



The Future of HEDIS®

Margaret E. O'Kane, NCQA President
Michael S. Barr, MD, NCQA Executive Vice President

July 12, 2019

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Why are we here, and why now?

Health care environment

Feedback

Market research

NCQA Measurement Goal

Relevant measures that emphasize effective, efficient care with minimum burden

Why

Better data present new opportunities
Burden threatens measurement's utility, viability

What

Measures that **matter to patients, payers and government**
Measures that speak to **outcomes** and **social risk**

How

Capitalize on **electronic data** generated as a by-product of care
Build measures from **standardized** components



What's the purpose?

Improve utility of HEDIS

Maintain integrity of measures
throughout the system



Today's webinar is about

What we've learned

How we want to learn with you

How we want to learn from you

$$\frac{dN}{dt} = \frac{1}{qV_{act}} - \gamma_0(N-N_0)(1-\epsilon S)S + \frac{N_e}{\tau_n} - \frac{N}{\tau_p}$$

$$\frac{dS}{dt} = \Gamma_0 \gamma_0(N-N_0)(1-\epsilon S)S + \frac{\gamma_0 N}{\tau_n} - \frac{S}{\tau_p}$$

$$\frac{S}{P_c} = \frac{\tau_p \gamma_0}{V_{act} \eta_{inc}}$$

$$\left[\frac{S}{\epsilon} \right]$$

$$\left\{ \begin{array}{l} N = 1 \\ P_f = (m \end{array} \right.$$

We don't have all the answers



Changes will be gradual

A process, not an event

Collaboration, not commands

Readiness varies, so the pace will vary



This is only the beginning

More webinars and dialog to come



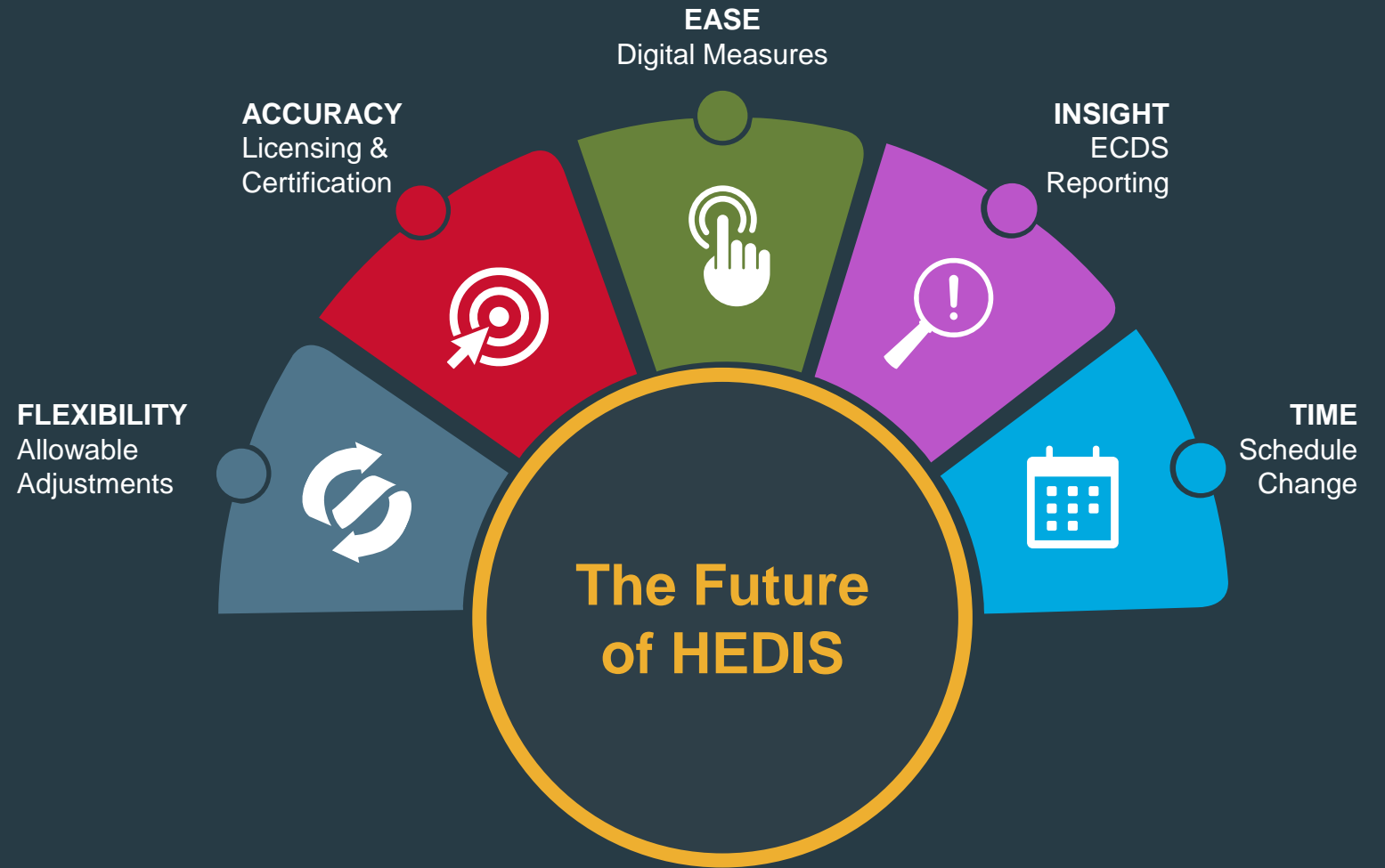
Michael S. Barr, MD NCQA Executive Vice President

