

NCQA Approved Seminars for CHCA Continuing Education

Updated on December 17, 2009

National Committee for Quality Assurance http://web.ncqa.org/tabid/63/Default.aspx				
Dates	Locations	Course	Description	CE Hours
Ongoing	Online	Best Practices in Depression Treatment: HEDIS@1 and Beyond	The purpose of this activity is to enhance practitioners' understanding of the nature and treatment of depression, including best practices for improving care and meeting new HEDIS requirements.	1.75
Ongoing	Online	Best Practices in Childhood and Adolescent Immunization	The purpose of the activity is to enhance practitioners' understanding of the nature and treatment of Childhood and Adolescent Immunization, including best practices for improving care and meeting HEDIS@1 requirements.	1.5
Jan 25 & 26	Arlington, VA	How to Facilitate Patient-Centered Medical Home Recognition: A Hands-On Approach and Analysis Through NCQA's Eyes	<p>Join us January 25th and 26th as expert faculty from NCQA guide participants in this interactive workshop. NCQA's President, Margaret E. O'Kane, will conduct the welcome and opening remarks for this very special program.</p> <p>The faculty will examine how practices can demonstrate that they meet NCQA's PPC@-PCMH™ requirements and discuss sample submissions for PPC-PCMH Recognition. Participants will learn how to identify documentation that does (and does not) meet the requirements and we'll practice scoring each element. The group will identify strategies for enhancing and improving valid content and clarity of the application towards a Recognized Patient-Centered Medical Home and identify the aspects of the survey and evaluation process that may challenge or facilitate an efficient application and survey submission in a variety of practice environments.</p>	10
Feb 10	Washington, DC	Advanced Credentialing	For the seasoned credentialing professional, this one-day seminar explores challenging issues surrounding credentialing. Frequent problems that arise during the credentialing process will be dissected, and activity sessions will focus on real-life problems and solutions. Participants will receive a volume of Credentialing standards from each NCQA accreditation product. NOTE: This seminar will not review NCQA credentialing standards. For an in-depth explanation, please attend the May 19-20 "Introduction to NCQA's Credentialing Standards" seminar.	1
Feb 11	Washington, DC	Advanced Delegation: Establishing and Maintaining Successful Relationships	Do you understand NCQA Delegation standards but continue to struggle with your delegation relationships? If so, this seminar is for you. Experienced faculty will address topics designed to help you improve your delegation relationships and processes. This seminar will examine key elements that should be in place prior to an organization's decision to give an entity the authority to act on their behalf, plus how to establish and maintain successful delegation relationships, how to institute effective corrective action plans, and how to transition to a new delegate should your corrective action plan fail. Participants will also learn strategies to market and promote their delegation program.	1
Mar 2	Washington, DC	Disease Management Accreditation: New Standards and Measures	This one day program will provide individuals from disease management organizations a focused review of the newly revised Disease Management standards. Presentations will address the intent and requirements of all the 2010 standards and will include a brief overview of the Interactive Survey System.	1

April 15 & 16	Redondo Beach, CA	How to Facilitate Patient-Centered Medical Home Recognition: A Hands-On Approach and Analysis Through NCQA's Eyes	We will examine how practices can demonstrate that they meet NCQA's PPC®-PCMH™ requirements and discuss sample submissions for PPC-PCMH Recognition. Participants will learn how to identify documentation that does (and does not) meet the requirements and we'll practice scoring each element. The group will identify strategies for enhancing and improving valid content and clarity of the application towards a Recognized Patient-Centered Medical Home and identify the aspects of the survey and evaluation process that may challenge or facilitate an efficient application and survey submission in a variety of practice environments.	10
May 17 & 18	Washington, DC	Introduction to NCQA Accreditation	This two-day seminar is designed for organizations undergoing their first NCQA survey or those that have new staff managing the survey process. Presentations will provide an overview of the intent and requirements of all the 2010 Health Plan and MBHO standards and a high-level overview of the Interactive Survey System.	1
May 19	Washington, DC	Hands-On the ISS for NCQA Accreditation: The Interactive Survey System (ISS) for NCQA Accreditation	This seminar is perfect for you if you'll be managing the preparation of an NCQA survey, leading the readiness evaluation team, or teaching others about NCQA's Web-based survey process, the Interactive Survey System (ISS). Participants will take part in a hands-on demo and learn how to navigate through the ISS tool. You will receive step-by-step instruction from NCQA faculty on everything from organizing the document library to managing administrative functions.	1
May 21	Washington, DC	Introduction to Credentialing: Introduction to NCQA's Credentialing Standards	New to credentialing or need an in-depth explanation of NCQA's credentialing standards? If so, this program is the one for you. Faculty will walk participants through a detailed explanation of the most recent Credentialing standards. Participants will receive a Special Volume which contains Credentialing standards from each NCQA accreditation product. Upon completion of this seminar, participants will be able to explain the NCQA Credentialing standards, identify appropriate credentialing and recredentialing documentation and operational procedures required to comply with NCQA Accreditation Standards and describe potential problem areas in the credentialing processes.	1
May 19 & 20	Washington, DC	Introduction to Credentialing: Introduction to NCQA's Credentialing Standards	New to credentialing or need an in-depth explanation of NCQA's credentialing standards? If so, this program is the one for you. Faculty will walk participants through a detailed explanation of the most recent Credentialing standards. Participants will receive a Special Volume which contains Credentialing standards from each NCQA accreditation product. Upon completion of this seminar, participants will be able to explain the NCQA Credentialing standards, identify appropriate credentialing and recredentialing documentation and operational procedures required to comply with NCQA Accreditation Standards and describe potential problem areas in the credentialing processes.	1

