Webinar: Introduction to Population Health Management

Prevalidation

Thanks to SPH Analytics for their sponsorship of this webinar:
Introduction to: Population Health Management Prevalidation

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What we do, and why

OUR MISSION

To improve the quality of health care

OUR METHOD

**Measurement**

We can’t improve what we don’t measure

**Transparency**

We show how we measure so measurement will be accepted

**Accountability**

Once we measure, we can expect and track progress
NCQA Product Types

**Performance Measures**
*(HEDIS, CAHPS)*

**Accreditations**
*(Health Plan, Population Health Program, Case Management, Managed Behavioral Healthcare Organization)*

**Recognition Programs**
*(Patient Centered Medical Home, Heart/Stroke, Patient-Centered Specialty Practice)*

**Data & Information Technology Certifications**
*(Population Health Management Prevalidation, eMeasure Certification)*
Overview to: Population Health Management and Prevalidation
What is population health management?

A model of care that strives to address patients’ health needs at all points along the continuum of care, including the community setting, by increasing patient participation and engagement and targeting interventions.
New Product: Population Health Management Prevalidation

The Triple Aim: population health, per capita costs, experience of care

Affordable Care Act and Medicare and CHIP Reauthorization Act

Population Health Management (PHM) Category in Health Plan Accreditation (HPA)
What is Prevalidation?

Opportunity for vendors to demonstrate their HIT solutions can provide support for organizations or practices pursuing NCQA accreditation or recognition.

NCQA has two Prevalidation Programs:

- **Recognition Program Prevalidation**: Reviews vendor’s tools against PCMH Recognition or PCSP Recognition
- **PHM Prevalidation**: Reviews vendor’s tools against PHM-related elements in HPA, MBHO, PHP and CM.
Client Organization Benefits

Who benefits from using a PHM Prevalidated Vendor

- Health Insurance Plans
- Managed Behavioral Healthcare Plans
- Population Health Programs
- Case Management Organizations
Eligibility: What types of organizations qualify for PHM Prevalidation

Many different types of health IT solutions/tools may be eligible such as...

- Population health management tools
- Risk stratification tools
- Data aggregators
- Case management systems
- Population assessment tools

Prototype tools are ineligible. They must be fully implemented or developed.
PHM Prevalidation for Health IT Vendors

Reviewable elements

- PHM 2A: Data Integration
- PHM 2B: Population Assessment
- PHM 2D: Segmentation
- PHM 5B: Case Management Systems
PHM Prevalidation for Health IT Vendors

*The process*

<table>
<thead>
<tr>
<th>Prepare</th>
<th>Review</th>
<th>Designation</th>
<th>Renewal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Learning about the program</td>
<td>Virtual review via Skype</td>
<td>Receive designations based on ability to meet the standard: <strong>Eligible for Automatic Credit</strong> or <strong>Organization Support</strong></td>
<td>Renewal yearly Attest to functionality changes Add additional elements</td>
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<tr>
<td>Identify solutions for review</td>
<td>Demonstrate solution(s) capabilities to meet the standard</td>
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What are the designations?

**Organization Support**

- The tool met factor or element requirements, but the vendor does not perform the function directly and instead offers the tools or the ability to produce required reports.

**Eligible for Automatic Credit**

- The tool demonstrates competency for the entire function outlined in the element or factor. The organization using the tool receives a score of “met” for an eligible requirement.
Client Organization Benefits

*How they benefit*

- Help them select tools that align with their needs
- Know their chosen tools can support evidence-based population health management
- Earn Automatic Credit towards their survey
- Reduce administrative burden
## Related elements in other Products

*Designations are awarded for all products based on elements reviewed*

<table>
<thead>
<tr>
<th>Health Plan Accreditation Element</th>
<th>Related MBHO Element</th>
<th>Related PHP Element</th>
<th>Related CM Element</th>
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</thead>
<tbody>
<tr>
<td>PHM 2A: Data Integration</td>
<td>NA</td>
<td>PHP 3A: Data Integration</td>
<td>NA</td>
</tr>
<tr>
<td>PHM 2D: Segmentation</td>
<td>NA</td>
<td>PHP 4A: Segmentation</td>
<td>NA</td>
</tr>
<tr>
<td>PHM 5B: Case Management Systems</td>
<td>QI 9F: Case Management Systems</td>
<td>NA</td>
<td>CM 4A: Case Management Systems</td>
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How do my client organizations receive credit on their surveys?

1. Tool receives prevalidated designation(s).
3. Client submits letter and vendor agreement to NCQA during their survey.
PHM Prevalidation Directory

Found on NCQA.org
What Client Organizations are Saying
Comments and Questions from Prospective NCQA Customers

- Discussion points about the value of partnering with an NCQA Prevalidated Organization
- The importance of leveraging the NCQA Prevalidated Vendor Directory
- ROI, ROI, ROI ...
Questions