5 Topics Today

“Infrastructure”
How HEDIS works

NOT

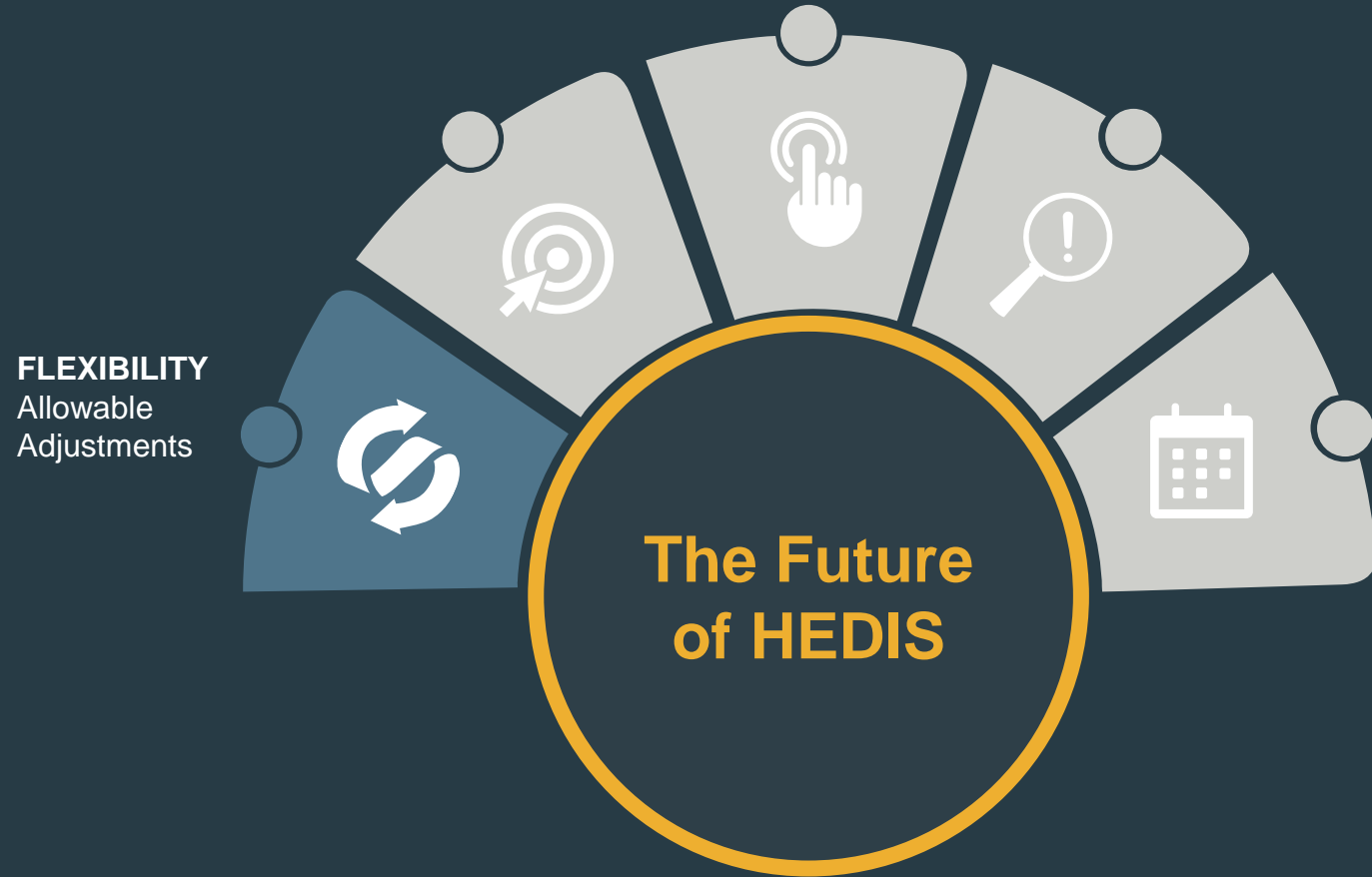
Content
What HEDIS measures



5 Topics Today

Allowable Adjustments

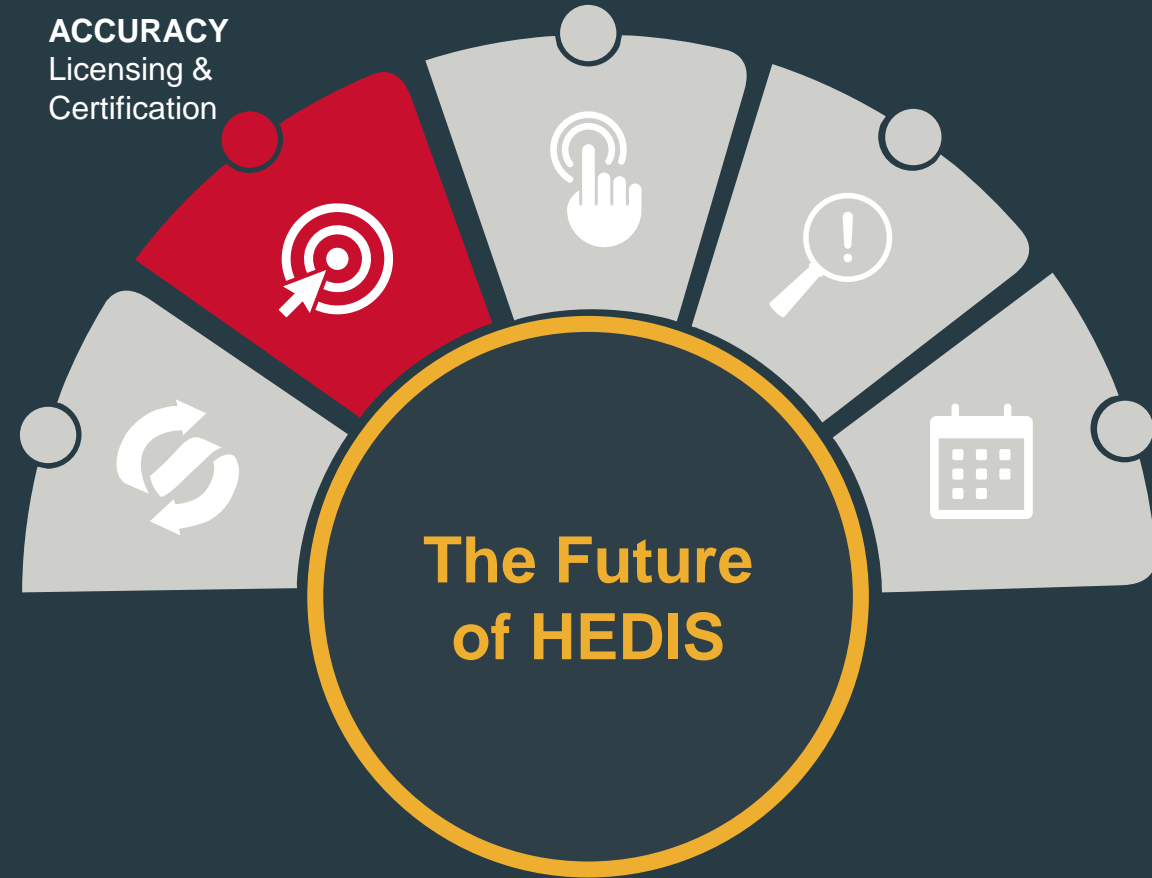
Measures are used for **multiple purposes**. To give you **flexibility** to do that, we'll tell you what those **allowable adjustments** are.



5 Topics Today

Licensing and Certification

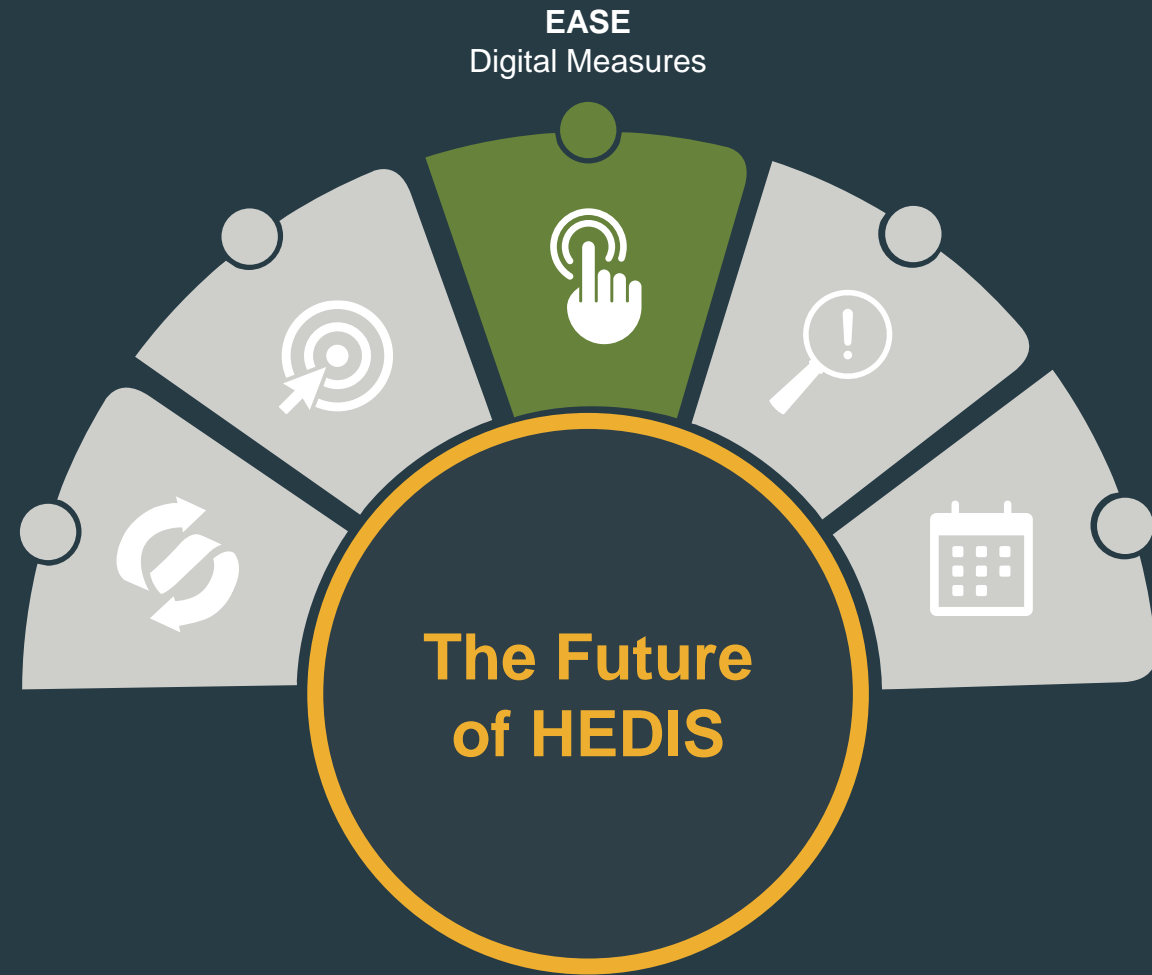
Then, we'll make sure uses of our measures are **accurate** and **reflect the quality** of the care you provide.