May 26	Washington, DC	Introduction to CLAS Standards: Introduction to the Standards for Multicultural Health Care	<p>In March 2010, NCQA will release standards for a voluntary evaluation program recognizing organizations for their provision of Multicultural Health Care. The purpose of this seminar is to provide an overview of NCQA's requirements for the Multicultural Health Care Distinction program. Join us as we discuss the following key areas: Data collection of race/ethnicity and language, language services such as translation of written documents and oral interpretation, practitioner network cultural responsiveness, accountability and quality improvement, including using data to improve culturally and linguistically appropriate services (CLAS) and reducing health care disparities.</p> <p>At the completion of this seminar, participants will be able to: Understand how the NCQA evaluation process works, identify who is eligible to pursue Multicultural Healthcare Distinction, identify and describe the Multicultural Healthcare Distinction Standards and outline the steps to prepare for a survey.</p>	1
July 15	Washington, DC	Improving HEDIS Measures: Improving HEDIS Measures by Putting QI Tools Into Action	<p>If your health plan has been struggling with ways to identify and improve clinical outcomes related to HEDIS measures, you'll want to attend this program designed for Quality Improvement staff that face challenges in improving HEDIS clinical and behavioral health measures. Faculty will lead participants through exercises using classic tools and techniques for improving QI initiatives. Come armed with basic statistical analysis skills and leave understanding how to better manage the quality improvement process through stronger identification of barriers and intervention techniques.</p>	1

Integrated Health Association (IHA)
<http://www.ihq.org/>

Dates	Locations	Course	Description	CE Hours
Mar 8-10	San Francisco, CA	The National Pay for Performance Summit	<p>The primary goal of the 2010 Summit is to continue the important ongoing dialogue about the appropriate role and structure of pay for performance in both the private and public sectors. This includes exploring key policy issues and practical challenges for implementing pay for performance, its potential to achieve meaningful improvements in quality and efficiency, and its influence on healthcare delivery. Further, the 2010 Summit will feature new payment methods within the context of general healthcare payment reform.</p>	TBD

Agency for Healthcare Research and Quality (AHRQ)

<http://www.ahrq.org>

Dates	Locations	Course	Description	CE Hours
April 19-21	Baltimore, MD	12th CAHPS & 2nd SOPS User Group Meeting	Attendees at this meeting will hear about the most recent developments in the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) surveys and the AHRQ Surveys on Patient Safety Culture. Learn how health care organizations are using the results from the surveys to improve safety and quality for patients. Discover new approaches to reporting CAHPS® survey results to consumers. Discuss findings from the implementation of surveys with diverse populations. This conference is also an excellent opportunity to learn from and network with AHRQ staff, survey developers and researchers, and survey users.	TBD

Institute for Healthcare Improvement

<http://www.ihl.org>

Dates	Locations	Course	Description	CE Hours
March 7-9	Washington, DC	11th Annual International Summit on Improving Patient Care in the Office Practice and the Community	The 11th Annual International Summit on Improving Patient Care in the Office Practice and the Community will build on its ten-year history as the meeting place for health care providers to learn cutting-edge improvements for the office practice and outpatient settings. On March 7-9, 2010, in Washington, DC, the Summit will bring together revolutionary thinkers and innovative practitioners who are launching a new era in the scope and ambition of local care delivery. This event will fill you and your team with the energy, optimism, ideas, and practice solutions necessary to successfully manage your 2010 quality improvement agenda.	TBD
Dec 5-8	Orlando, FL	22nd Annual National Forum on Quality Improvement in Health Care	Every year, the National Forum refuels the tanks of leaders of change, from executives to the front line. This conference is the premier "meeting place" for people committed to the mission of providing safe, effective patient care at a reasonable cost. This annual event draws approximately 5,500 health care leaders from around the world in person and thousands more via satellite broadcast. Participants in the 22nd Annual National Forum on Quality Improvement in Health Care will learn how to recognize habits that support good care and apply the basic principles for improving them. Define ways to reduce suffering and improve health. Develop an understanding of how to transform an organization. Identify elements for creating a culture of change that will lead to continuous improvement.	TBD

America's Health Insurance Plans (Designations)

