



Disease Management : An Update on Standards and Measures - Agenda

Tuesday, September 14, 2010

8:10 a.m. - 8:30 a.m.	Registration & Continental Breakfast	
8:30 a.m. - 8:45 a.m.	Welcome/Seminar Goals & Logistics	Nichole Sutton
8:45 a.m. - 9:45 a.m.	Disease Management Overview <ul style="list-style-type: none">• Why and how NCQA evaluates DM• Accreditation and certification options• Accreditation with performance reporting• Eligibility, scope of review, review process	Joy Gloster
	Objective: <ul style="list-style-type: none">• Explain the intent of the DM accreditation program	
9:45 a.m. - 10:45 a.m.	Standards Categories and Major Requirements	Ann Carson
	Objective: <ul style="list-style-type: none">• Review DM Standards categories and requirements	
10:45 a.m. – 11:00 a.m.	Break	
11:00 a.m. – 12:00 p.m.	Standards Categories and Major Requirements cont'd	
12:00 p.m. – 1:00 p.m.	Lunch	
1:00 a.m. - 1:30 p.m.	Question and Answer Session	All Faculty
	Objective: <ul style="list-style-type: none">• Answer any outstanding questions regarding the content of the day	

1:30 p.m. – 2:00 **Accreditation with Performance Reporting Timeline** Ann Carson

Objective:

- Review important milestones for WHP Performance reporting

2:00 p.m. - 3:15 p.m. **DM Performance Measures** Lindsey King

Objective:

- Identify and review the DM performance measures

3:15 p.m. - 3:30 p.m. **Break**

3:30 p.m. – 4:00 p.m. **Group Activity: Jeopardy** All Faculty

Objective:

- Use an interactive game to perform a knowledge check

4:00 p.m. - 4:30 p.m. **Accreditation Process and Interactive Survey System Overview** Ann Carson

Objective:

- Provide a high-level overview of the accreditation process and the ISS