5 Topics Today

Digital Measures

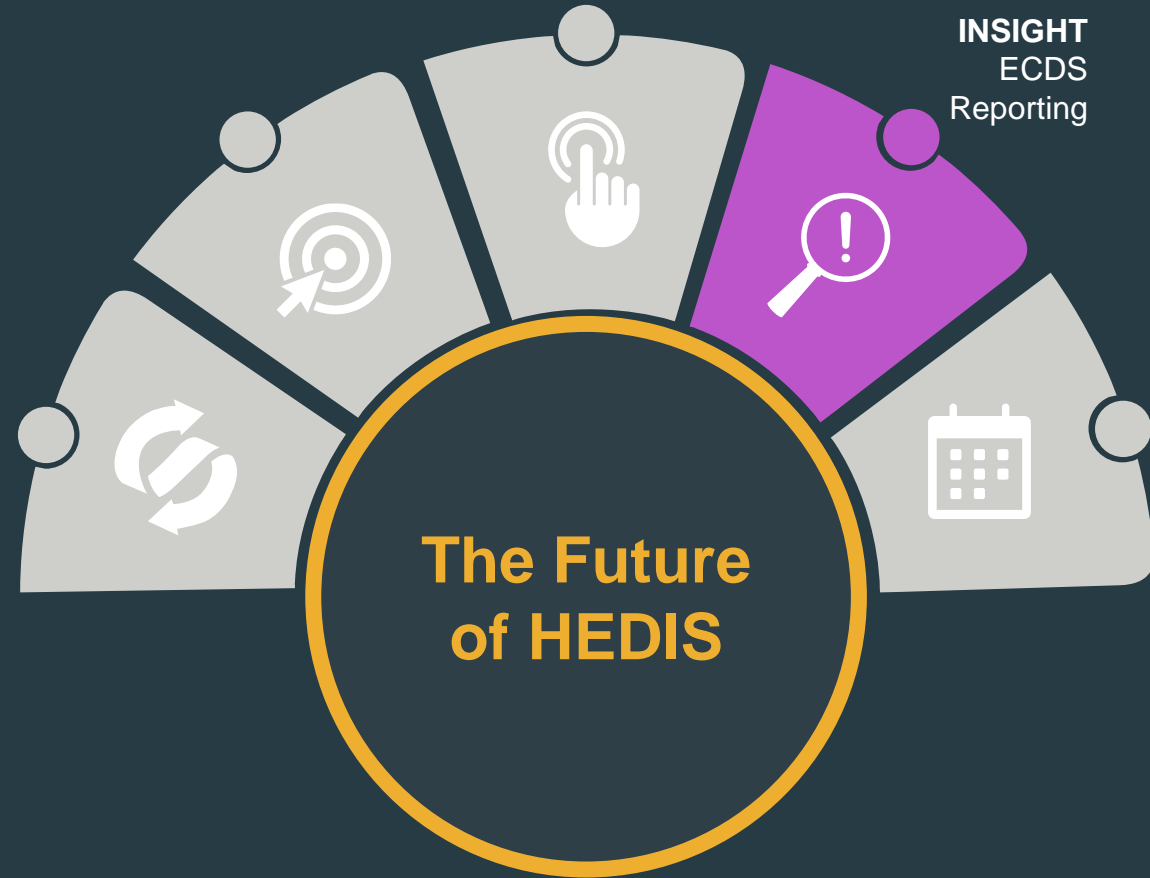
We'll start giving you measures in a **digital format** that's **easier** to work with.



5 Topics Today

Electronic Clinical Data Systems (ECDS)

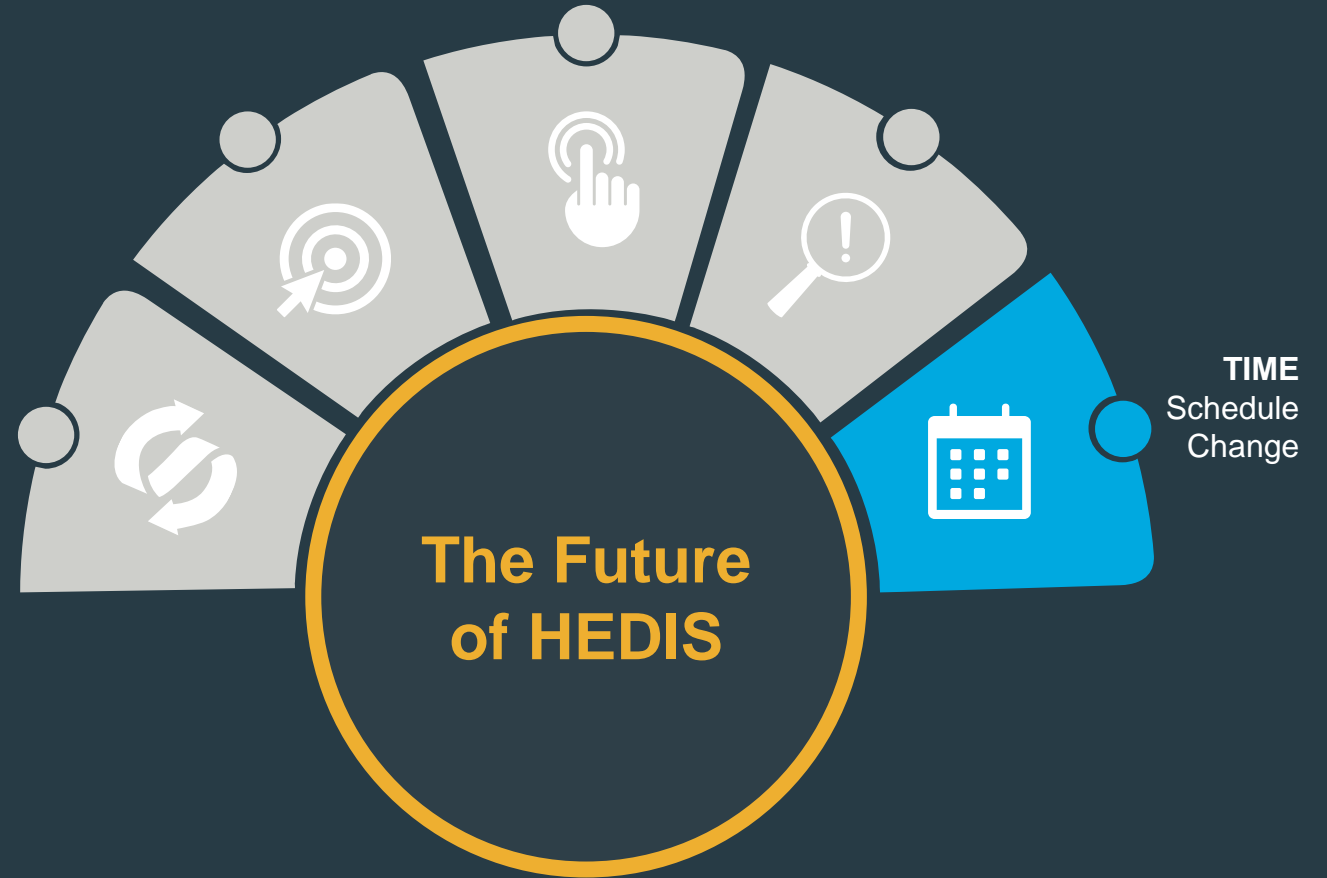
A new reporting method helps clinical data create **insight**.



