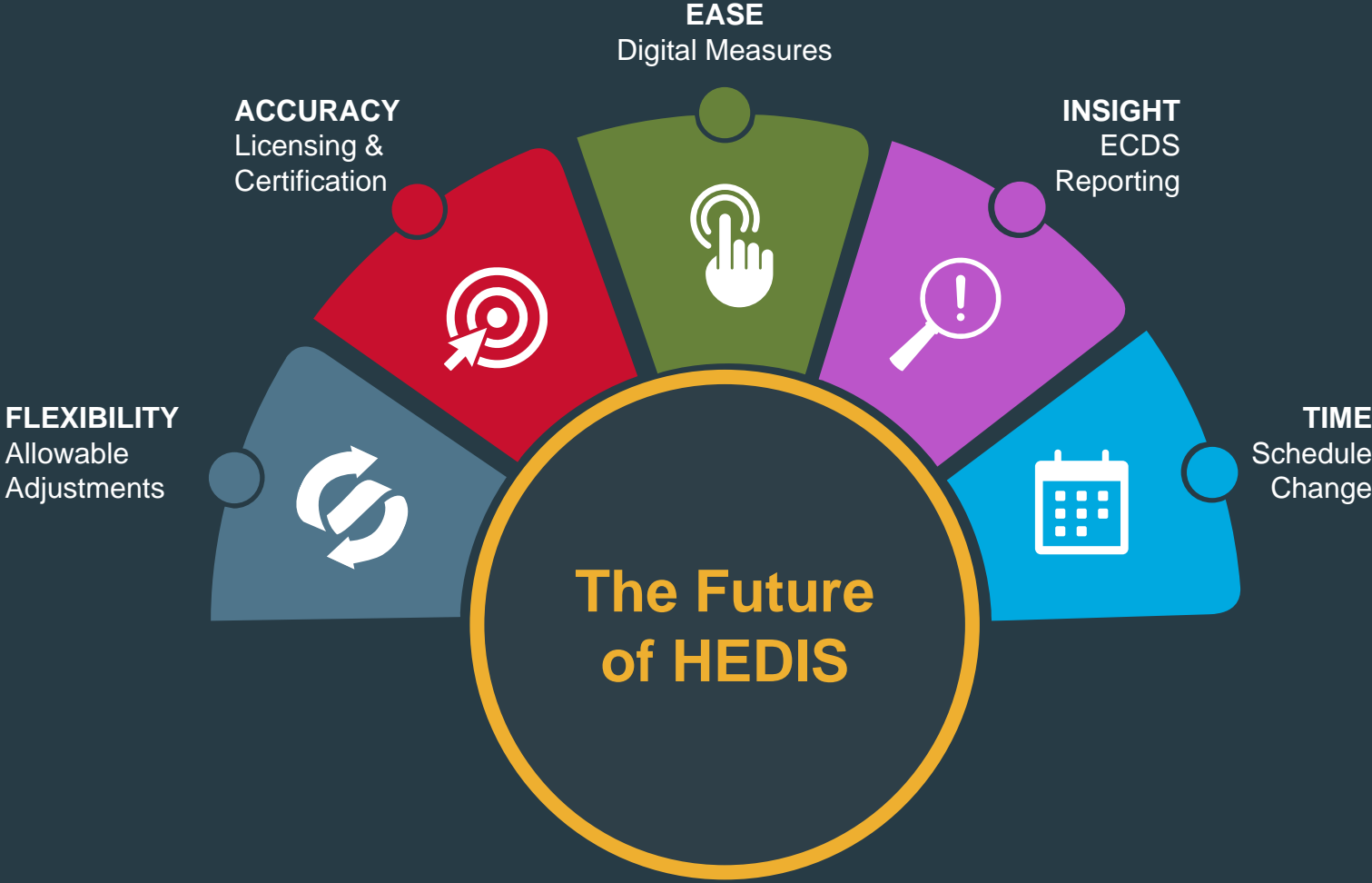
Now What? “What’s the next step?”