<http://www.insuranceeducation.org/designations>

Dates	Locations	Course	Description	CE Hours
Jan-March	Virtual Seminar	Are You Ready for the HIPAA and ICD-10 Changes?	Implementing revised HIPAA standards and ICD-10 codes could potentially have the largest operational and technological impacts on the health care industry since Y2K. It's also a significant undertaking for health insurance plans that requires extensive planning and execution.	TBD

March 9 & 10	Washington, DC	2010 National Policy Forum	<p>With health care reform continuing to command the attention of policymakers and the public, health plans remain committed to working to enact and implement a uniquely American approach to health care reform – building on what works in the current health care system and fixing what doesn't. Clearly the nation is at a critical juncture. As we look ahead there is still much optimism that Congress will enact meaningful health care reform legislation, but many questions remain about its content and impact. At a time when the nation may face major changes in the financing and delivery of health care, AHIP's 2010 National Policy Forum provides a unique opportunity to share information and insights and to act on the issues of overriding concern to us: providing affordable coverage and quality care for all Americans. This National Policy Forum could hardly be more timely. Join other health insurance plan leaders, health policy experts, and opinion-shapers as well as speakers from the medical, business and political arenas for a wide-ranging, in-depth discussion of the state of health care reform and its implications for the nation – and your organization.</p>	TBD
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American Academy of Professional Coders http://www.aapc.com/				
Dates	Locations	Course	Description	CE Hours
June 6-7	Nashville, TN	2010 National Conference	Join us in Nashville, TN June 6 – 9, for the 2010 AAPC National Conference. This national medical coding conference will feature eight breakout tracks with 60 educational sessions, a hands-on anatomy expo, 60 exhibitors, keynote presentations, showcasing of local chapters and many other opportunities to network and advance your medical coding career. You will meet our National Advisory Board members, including legal specialists and physicians, and you will meet AAPC executives who seek member feedback and input.	TBD
Oct 7-9	Springfield, MA	AAPC Regional Conferences	Regional AAPC conferences offer the same educational opportunity as national AAPC conferences but closer to home and at a lower price. Regional conferences typically have 5-7 educational sessions, keynote addresses from great presenters on current topics. Attendance typically exceeds 700 and reviews are always high.	TBD
American College of Healthcare Executives http://www.ache.org/education.cfm				
Dates	Locations	Course	Description	CE Hours
2010	Self-Study	ACHe Learning	ACHE Web Conferences Series: ACHE audio conferences and audio/Web conferences focus on hot topics in the healthcare field, allowing you to gain timely information on the most important issues facing your organization.	1.5 each
2010	Self-Study	ACHe Learning	ACHE Online Seminars: Each program is six weeks long. Every week, has a required reading assignment and a posted question for discussion. The sixth session is an open forum for participants and faculty.	6 for each seminar**
2010	Self-Study	ACHEe Learning	To complete the course and earn credits: purchase a Self-Study course and book, read the material, answered the self-graded questions, and mail your completed forms and self-graded test. Thirty-one courses are available (each course is subject to NCQA approval).	6 for each course**
American Nurses Credentialing Center http://www.ana.org/ancc/				
Dates	Locations	Course	Description	CE Hours
2010	Self-Study	ANA Certification	The American Nurses Credentialing Center currently offers certification in more than 40 specialty areas of nursing practice. <i>Please send courses to Courtney Breece (breece@ncqa.org) to be approved.</i>	TBD
American Health Information Management Association http://www.ahima.org/				
Dates	Locations	Course	Description	CE Hours
2010	Self-Study	AHIMA	AHIMA is committed to advancing the HIM (health information management) profession through leadership in advocacy, education, certification, and lifelong learning. <i>Please send courses to Courtney Breece (breece@ncqa.org) to be approved.</i>	TBD
Healthcare Financial Management Association http://www.hfma.org/				
Dates	Locations	Course	Description	CE Hours
Jan. - Dec.	Orlando, FL & Virtual Seminar	HFMA	To learn more, select the link.	TBD
National Association of Healthcare Quality http://www.nahq.org/education/opportunities.html				
Dates	Locations	Course	Description	CE Hours
2010	Self-Study	Audio Conferences	To learn more, select the link.	1

Ingenix University eLearning Modules http://www.shopingenix.com/modules/catalog/catalog_IU.asp				
Dates	Locations	Course	Description	CE Hours
2010	Online	eLearning Modules	Ingenix University eLearning modules for payers can provide you and your organization with online education that will help keep your coding training up-to-date and relevant.	TBD

World Congress http://www.worldcongress.com/				
Dates	Locations	Course	Description	CE Hours
2010	Various Locations	Event Calendar	To learn more, select the link.	TBD

* Multi-day course, credit granted for each day of attendance (provide registration or some evidence of length of participation).

** Successful completion of course required (provide copies of exam results)

Please send courses to Courtney Breece (breece@ncqa.org) to be approved.