NCQA Corrections, Clarifications and Policy Changes to the 2019 PHP Standards and Guidelines

March 25, 2019

This document includes the corrections, clarifications and policy changes to the 2019 PHP standards and guidelines. NCQA has identified the appropriate page number in the printed publication and the standard and head—subhead for each update. Updates have been incorporated into the Interactive Review Tool (IRT). NCQA operational definitions for correction, clarification and policy changes are as follows:

- A ***correction (CO)*** is a change made to rectify an error in the standards and guidelines.
- A ***clarification (CL)*** is additional information that explains an existing requirement.
- A ***policy change (PC)*** is a modification of an existing requirement.

An organization undergoing a survey under the 2019 PHP standards and guidelines must implement corrections and policy changes within 90 calendar days of the IRT release date, unless otherwise specified. The 90-calendar-day advance notice does not apply to clarifications or FAQs, because they are not changes to existing requirements.

Page	Standard/Element	Head/Subhead	Update	Type of Update	ISS Release Date
66	PHP 7, Element B	Scope of review	Revise the scope of review to read: NCQA reviews the organization's most recent annual monitoring report that includes an analysis of all programs the organization brings forward for Accreditation.	**CL**	**3/25/2019**
1-2	Appendix 1—Standard and Element Points for 2019	Table 1: PHP standard and point allocation	Revise the note below the table to reference IRT instead of ISS as follows: *For display purposes only, all points are rounded to three decimal places. NCQA does not allow these figures to be used to determine the official score. Only the IRT may be used to determine the official score.	**CO**	**3/25/2019**

Would you like to discuss these updates with NCQA staff? As a member of the Accreditation and Certification Users Group (ACUG), you could—as well as other changes to NCQA standards. Consider joining the ACUG! Click here or email acug@ncqa.org for more information about why you should join.