5 Topics Today

Schedule Change

And we'll do all of this **earlier** to give you more **time** each year.



What?

“What’s the vision?”

So What?

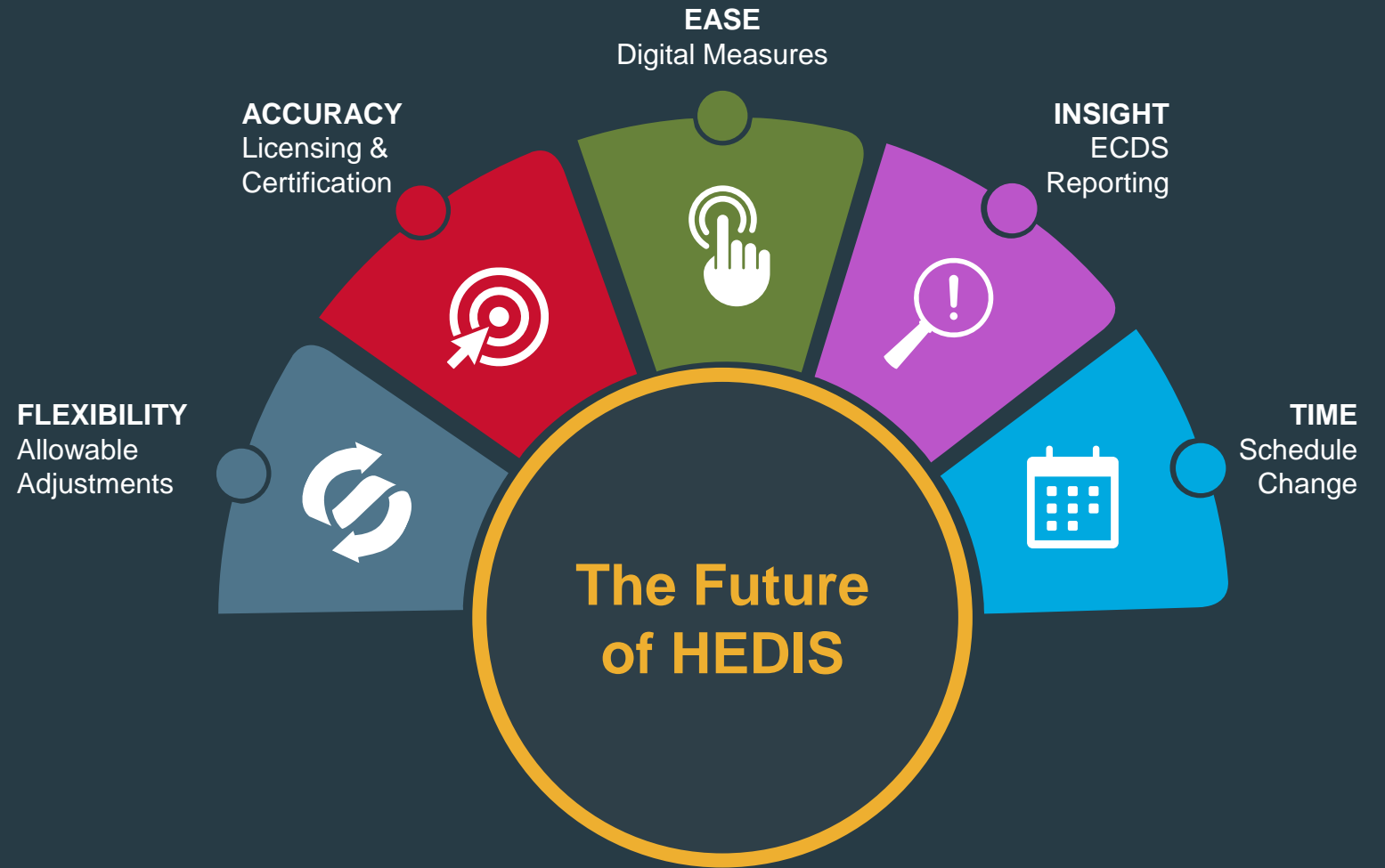
“Why should I care?”

Now What?

“What’s my next step?”

5 Topics Today

Now let's get into the details...



Allowable Adjustments

What? “What’s the vision?”



Adjust measures

Keep clinical intent

Use HEDIS at different
levels of system

Allowable Adjustments

What? “What’s the vision?”



Examples: Adjustments applicable to most measures.

Product lines

Enrollment criteria

Measurement period

Required benefit

Population subsets
(groups, conditions)

Allowable Adjustments

What? “What’s the vision?”



Examples: Adjustments that are not allowable.

Numerators

Changes to value sets

Allowable Adjustments

So What? “Why should I care?”



Customize *correctly*

Study gaps in care

Reduce burden

Allowable Adjustments

Now What? “What’s my next step?”



Consider how you use or
want to adjust our measures

Read what’s allowable
(end of Vol. 2
measure sections)

Contact MyNCQA

Licensing & Certification

What? “What’s the vision?”



All HEDIS users need
a license agreement

Commercial services based on
HEDIS also need certification

Licensing & Certification

So What? “Why should I care?”



Accuracy, reliability

Trust in value-based
payments

Apples-to-apples
comparability

Licensing & Certification

Now What? “What’s my next step?”



How do you use HEDIS?

Commercial Users:
MyNCQA> Ask a Question>Orders>
Custom License Agreement

Digital Measures

What? “What’s the vision?”



Digitalized versions of
existing measures that use
traditional reporting

Measures written as
computer code
(machine-readable)

Download measures directly

Digital Measures

So What? “Why should I care?”



Easier transfer of measures
into your IT system

Reduce interpretation,
recoding, human error

Standardize to ease use
across care continuum

Digital Measures

Now What? “What’s my next step?”

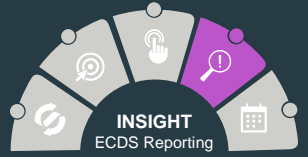


Visit the NCQA Store to see
digital measures

See announcement in late July
re: measures available in October

ECDS Reporting

What? “What’s the vision?”

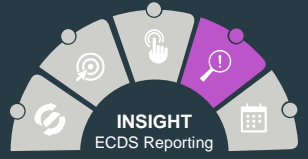


A type of digital measure

Report clinical data according
to data source

ECDS Reporting

So What? “Why should I care?”

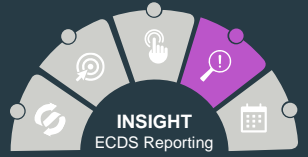


Leverages more and better data
into greater insight

Fosters patient-centered care

ECDS Reporting

So What? “Why should I care?”



ECDS helps make care patient-centered

The Journal of Allergy and Clinical Immunology: In Practice

Volume 7, Issue 6, July–August 2019, Pages 1771–1777

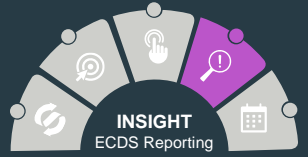
Is It Time for a Patient-Centered Quality Measure of Asthma Control?

