The Future of HEDIS®

Margaret E. O’Kane, NCQA President
Michael S. Barr, MD, NCQA Executive Vice President

July 12, 2019

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).
Why are we here, and why now?

Health care environment
Feedback
Market research
## NCQA Measurement Goal

Relevant measures that emphasize effective, efficient care with minimum burden

<table>
<thead>
<tr>
<th>Why</th>
<th>Better data present new opportunities</th>
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<tbody>
<tr>
<td>Burden</td>
<td>Burden threatens measurement’s utility, viability</td>
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<table>
<thead>
<tr>
<th>What</th>
<th>Measures that matter to patients, payers and government</th>
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<tr>
<td></td>
<td>Measures that speak to outcomes and social risk</td>
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<table>
<thead>
<tr>
<th>How</th>
<th>Capitalize on electronic data generated as a by-product of care</th>
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<td></td>
<td>Build measures from standardized components</td>
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What’s the purpose?

Improve utility of HEDIS

Maintain integrity of measures throughout the system
Today’s webinar is about

What we’ve learned
How we want to learn with you
How we want to learn from you
We don’t have all the answers
Changes will be gradual

A process, not an event

Collaboration, not commands

Readiness varies, so the pace will vary
This is only the beginning

More webinars and dialog to come
Michael S. Barr, MD
NCQA Executive Vice President
5 Topics Today

“Infrastructure”
How HEDIS works

NOT

Content
What HEDIS measures

The Future of HEDIS

ACCURACY
Licensing & Certification

FLEXIBILITY
Allowable Adjustments

EASE
Digital Measures

INSIGHT
ECDS Reporting

TIME
Schedule Change
Allowable Adjustments

Measures are used for multiple purposes. To give you flexibility to do that, we’ll tell you what those allowable adjustments are.
Licensing and Certification

Then, we’ll make sure uses of our measures are accurate and reflect the quality of the care you provide.
5 Topics Today

Digital Measures
We'll start giving you measures in a digital format that's easier to work with.

The Future of HEDIS
Electronic Clinical Data Systems (ECDS)

A new reporting method helps clinical data create insight.

The Future of HEDIS

5 Topics Today
Schedule Change
And we’ll do all of this earlier to give you more time each year.
What?
“What’s the vision?”

So What?
“Why should I care?”

Now What?
“What’s my next step?”
5 Topics Today

Now let’s get into the details…
Allowable Adjustments

**What?** “What’s the vision?”

- Adjust measures
- Keep clinical intent
- Use HEDIS at different levels of system
Allowable Adjustments

What? “What’s the vision?”

Examples: Adjustments applicable to most measures.

- Product lines
- Enrollment criteria
- Measurement period
- Required benefit
- Population subsets (groups, conditions)
Allowable Adjustments

What? “What’s the vision?”

Examples: Adjustments that are not allowable.

- Numerators
- Changes to value sets
Allowable Adjustments

*So What? “Why should I care?”*

- Customize *correctly*
- Study gaps in care
- Reduce burden
Allowable Adjustments

Now What? “What’s my next step?”

Consider how you use or want to adjust our measures

Read what’s allowable (end of Vol. 2 measure sections)

Contact MyNCQA
Licensing & Certification

What? “What’s the vision?”

All HEDIS users need a license agreement

Commercial services based on HEDIS also need certification
Licensing & Certification

So What? “Why should I care?”

Accuracy, reliability

Trust in value-based payments

Apples-to-apples comparability
Licensing & Certification

Now What? “What’s my next step?”

How do you use HEDIS?

Commercial Users: MyNCQA> Ask a Question>Orders> Custom License Agreement
Digital Measures

What? “What’s the vision?”

Digitalized versions of *existing* measures that use *traditional reporting*

Measures written as computer code *(machine-readable)*

Download measures directly
Digital Measures

So What? “Why should I care?”

