

NCQA Looking Back over 20 Years



1990
NCQA is established as an independent organization with support from the Robert Wood Johnson Foundation.

1992
NCQA takes responsibility for management of HEDIS.



1996
NCQA releases Quality Compass®, the first national database of HEDIS information.

1998
Three out of four Americans enrolled in HMOs are now in a health plan reviewed by NCQA.

2002
NCQA becomes the first organization to earn federal Medicare+Choice deeming authority.

NCQA launches its Heart/Stroke Recognition program with American Heart Association.

NCQA launches its Back Pain Recognition Program.

2004
NCQA moves Accreditation online with the introduction of the *Interactive Survey System*.

NCQA introduces *Quality Plus*, an initiative that recognizes health plans that take innovative approaches to ensuring that their members receive high-quality care.



2006
NCQA convenes its first National Policy Conference.

NCQA presents first Multicultural Health Care Awards

NCQA launches its Physician and Hospital Quality Program



2008
NCQA launches nation's first Patient-Centered Medical Home Recognition Program.

NCQA releases Wellness and Health Promotion Accreditation.

NCQA begins reviewing Medicare Special Needs Plans under contract from CMS.

NCQA adds HEDIS reporting to its PPO Accreditation and Standards programs.

1991
NCQA conducts its first Accreditation survey.



1995
NCQA develops the first ever health plan "report card" with HEDIS data from 21 health plans.

NCQA rolls out its Web site: www.ncqa.org

1997
NCQA launches the first Accreditation program for Managed Behavioral Healthcare Organizations.

NCQA produces the first *State of Managed Care Quality* report.

NCQA partners with the American Diabetes Association on diabetes recognition efforts.

1999
NCQA incorporates HEDIS into the health plan accreditation process.



2001
NCQA awards its first PPO Accreditation.

NCQA introduces the Quality Dividend Calculator, a Web-based tool for measuring the financial impact of selecting an NCQA-Accredited health plan.

NCQA hosts its first Health Quality Awards.

NCQA recognizes its first Diabetes Recognition Program.

2005
NCQA incorporates Quality Plus into health plan.

Quality Compass becomes a Web-based tool.

NCQA releases first "America's Best Health Plans," with *U.S. News & World Report*.



2009
NCQA launches the updated Disease Management Accreditation.

More than 100 million Americans are enrolled in an NCQA accredited health plan.