Elizabeth Herman MD, MPH ^a✉, Suzanne Beavers MD ^a, Ben Hamlin MPH ^b, Kaytna Thaker MPH ^a

*“NCQA has developed the HEDIS **ECDS** program, a first step toward providing a **more complete picture of patient experience** of care and the quality of care received. Coordination across technical, clinical, and patient groups and better coordination across EHR vendors can help when developing an asthma control quality measure using complex clinical data and patient inputs.”*

ECDS Reporting

Now What? “What’s my next step?”



Order ECDS measures for
download on July 15

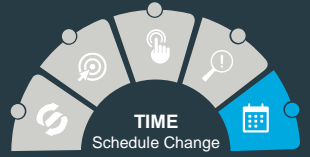
Report ECDS measures

Join Digital Measurement Community
(ncqa.org/dmc)

Share experiences about
ECDS reporting

Schedule Change

What? “What’s the vision?”

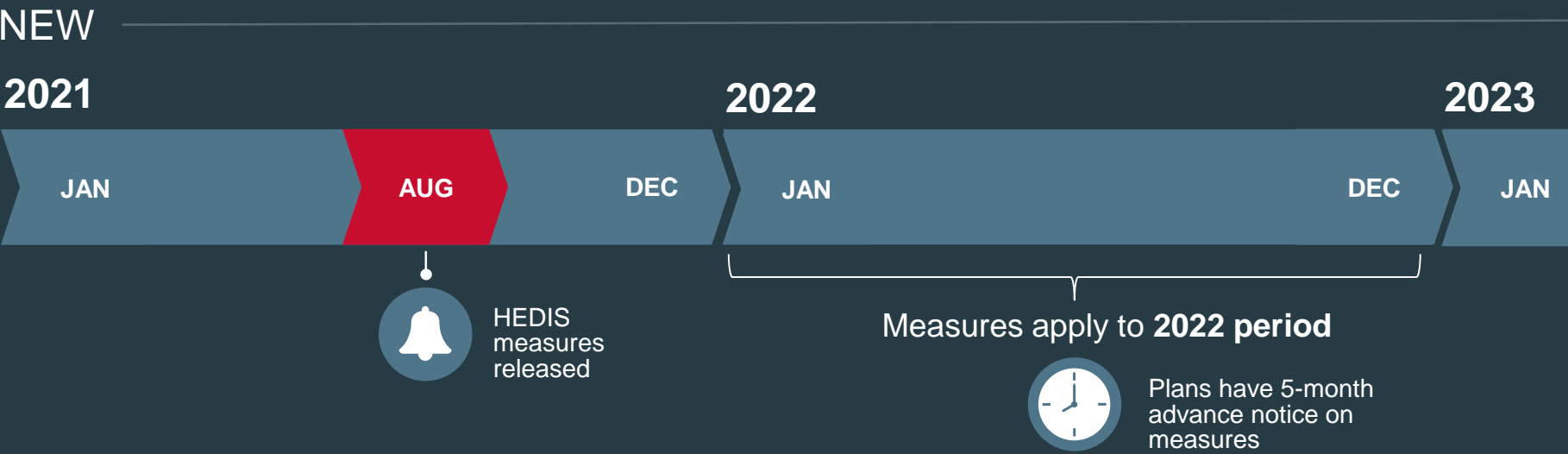
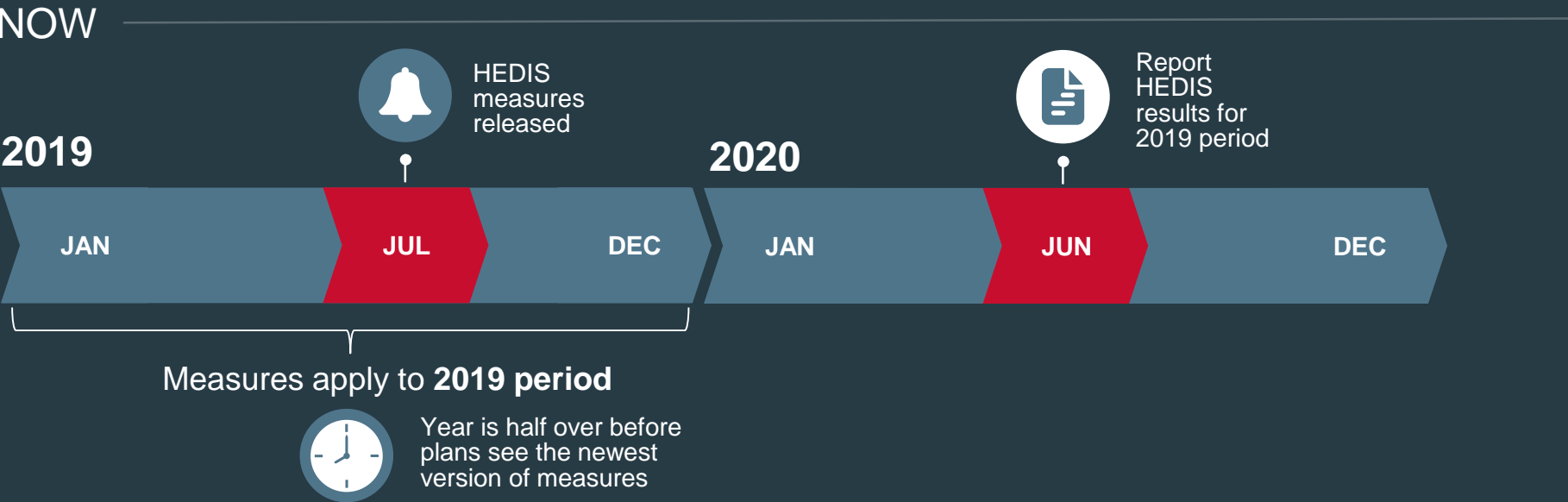


Current: 6-month lag
(Jan-Dec measures = July notice)

Future: 5-month head start
(Jan-Dec measures = *prior* Aug notice)

Schedule Change

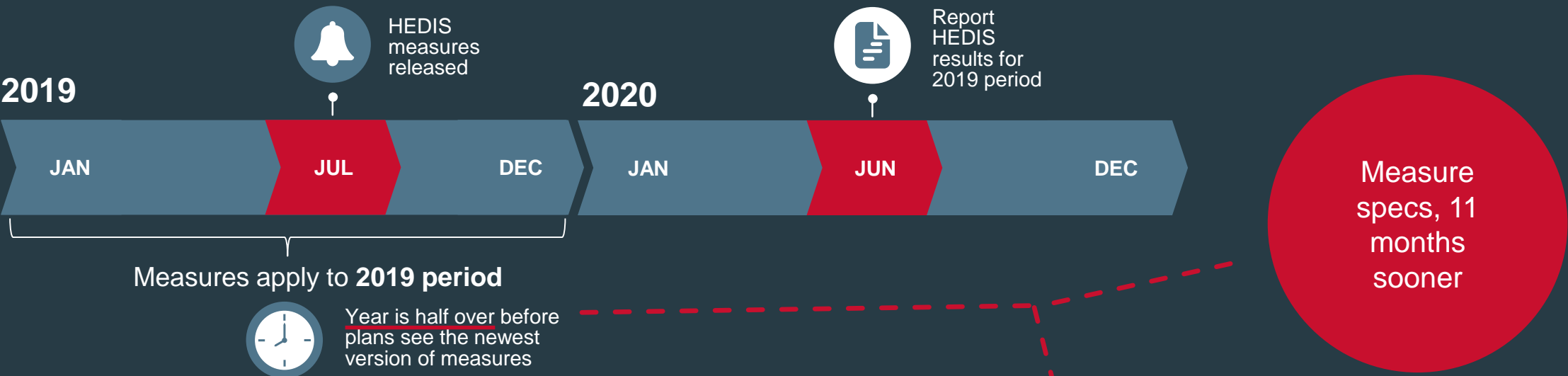
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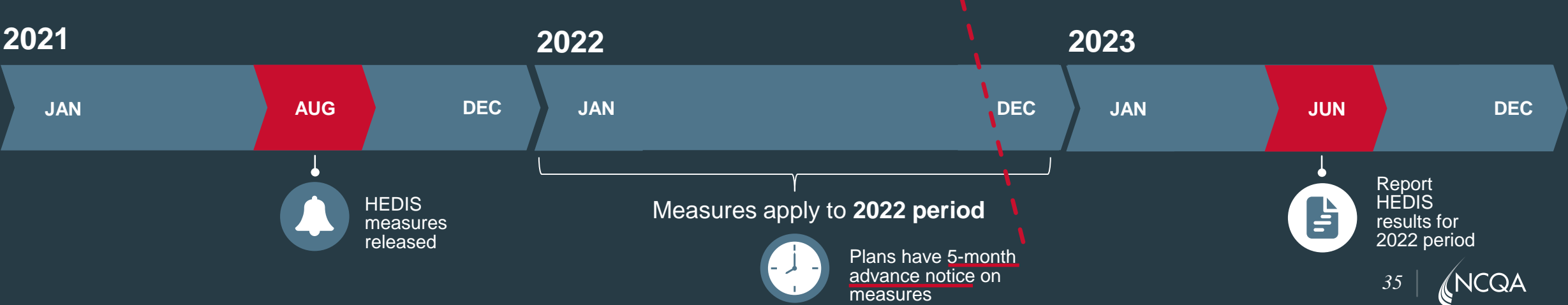
Schedule Change