- Easier transfer of measures into your IT system
- Reduce interpretation, recoding, human error
- Standardize to ease use across care continuum
Digital Measures

Now What? “What’s my next step?”

Visit the NCQA Store to see digital measures

See announcement in late July re: measures available in October
ECDS Reporting

What? “What’s the vision?”

A type of digital measure

Report clinical data according to data source
ECDS Reporting

*So What?* “Why should I care?”

| Leverages more and better data into greater insight | Fosters patient-centered care |
ECDS helps make care patient-centered

“NCQA has developed the HEDIS ECDS program, a first step toward providing a more complete picture of patient experience of care and the quality of care received. Coordination across technical, clinical, and patient groups and better coordination across EHR vendors can help when developing an asthma control quality measure using complex clinical data and patient inputs.”
ECDS Reporting

Now What? “What’s my next step?”

- Order ECDS measures for download on July 15
- Report ECDS measures
- Join Digital Measurement Community (ncqa.org/dmc)
- Share experiences about ECDS reporting
Schedule Change

What? “What’s the vision?”

Current: 6-month lag
(Jan-Dec measures = July notice)

Future: 5-month head start
(Jan-Dec measures = prior Aug notice)
Schedule Change

So What? “Why should I care?”

NOW

2019
- JAN
- JUL
- DEC

HEDIS measures released

Measures apply to 2019 period

Year is half over before plans see the newest version of measures

2020
- JAN
- JUN
- DEC

Report HEDIS results for 2019 period

NEW

2021
- JAN
- AUG
- DEC

HEDIS measures released

2022
- JAN
- DEC

Measures apply to 2022 period

2023
- JAN
- JUN
- DEC

Report HEDIS results for 2022 period

Plans have 5-month advance notice on measures

“Why should I care?”

Year is half over before plans see the newest version of measures

Plans have 5-month advance notice on measures
Schedule Change

So What? “Why should I care?”

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2023

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- DEC

Report HEDIS results for 2022 period

Measure specs, 11 months sooner
Schedule Change

Now What? “What’s the next step?”

A related simplification: the HEDIS naming convention.

What’s the difference? Why so many?
# Schedule Change

**Now What?** “What’s the next step?”

Transition Year: Two HEDIS editions coming July 1, 2020.

<table>
<thead>
<tr>
<th>Event</th>
<th>HEDIS MY 2020</th>
<th>HEDIS MY 2021</th>
<th>HEDIS MY 2022</th>
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</thead>
<tbody>
<tr>
<td>Publish Vols. 1 &amp; 2</td>
<td>7/1/2020</td>
<td>7/1/2020</td>
<td>8/1/2021</td>
</tr>
<tr>
<td>Publish Vol. 2 Technical Update</td>
<td>10/1/2020</td>
<td>3/31/2021</td>
<td>3/31/2022</td>
</tr>
<tr>
<td>First Year Public Reporting</td>
<td>10/1/2020</td>
<td>10/1/2021</td>
<td>10/1/2022</td>
</tr>
<tr>
<td>Complete HEDIS Vendor Certification (Survey)</td>
<td>12/15/2020</td>
<td>12/15/2021</td>
<td>12/15/2022</td>
</tr>
<tr>
<td>Complete HEDIS Vendor Certification</td>
<td>2/15/2021</td>
<td>10/1/2021</td>
<td>7/1/2022</td>
</tr>
<tr>
<td>Data Submission Due</td>
<td>6/15/2021</td>
<td>6/15/2022</td>
<td>6/15/2023</td>
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In Summary

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Join us

HQC Health Care Quality Congress
October 2–4, 2019
Dallas, TX

Improving Population Health Through HEDIS® and Health Plan Accreditation

Register Today
healthcarequalitycongress.com
How to ask questions after today’s Q&A

my.ncqa.org
Log in with Single Sign In

My Questions

Ask a Question

PCS
Policy Program
Clarification Support

Submit Your Question
Use the Q&A chat window to ask a question