Data Quality and the HEDIS® Audit

Panelists: Glen Braden, Matthew Flores, Anu Sajja
Vision for Quality Measurement

Building on a foundation of richer clinical data and flow

- New data sources, improved content and flow
- Measures move beyond visit counts and low-bar process
- Programs use better measures
- Better accountability at all levels
The Vision for Digital Quality Measures

Digital measure specifications available in cloud-based library

Payer Systems

- Primary Care (EMR)
- Case Management
- Hospital Record
- Pharmacy
- Laboratory (ELR)

Point of Service Systems

Knowledge Gateway

[Import/Transform/Export/Access]

External Reference Systems

- DoH
- IIS

QUALITY REPORTING

NCQA

mHealth Apps
**eCQM vs. Digital Measure vs. Electronic Clinical Data Systems (ECDS)**

<table>
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<th>ECQM</th>
<th>DIGITAL MEASURE</th>
<th>ECDS</th>
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| Electronic Clinical Quality Measure  | eCQM for HEDIS reporting  
For NCQA programs  
To calculate a measure rate for performance at the health plan level | Electronic Clinical Data Systems  
Domain in HEDIS  
Use clinical and administrative data for HEDIS reporting  
Do not need to use a digital measure to calculate an ECDS measure |
HEDIS rates are made up of several types of data:

- Claims/encounter
- Enrollment
- Provider
- Medical Record
- Supplemental
Supplemental Data

What is it?
Data besides claims/encounter and medical record
May help determine:
• Numerator hits
• Optional exclusions
May not help determine:
• Denominators/EPs
• Conditions that change
• Correct billing or coding

Types?
Standard – electronic files in standard layouts, codes, etc.
• Ex., lab results, state registries, EHR systems, data from eMeasure vendors
Nonstandard – capture missing service data not in standard formats.
• Ex., provider portals, member reported data

Requirements for Use.
Must audit annually
• Complete Roadmap
• Meet collection deadlines
• Assess impact
• Undergo primary source verification (nonstandard only)
Panelists’ Experiences

Discussion and Questions

Glen Braden  Matthew Flores  Anu Sajja