So What? “Why should I care?”

NOW



NEW



Schedule Change

Now What? “What’s the next step?”

A related simplification: the HEDIS naming convention.



What’s the difference?

Why so many?

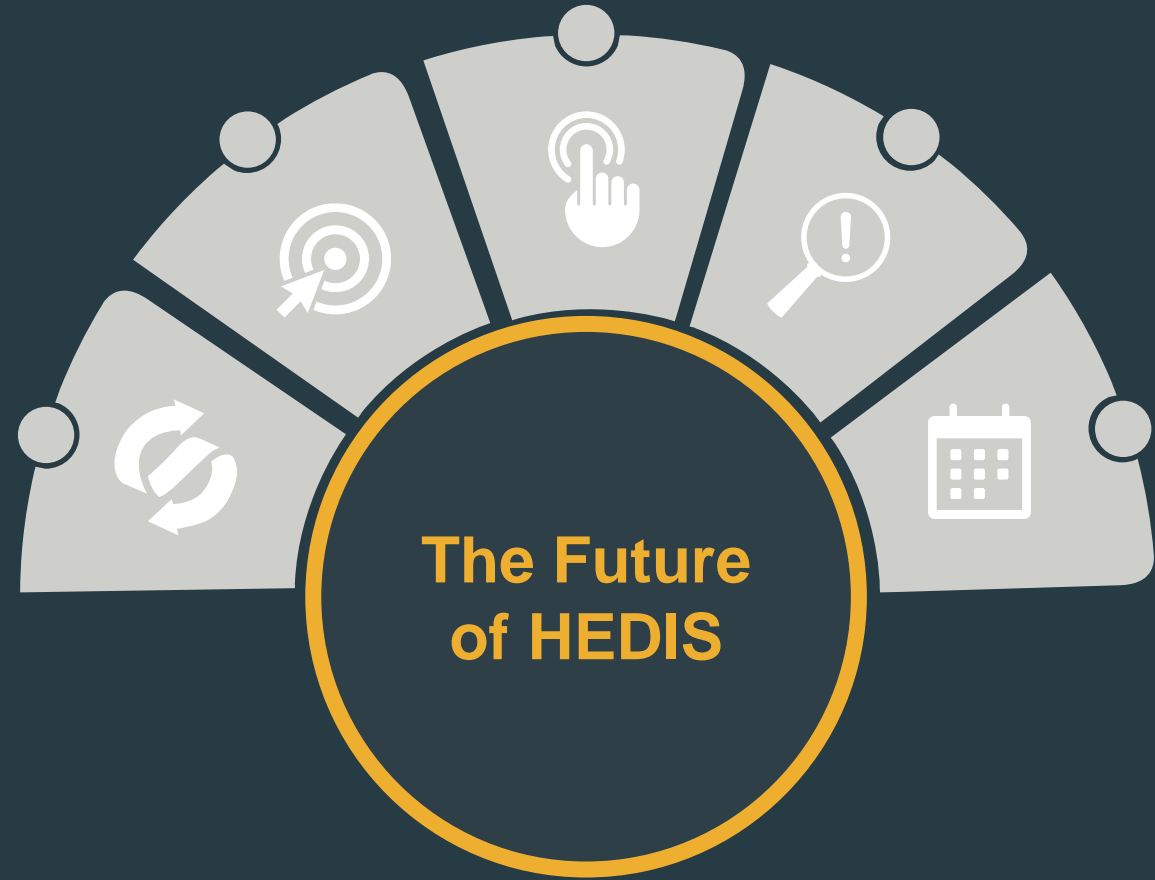
Schedule Change

Now What? “What’s the next step?”

Transition Year: Two HEDIS editions coming July 1, 2020.

	HEDIS MY 2020	HEDIS MY 2021	HEDIS MY 2022
Publish Vols. 1 & 2	7/1/2020	7/1/2020	8/1/2021
Publish Vol. 2 Technical Update	10/1/2020	3/31/2021	3/31/2022
First Year Public Reporting	10/1/2020	10/1/2021	10/1/2022
Complete HEDIS Vendor Certification (Survey)	12/15/2020	12/15/2021	12/15/2022
Complete HEDIS Vendor Certification	2/15/2021	10/1/2021	7/1/2022
Data Submission Due	6/15/2021	6/15/2022	6/15/2023