Transition Year: Two HEDIS editions coming July 1, 2020.

	HEDIS MY 2020	HEDIS MY 2021	HEDIS MY 2022
Publish Vols. 1 & 2	7/1/2020	7/1/2020	8/1/2021
Publish Vol. 2 Technical Update	10/1/2020	3/31/2021	3/31/2022
First Year Public Reporting	10/1/2020	10/1/2021	10/1/2022
Complete HEDIS Vendor Certification (Survey)	12/15/2020	12/15/2021	12/15/2022
Complete HEDIS Vendor Certification	2/15/2021	10/1/2021	7/1/2022
Data Submission Due	6/15/2021	6/15/2022	6/15/2023

5 Themes

Now let's get into your questions during and after our last webinar...





Sepheen Byron
Assistant Vice President,
Performance Measurement

WHAT IS NCQA DOING TO UNDERSTAND THE LANDSCAPE?

ECDS analysis each reporting year

Learning Collaboratives to understand barriers and facilitators

Qualitative interviews with health plans

Discussions with additional key stakeholders



BURDEN



How can NCQA lessen burden for health plans?

What does NCQA mean by measures as a *by-product of care*?

Will more measures be retired?

RESPONSE



NCQA's goal is for documentation of measure components to be more automatic and less manual

NCQA reviews HEDIS[®] for retirement candidates

NCQA assessing different ways to lessen burden and recognize health plans' extra efforts

ALIGNMENT



How does NCQA's strategy align with other reporting programs

RESPONSE

Aligned standards

Actively talking to various program stewards about how to align

BARRIERS



Varying levels of access to electronic clinical data

Varying levels of health information technology availability or sophistication

RESPONSE

Health information technology uptake is more widespread

ECDS analyses suggest data access is slowly improving

PACE

Will the HEDIS *Hybrid Method* be retired?

What is the plan for ECDS measures in NCQA programs?

RESPONSE

NCQA would like to eventually move away from hybrid reporting, though the pace at which we can do this will depend in part on the landscape of digital measures use

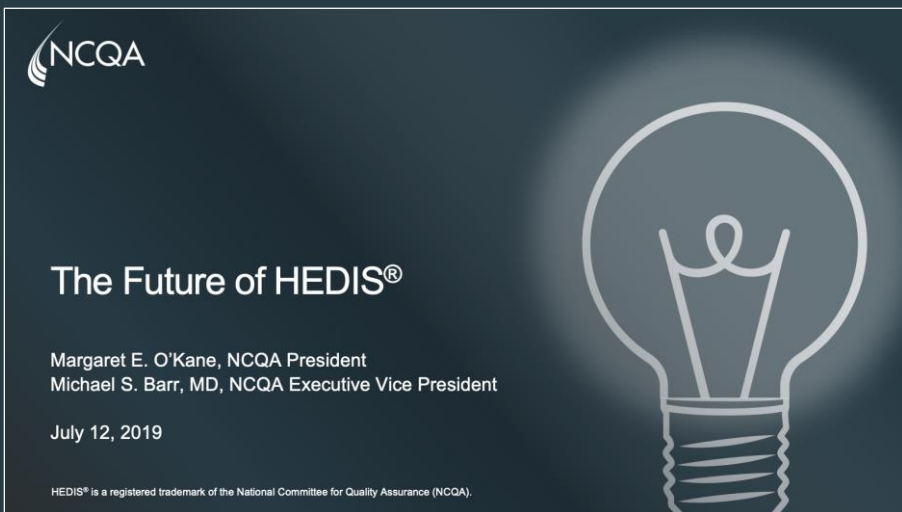
***First ECDS measure
to be **publicly reported*****

Prenatal Immunization Status

HEDIS MEASUREMENT YEAR 2020
(Reported **June 2021**)



