

Physician Practice Connections—Patient Centered Medical Home

ELEMENT 6A: Test tracking and follow-up

7 pts

LIMITED
Electronic Systems



The practice works to improve effectiveness of care by managing the timely receipt of information on all tests and results.

As a medical home, a practice must demonstrate that it communicates test results with patients. To demonstrate that it does this appropriately, the practice should document a system for following imaging or laboratory test orders, receipt of results by the ordering clinician, overdue orders and patient follow-up. All normal results should be communicated to the patient and abnormal results flagged for follow-up. The practice does not meet the intent of the element if it waits until a patient's next visit to communicate results.

EXAMPLE* Documentation

Manual Log				Spreadsheet			
LAB FLOW SHEET				Physician's Pending Labs			
	A	B	C				
1	DATE	NAME	LABWORK ORDERED	ordering_provider	modify_timestamp	sign_off_date	account_id
2							sign_status
3							test_status
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							
16							
17							

*This is an example and is not an endorsement of a specific software or format.

ADDITIONAL RESOURCES

- American College of Physicians PCMH page: http://www.acponline.org/running_practice/pcmh/
- American Academy of Family Physicians PCMH page: <http://www.aafp.org/online/en/home/membership/initiatives/pcmh.html>
- American Academy of Pediatrics Medical Home Resource page: <http://www.medicalhomeinfo.org/tools/providerindex.html>
- American Osteopathic Association Home page: <http://www.osteopathic.org/index.cfm>
- NCQA's PPC-PCMH Home Page: www.ncqa.org/ppcpcmh.aspx
- ORDER PPC-PCMH Standards and Survey Tool: www.ncqa.org/ppcpubs.aspx
- NCQA Customer Support: customersupport@ncqa.org

Physician Practice Connections—Patient Centered Medical Home

ELEMENT 6B: Electronic system for managing tests 6 pts

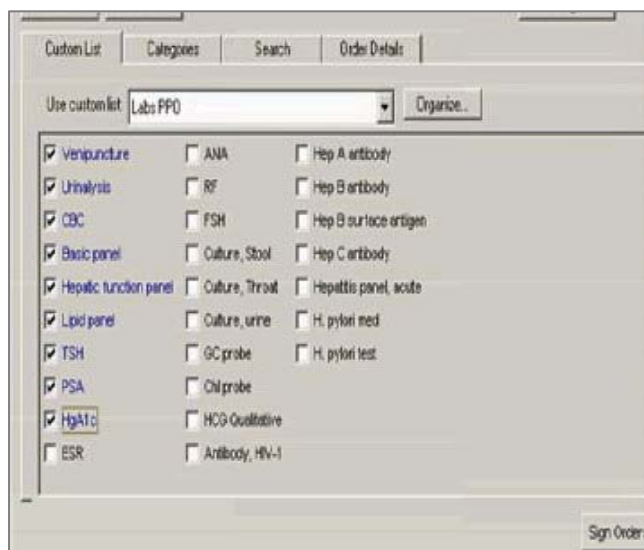
**FULLY
INTEGRATED**
Electronic Systems

The practice can order and view lab test and imaging results electronically, with electronic alerts.

Practices earn points by maintaining interoperable systems that communicate with laboratory and imaging facilities to order tests, view results and manage alerts. Electronic system capabilities allow a practice to optimize its role as active coordinator of patient care.

EXAMPLE * Screen shots from EMR

Laboratory Test Order Screen



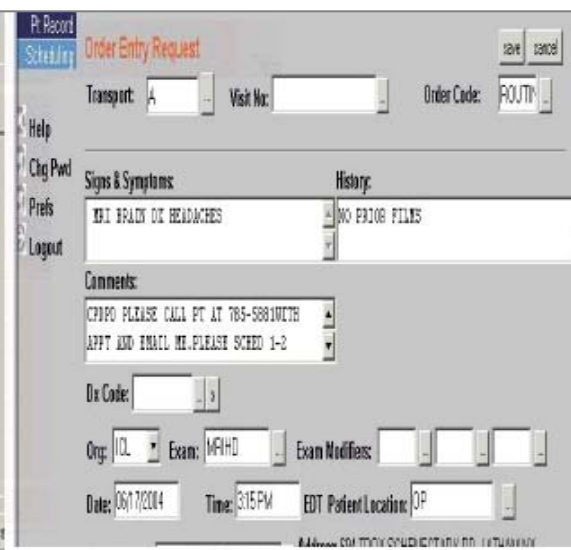
Custom List Categories Search Order Details

Use custom list: Labs PFD Organize...

<input checked="" type="checkbox"/> Venipuncture	<input type="checkbox"/> ANA	<input type="checkbox"/> Hep A antibody
<input checked="" type="checkbox"/> Urinalysis	<input type="checkbox"/> RF	<input type="checkbox"/> Hep B antibody
<input checked="" type="checkbox"/> CBC	<input type="checkbox"/> FSH	<input type="checkbox"/> Hep B surface antigen
<input checked="" type="checkbox"/> Basic panel	<input type="checkbox"/> Culture, Stool	<input type="checkbox"/> Hep C antibody
<input checked="" type="checkbox"/> Hepatic function panel	<input type="checkbox"/> Culture, Throat	<input type="checkbox"/> Hepatitis panel, acute
<input checked="" type="checkbox"/> Lipid panel	<input type="checkbox"/> Culture, urine	<input type="checkbox"/> H. pylori med
<input checked="" type="checkbox"/> TSH	<input type="checkbox"/> GC probe	<input type="checkbox"/> H. pylori test
<input checked="" type="checkbox"/> PSA	<input type="checkbox"/> Oil probe	
<input checked="" type="checkbox"/> HgA1c	<input type="checkbox"/> HCG Qualitative	
<input type="checkbox"/> ESR	<input type="checkbox"/> Antibody, HIV-1	

Sign Order

Radiology Test Order Screen



Pt Record Schedule Order Entry Request save cancel

Transport: A Visit No: Order Code: ROUTE

Help

Sign Pwd

Signs & Symptoms: History:

NO BRADY OR HEADACHES NO PRIOR FILMS

Logout

Comments:

CPRO PLEASE CALL PT AT 785-5881027
APPT AND EMAIL RE PLEASE SCHED 1-2

Di Code: Exam Modifiers

Org: IOL Exam: MFMH

Date: 09/17/2004 Time: 3:15 PM EDT Patient Location: OP

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American Academy of Family Physicians PCMH page:

<http://www.aafp.org/online/en/home/membership/initiatives/pcmh.html>

American Academy of Pediatrics Medical Home Resource page:

<http://www.medicalhomeinfo.org/tools/providerindex.html>

American Osteopathic Association Home page: <http://www.osteopathic.org/index.cfm>

NCQA's PPC-PCMH Home Page: www.ncqa.org/ppcpcmh.aspx

ORDER PPC-PCMH Standards and Survey Tool: www.ncqa.org/ppcpubs.aspx

NCQA Customer Support: customersupport@ncqa.org

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