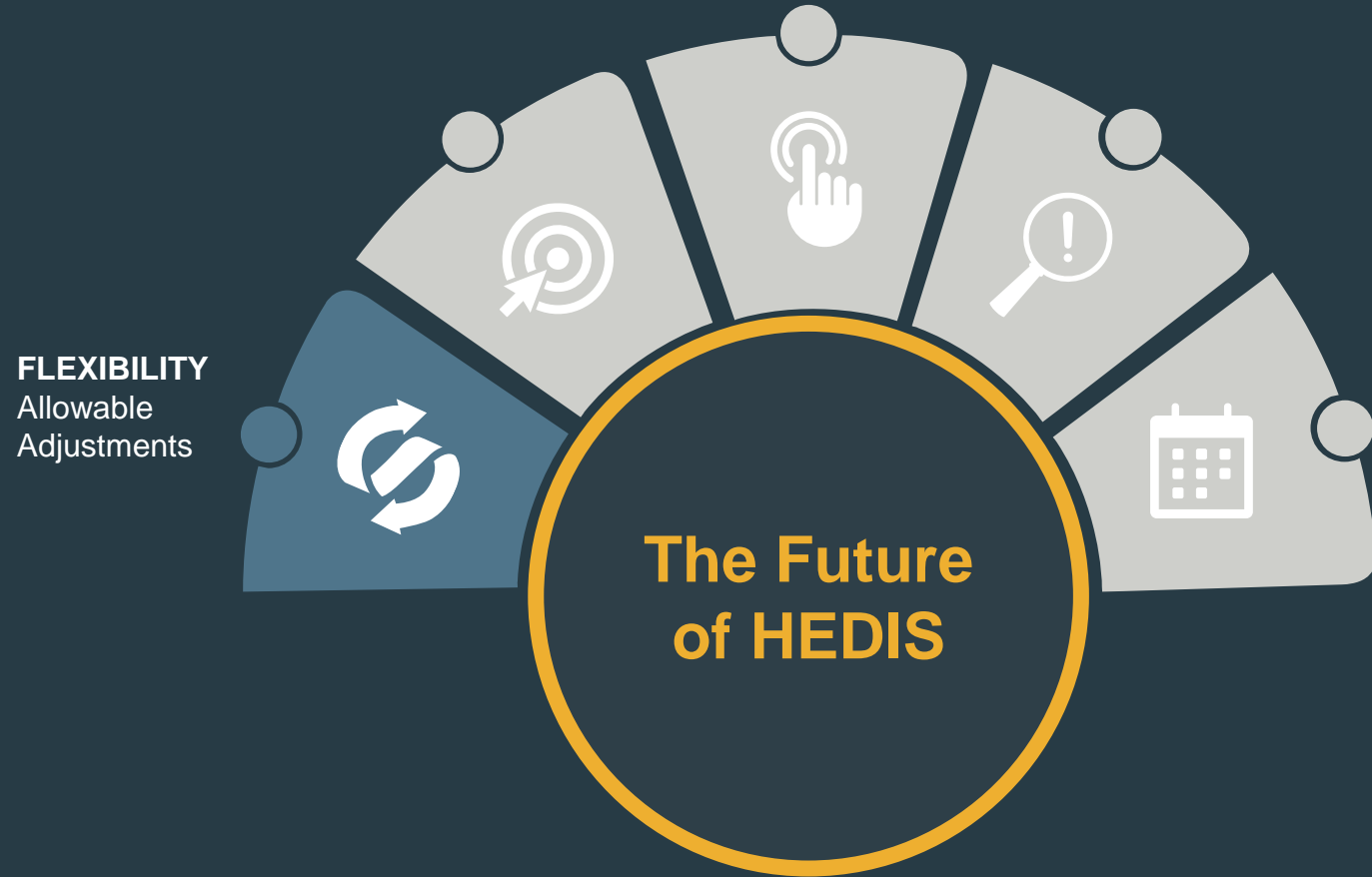
In Summary



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Allowable Adjustments

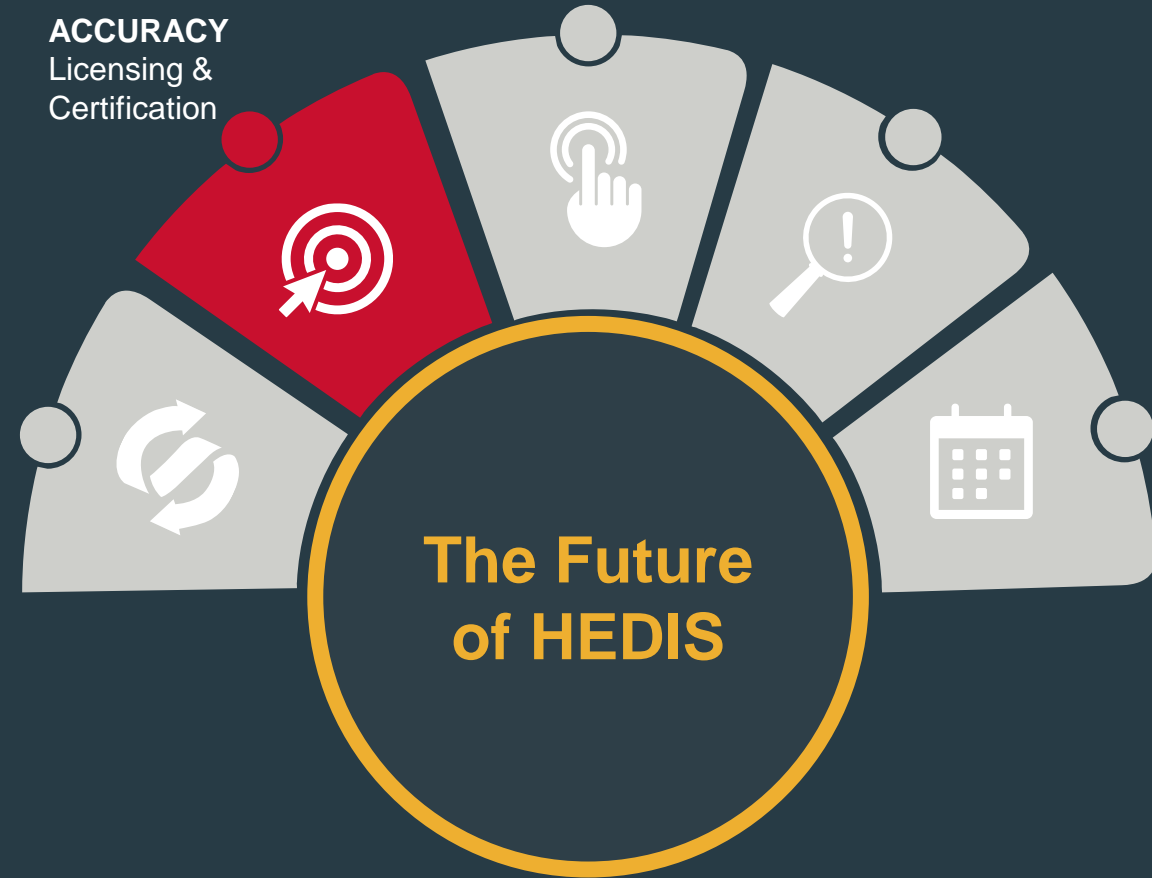
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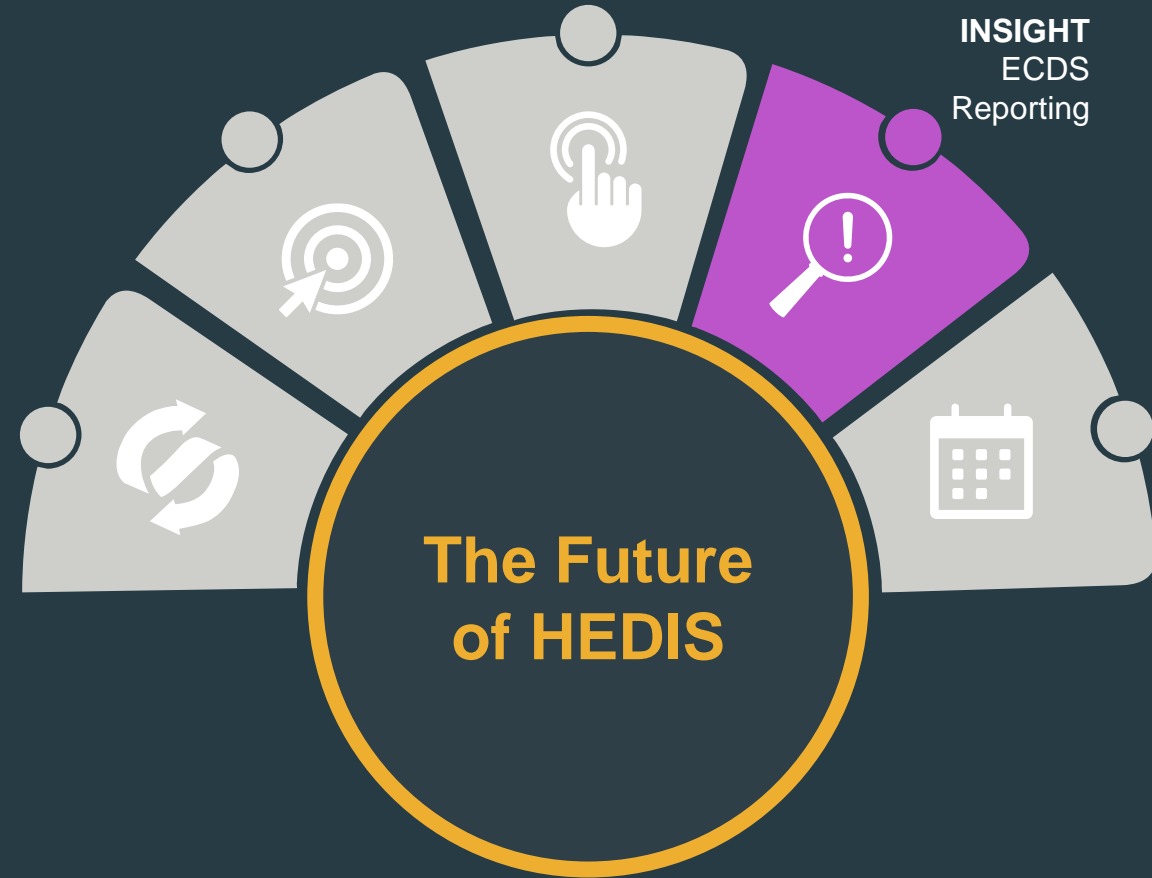
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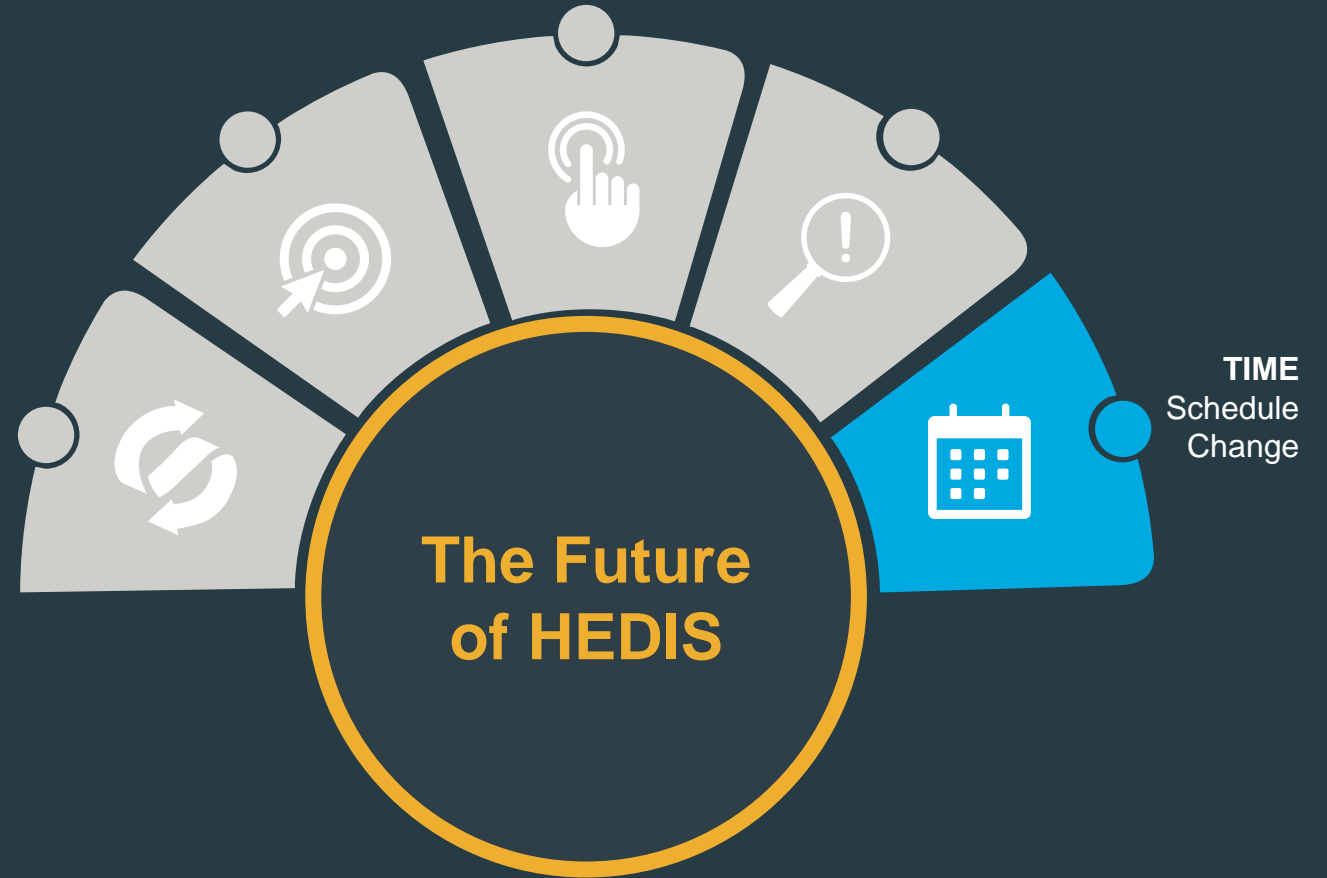
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Join us



