



NCQA's 2009 Diabetes Recognition Program Frequently Asked Questions (FAQs)

NCQA will release the 2009 edition of its Recognition Program for diabetes care in July 2009. The 2009 update to the program will feature a number of enhancements and changes. First among the changes involves the program's name: going forward, it will be known as the Diabetes Recognition Program (DRP).

Why did NCQA change the name?

The 2009 Diabetes Recognition Program (DRP) is extended to include Nurse Practitioners who provide care for diabetics. The 2009 DRP eligibility includes MDs, DOs and NPs. The other clinical RP programs (Back Pain and Heart/Stroke Recognition Programs) do not have "Physician in the title", so this will make it more consistent with other programs.

What about the new hemoglobin A1c measure?

Based on research and input from our clinical advisors, NCQA has included the new less than 8% HbA1c measure. More information about the implications of the change can be found on the [Web site](#).

What other changes are there?

- *Temporary suspension of the patient satisfaction survey component.* The survey will be examined for effectiveness and value during the overall program reevaluation planned for 2009/2010.
- *Timeliness of submitted data:* The start date for patient identification and data abstraction must be no more than 180 calendar days prior to the data collection tool submission date.
- *Scoring Changes:* A table which specifies revised scoring for the updated standards is available on [NCQA's Web site](#).

Will I still be using the Excel workbooks to gather data?

No, the new 2009 DRP Data Collection Tool (DCT) for will be released at the end of July 2009. It will be a secure, password-protected online tool. The tool allows for online submission of data and application information through a web browser.

Will I still have to mail CDs to NCQA?

No, the new 2009 DRP DCT will be web-based, and there will be no need to send the data on CDs.

Can I use the 2006 DPRP workbook that I have now?

Yes, but you must submit the 2006 DPRP workbook no later than January 31, 2010. Beyond that date, no submissions will be accepted using the 2006 (or any earlier version) workbook. After January 31, 2010, only the 2009 DRP Data Collection Tool (DCT) will be accepted.

Can I get the new 2009 DRP DCT now?

The 2009 DRP Data Collection Tool is now available for pre-order on [NCQA's Web site](#). It will be released at the end of July 2009. If you purchase now, you will receive access once it is released. The 2006 DPRP workbook and materials will be available for purchase until June 30, 2009. After that, no new sales of the 2006 version will be made. Any orders arriving postmarked after June 30, 2009, will be fulfilled with the 2009 version. If you have any questions about ordering the Data Collection Tool, contact NCQA Customer Support at (888) 275-7585.

Do I need a new application?

Yes, but only if you will be submitting using the 2009 DRP Data Collection Tool. The new 2009 DRP application is available for pre-order on [NCQA's Web site](#). This application reflects the change to the program.

If I already bought the 2006 DPRP workbook, can I exchange it for the 2009 DRP Data Collection Tool?

No, NCQA will not offer refunds nor allow exchanges of the 2006 DPRP workbook. The 2006 DPRP workbook is valid and may be submitted until January 31, 2010.

Does this change the status or recognition of currently recognized physicians?

No, currently recognized DPRP Physicians are still recognized and will not be impacted by the change until time for renewal. The status list will not distinguish between those clinicians who came through 2006 DPRP or 2009 DRP.

What about PQRI?

Customers may use 2006 DPRP Workbooks or 2009 DRP Data Collection Tools for the PQRI submission due in January 2010. More information regarding PQRI is posted on the [Web site](#).