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February 12, 2018

Dear PCMH Contact:

Because of the limited number of changes to the *Specifications for the CAHPS PCMH Survey*, NCQA will not issue a 2018 version of the specifications.

Organizations should use the 2017 *Specifications for the CAHPS PCMH Survey* and the updates described in the attachment to this memo for HEDIS 2018 reporting. An updated timeline for survey administration and data submission will be provided to NCQA-certified survey vendors at training.

If you have any questions, please submit them through the NCQA Policy Clarification Support (PCS) system, which can be accessed at <http://my.ncqa.org>. Thank you!

Sincerely,

A handwritten signature in black ink, appearing to read "Cindy Ottone".

Cindy Ottone
Director, HEDIS Policy

HEDIS 2018 CAHPS Survey for PCMH: Specification Updates

Page	Section	Subsection	Update
31	Table A: Composite Global Proportions	Providers' Use of Information to Coordinate Patient Care	Replace Q20 (Adult Survey) with the following: In the last 6 months, how often did you and someone from this provider's office talk about all the prescription medicines you were taking?
32	Table B: Composite Global Proportions—Optional PCMH Item Set	Q18c (Adult Survey)	Replace "did someone in this provider's office" with "did someone from this provider's office."
32	Table B: Composite Global Proportions—Optional PCMH Item Set	Q18d (Adult Survey)	Replace "did someone in this provider's office" with "did someone from this provider's office."
35	Table C: Question Summary Rates	Q20 (Adult Survey)	Replace with the following: In the last 6 months, how often did you and someone from this provider's office talk about all the prescription medicines you were taking?
36	Table D: Question Summary Rates—Optional PCMH Item Set	Q18c (Adult Survey)	Replace "did someone in this provider's office" with "did someone from this provider's office."
36	Table D: Question Summary Rates—Optional PCMH Item Set	Q18d (Adult Survey)	Replace "did someone in this provider's office" with "did someone from this provider's office."
36	Table D: Question Summary Rates—Optional PCMH Item Set	Q18e (Adult Survey)	Replace "did someone in this provider's office" with "did someone from this provider's office."
1-5	Appendix 1—PCMH Survey, Adult Questionnaire	Q18c (Adult Survey)	Replace "did someone in this provider's office" with "did someone from this provider's office."
1-5	Appendix 1—PCMH Survey, Adult Questionnaire	Q18d (Adult Survey)	Replace "did someone in this provider's office" with "did someone from this provider's office."
1-5	Appendix 1—PCMH Survey, Adult Questionnaire	Q18e (Adult Survey)	Replace "did someone in this provider's office" with "did someone from this provider's office."
1-5	Appendix 1—PCMH Survey, Adult Questionnaire	Q20	Replace with the following: In the last 6 months, how often did you and someone from this provider's office talk about all the prescription medicines you were taking?