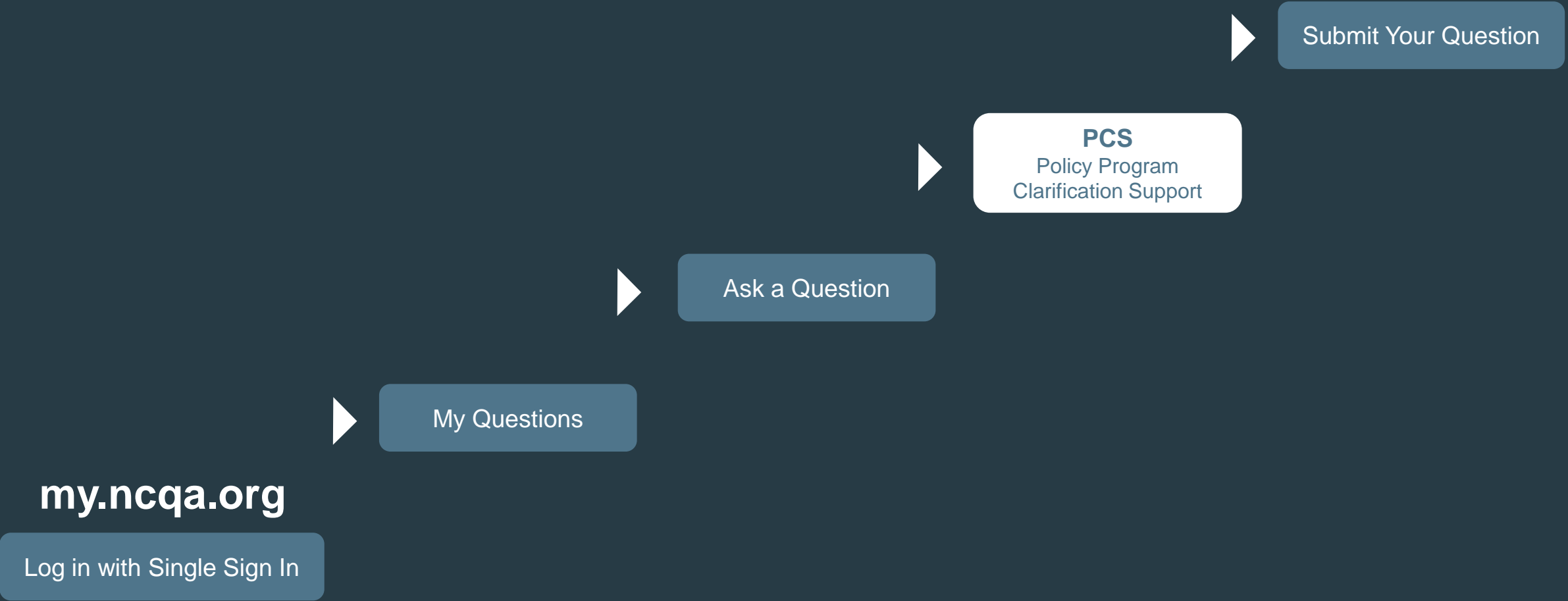
October 2-4, 2019
Dallas, TX

Improving Population Health Through HEDIS® and Health Plan Accreditation

Register Today
healthcarequalitycongress.com



How to ask questions after today's Q&A



Use the Q&A chat window to ask a question

