



## Q&A

### Transition from PPC-PCMH 2008 to PCMH 2011

NCQA is revising the current PPC-PCMH Standards. The information below addresses some of the commonly asked questions about the release of the PCMH 2011 standards and the retirement of the PPC-PCMH 2008 standards.

#### **When will the PCMH 2011 standards be available?**

The new standards will be released January 2011.

#### **When can I apply for PCMH 2011?**

The PCMH 2011 survey tool will be available at the beginning of the 2<sup>nd</sup> quarter of 2011 and practices may begin submitting the 2011 survey tool at that time.

#### **How much longer will PPC-PCMH 2008 be available?**

There will be a 12 month period of overlap during 2011 with PPC-PCMH 2008 program being retired as of 12/31/2011. At that time no new applications will be accepted. In addition, the 2008 version will no longer be sold once the 2011 survey tool is available at the beginning of April.

#### **Which survey tool will be accepted between December 31, 2010 and April 1, 2011?**

The PPC-PCMH 2008 survey tool will continue to be available for practices through the end of December 2010 and will still be accepted for Recognition throughout 2011.

#### **Can practices that began the process with the 2008 survey tool use the 2011 version at no additional charge?**

After April 1, 2011, practices may submit the 2011 version. NCQA is not able to “trade-in” a PPC-PCMH 2008 license that has already been issued for a PCMH 2011 license. The practice will instead, need to purchase the 2011 survey.

#### **How will the length of PPC-PCMH Recognition be affected?**

If your practice has PPC-PCMH 2008 Recognition, the length of this Recognition will not be affected with the release of the new standards. An existing Recognition will remain in effect until the designated three year expiration date.

#### **Can I still upgrade to a higher level of PPC-PCMH Recognition?**

Practices currently recognized under the 2008 version will be allowed to upgrade (submit an add-on survey) their Recognition to higher levels (Level 1 to Level 2 or 3) following those standards through the expiration of their current status even if it is beyond the 12/31/11 PPC-PCMH retirement deadline.

#### **What is the renewal policy if I have PPC-PCMH Recognition?**

Currently practices will need to complete a new application and survey. The renewal process may be revised for practices with a Level 2 or 3 PPC-PCMH Recognition. However, the details have not yet been determined.

**Please send additional questions to: [ppc-pcmh@ncqa.org](mailto:ppc-pcmh@ncqa.org).**