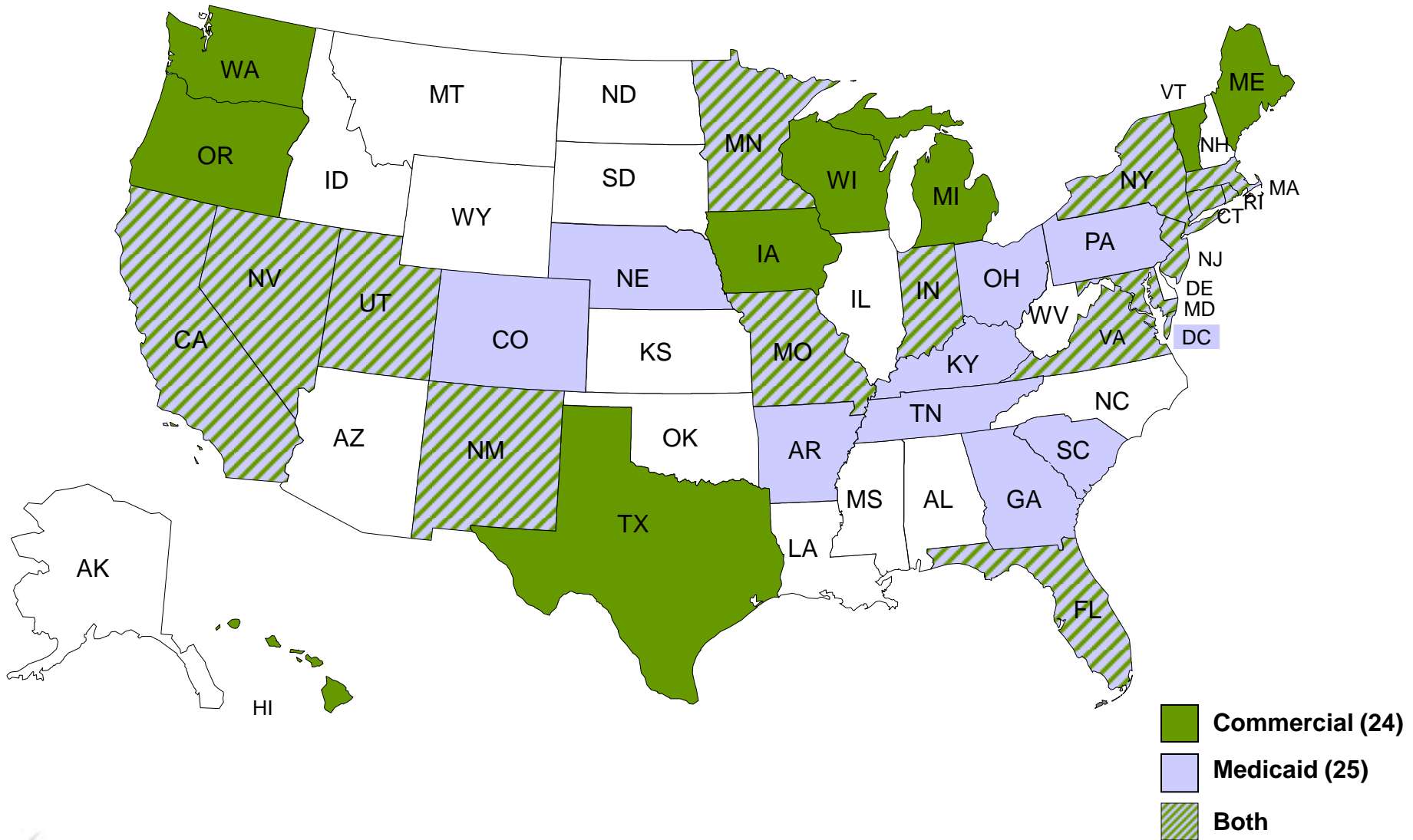


34 States Require Use of HEDIS/CAHPS



34 States Require Use of HEDIS/CAHPS

Commercial

1. California
2. Connecticut
3. Florida
4. Hawaii
5. Indiana*
6. Iowa
7. Maine*
8. Maryland*
9. Massachusetts*
10. Michigan*
11. Minnesota*
12. Missouri*
13. Nevada*
14. New Jersey*
15. New Mexico
16. New York
17. Oregon
18. Rhode Island*
19. Texas*
20. Utah*
21. Vermont*
22. Virginia*
23. Washington
24. Wisconsin

Medicaid

1. Arkansas
2. California*
3. Colorado
4. Connecticut*
5. District of Columbia*
6. Florida
7. Georgia*
8. Indiana*
9. Kentucky*
10. Maryland
11. Massachusetts
12. Minnesota*
13. Missouri*
14. Nebraska
15. Nevada
16. New Jersey
17. New Mexico*
18. New York*
19. Ohio
20. Pennsylvania
21. Rhode Island*
22. South Carolina*
23. Tennessee*
24. Utah*
25. Virginia