Lessons from the First Accredited ACOs

Hosted by:
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Why ACO Accreditation Matters
Variation in capabilities and readiness make ACOs risky for payers, patients
Accreditation identifies which ACOs are likely to be good partners.
Accreditation aligns purchasers with common expectations

Unites health plans, employers, states and federal purchaser initiatives to prompt providers to change how they provide care
How ACO Accreditation Works
Accreditation is a roadmap and vehicle for provider-led groups to show their abilities

1. Structure & Operations
2. Access to Needed Providers
3. Patient-Centered Primary Care
4. Care Management
5. Care Coordination and Transitions
6. Patient Rights and Responsibilities
7. Performance Reporting and Quality Improvement
## NCQA ACO Performance Measures

### Clinical Quality Measures

<table>
<thead>
<tr>
<th>Measure</th>
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<tbody>
<tr>
<td>Body Mass Index (BMI) 2–18 Years of Age</td>
<td>Diabetes Measure Suite (7)</td>
<td>Annual Therapeutic Monitoring for Patients on Persistent Medications</td>
</tr>
<tr>
<td>Adult BMI Assessment</td>
<td>Cholesterol Management for Patients With Cardiovascular Conditions</td>
<td>Disease Modifying Anti- Rheumatic Drug (DMARD) Use for Rheumatoid Arthritis</td>
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<tr>
<td>Colorectal Cancer Screening</td>
<td>Use of Spirometry Testing in Assessment and Diagnosis of COPD</td>
<td>Osteoporosis Management</td>
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<tr>
<td>Cervical Cancer Screening</td>
<td>Appropriate Medications for Patients With Asthma</td>
<td>Care for Older Adults</td>
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<tr>
<td>Chlamydia Screening in Women</td>
<td>Follow-Up After Hospitalization for Mental Illness</td>
<td>Monitoring Harmful Drug- Disease Interactions in the Elderly</td>
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<tr>
<td>Childhood Immunization Status</td>
<td>Antidepressant Medication Management</td>
<td>Use of High-Risk Medications in the Elderly</td>
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<tr>
<td>Immunizations for Adolescents</td>
<td>Initiation and Engagement for Substance Abuse Treatment</td>
<td>Medication Reconciliation Post Discharge</td>
</tr>
<tr>
<td>Follow-Up Care for Children Prescribed ADHD Medication</td>
<td>Controlling High Blood Pressure</td>
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### Efficiency/Overuse/Utilization

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<thead>
<tr>
<th>Measure</th>
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<tbody>
<tr>
<td>Appropriate Testing for Children With Pharyngitis</td>
<td>Appropriate Treatment for Children With Upper Respiratory Tract Infection</td>
<td>Relative Resource Use (RRU) Measures (future) :</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▪ People With Cardiovascular Conditions</td>
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<tr>
<td></td>
<td></td>
<td>▪ People With Asthma</td>
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<tr>
<td></td>
<td></td>
<td>▪ People With Diabetes</td>
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<tr>
<td></td>
<td></td>
<td>▪ People With COPD</td>
</tr>
<tr>
<td>Avoidance of Antibiotic Treatment for Adults With Acute Bronchitis</td>
<td>Use of Imaging Studies: Low Back Pain</td>
<td>All-Cause Readmissions</td>
</tr>
</tbody>
</table>

### Patient Experience

<table>
<thead>
<tr>
<th>Measure</th>
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<tr>
<td>Clinician/Groups CAHPS</td>
<td>Hospital CAHPS (if applicable)</td>
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</table>
What’s special about Early Adopters

- Volunteered as first organizations to measure their readiness as ACOs
- Committed last January to completing NCQA survey by December 31, 2012
- Let NCQA identify them as candidates before their surveys were finished
  - Candidates for NCQA programs are usually confidential until their evaluation is successful

Press release identifying ACO Accreditation candidates
Who are the Early Adopters?

Billings Clinic

The Children’s Hospital of Philadelphia®
Hope lives here.

Essentia Health
Here with you

HealthPartners®

Crystal Run Healthcare
We want you healthy.

Kelsey-Seybold Clinic
Your Doctors for Life
Early Adopters speaking today

**Billings Clinic**
Douglas Carr, MD
Medical Director of Education and System Initiatives

**Children’s Hospital of Philadelphia**
Trude Haecker, MD
Medical Director, Quality Improvement
Departmental Patient Safety Officer
Jonathan Crossete, Operations Consultant

**Crystal Run Healthcare**
Hal Teitelbaum, MD,
Managing Partner and CEO

**Essentia Health**
John Smylie
CEO

**HealthPartners**
Beth Waterman
Chief Improvement Officer

**Kelsey-Seybold Clinic**
Spencer R. Berthelsen, MD
Chairman and Managing Director

Lessons from the First Accredited ACOs
Thank you!

A recording of today’s webinar will be available within 48 hours on ncqa.org