Job Opportunities in Quality Measurement
National Committee for Quality Assurance
1100 13th Street, Suite 1000 Washington, DC 20005

The National Committee for Quality Assurance (NCQA) is seeking candidates for full time positions at varying levels of skills and experience to work on quality measurement research and implementation. Quality measurement is a cornerstone of national efforts to expand health care coverage, promote use of electronic health records, and test delivery system reform.

NCQA is a non-profit national quality oversight organization that measures and reports on the quality of care for providers and health plans. NCQA maintains the Healthcare Effectiveness Data and Information Set® (HEDIS®), the industry standard for measuring health care quality. NCQA created and operates the most widely used program to assess patient-centered medical homes. We are looking for self-motivated individuals with master’s or doctoral degrees or equivalent experience in quality measurement, health information technology, health care policy, health economics, sociology, or medicine to participate in research, analysis and performance measurement projects.

Key areas include:

- **Quality Measurement in Electronic Health Records**: Through funds allocated in the stimulus package, doctors and hospitals can earn financial incentives for adopting and demonstrating “meaningful use” of electronic health records. A number of NCQA’s measures have been designated as “meaningful use” measures, and we are involved in several efforts to augment the number of measures available for this reporting by re-specifying existing measures for EHR reporting or developing new measures that build on the capabilities of electronic records.

- **Behavioral health**: Quality efforts in behavioral health – including mental health, substance use, and behaviors that affect health – have lagged behind other aspects of health care. We are working on measure development projects in ambulatory and inpatient settings and for individuals of all ages.

- **Chronic disease, especially concerns for geriatric and dual-eligible populations**: Federal efforts to report on quality of care for Medicare and Medicaid population are increasing. NCQA leads quality measurement efforts for Special Needs Plans and Medicare Advantage plans and is developing quality measures in cancer care, costs of care, and care coordination.

**Positions available**: Project Director/Research Scientist: lead the cross departmental team, serve as content expert and supervise review of evidence, development of specifications and steps to gain multi-stakeholder input. Project Manager/Analyst: Develop or specify measures, conduct literature review or environmental scans, manage day-to-day activities.

**Skills required include**: experience in/management of large scale government contracts and preparing responses to RPFs, familiarity with consensus development processes and procedures, experience in performance measurement strategies in ambulatory care settings, analysis of quality data, extensive knowledge of clinical informatics and health policy, clinical qualifications are a plus (RN, MD, PA, RT).

Please visit our website at [www.ncqa.org](http://www.ncqa.org) and go to about NCQA and career opportunities to apply. You may also contact Kara Chacon, Senior Corporate Recruiter at chacon@ncqa.org or 202-955-3597 for more information.

NCQA is an equal opportunity employer.