NCQA State Solutions: Performance Measurement Services

The National Committee for Quality Assurance (NCQA) is the Healthcare Effectiveness Data and Information Set (HEDIS) measure steward and uniquely positioned to support states with clinical quality and patient satisfaction measurement activities.

<table>
<thead>
<tr>
<th>Expertise</th>
<th>Capabilities</th>
<th>Current Clients (Sampling)</th>
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| MEASURE DEVELOPMENT, RESPECIFICATION, AND MAINTENANCE | Literature reviews  
Technical specifications development  
Identification of valid data sources  
Stakeholder engagement and public comment  
Field-testing for feasibility, reliability and validity  
Manual development and annual reassessment  
Guidance-material development and annual reassessment | CA IHA (Align. Measure. Perform.)  
CA OPA (Report Cards)  
CA SNI (PRIME/QIP)  
CDC (Perinatal, Antibiotics Use)  
CMS (Depression, ECQMs)  
SAMSHA (Substance Use) |
| MEASUREMENT SELECTION, ALIGNMENT AND GUIDANCE | Selection  
Methodology design and implementation  
Environmental scans  
Development and application of criteria  
Annual reevaluation  
Alignment  
Methodology design and implementation  
Measure crosswalks  
Stakeholder engagement  
Technical reports, guidance materials  
Guidance  
P4P/VBP establishing minimum performance  
P4P/VBP benchmarks and thresholds  
P4P/VBP transition plan for P4R to P4P  
Summarize HEDIS specification changes and public comments  
Tactics to address HEDIS specification changes  
Tactics to address HEDIS data reporting issues | CA IHA (Align. Measure. Perform.)  
CA OPA (Report Cards)  
CA SNI (PRIME/QIP)  
DE Medicaid (Scorecards)  
IN Medicaid (1115 waiver evaluation)  
CMS (Medicaid Core Sets & Marketplace QRS) |
| RESEARCH & ANALYSIS | Qualitative Methods (Focus Groups, Interviews)  
Quantitative Methods (Statistical Analysis)  
Applying risk adjustment methodologies  
Best practices  
Ad hoc analysis  
Interpreting measure results  
Trending analysis  
Identifying high performers and measure gaps  
Data aggregation  
Special populations, social risk | CA IHA (Ad hoc analysis)  
CA OPA (Ad hoc analysis)  
CA SNI (Ad hoc analysis)  
CMS (Health disparities)  
Johns Hopkins (Patient safety)  
The Scan Foundation (LTSS)  
RWJ Foundation (Social Risk) |
| DATA COLLECTION & VALIDATION SERVICES | Data Collection  
HEDIS and non-HEDIS  
Training and technical support | NY Department of Health (collection)  
TX Center for Health Statistics (collection)  
OPM (collection)  
CDC (validation—Million Hearts)  
CA SNI (audit methodology) |

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