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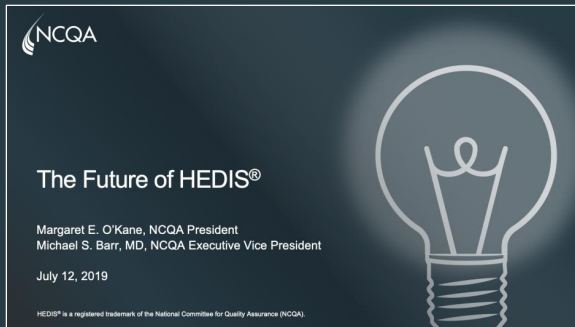


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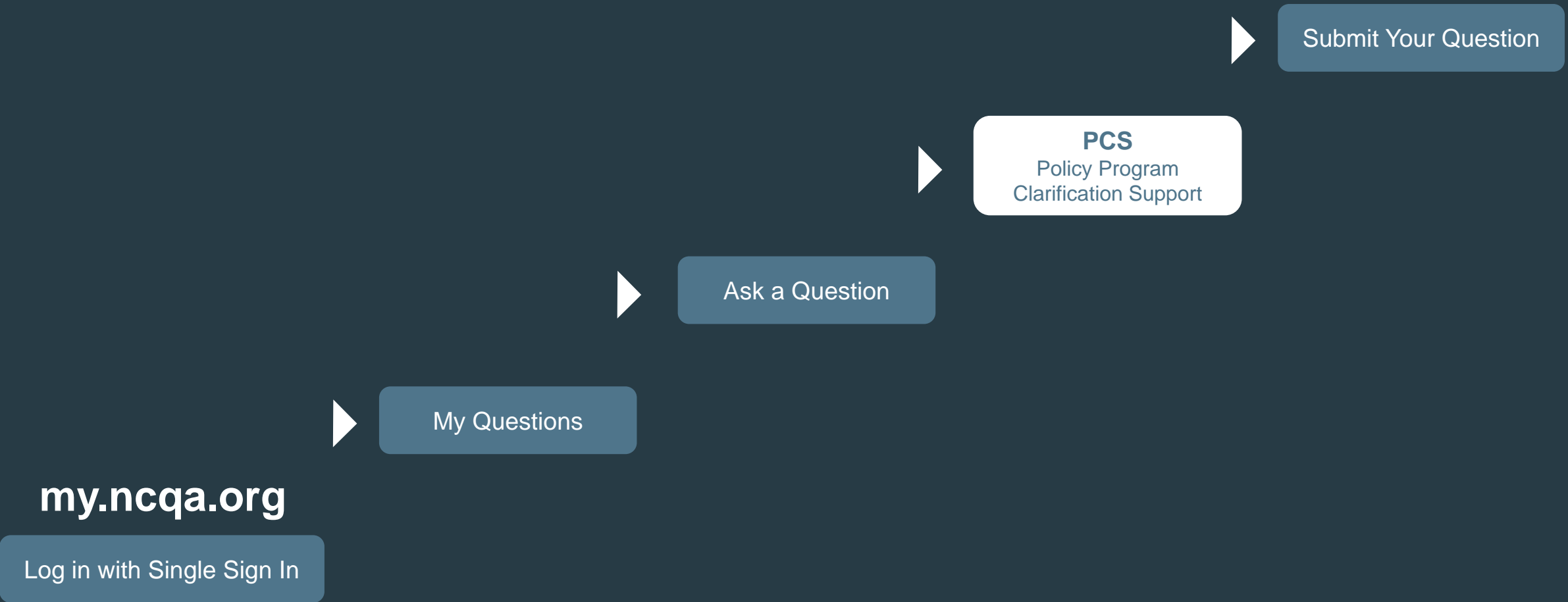


October 30, 2019



December 3, 2019

How to ask questions after today's Q&A



Use the Q&A chat window to ask a question

