

HEDIS® 2010
NCQA-Certified HEDIS Survey Vendors

The firms listed below have been trained and certified by NCQA to collect HEDIS 2010 Survey Results. Each survey vendor is assigned a maximum capacity of samples. The firm determines how to divide the capacity among the different HEDIS/CAHPS 4.0H surveys. For example, a vendor that has a capacity of 6 may administer 3 child commercial CAHPS 4.0H surveys and 3 adult Medicaid CAHPS 4.0H surveys. The capacities assigned reflect the firm's and NCQA's projection of resources available to be dedicated to collecting HEDIS survey results.

<p>Arkansas Foundation for Medical Care Jason Scheel 401 West Capitol Avenue, Suite 508 Little Rock, AR 72201 Tel: 501.212.8666 Fax: 501.375.5705 jscheel@afmc.org www.afmc.org Capacity: 40</p>	<p>Center for the Study of Services (CSS) Paul Kallaur 1625 K Street, NW, 8th Floor Washington, DC 20006 Tel: 202.454.3030 Fax: 202.347.4000 pkallaur@cssresearch.org www.cssresearch.org Capacity: 500</p>
<p>DataStat, Inc. Marielle S. Weindorf 3975 Research Park Drive Ann Arbor, MI 48102 Tel: 734.994.0540 x186 Fax: 734.663.9084 mweindorf@datastat.com www.datastat.com Capacity: 400</p>	<p>DSS Research Tammy Austin 4150 International Plaza, Suite 900 Fort Worth, TX 76109 Tel: 800.989.5150 Fax: 817.665.7001 taustin@dssresearch.com www.dssresearch.com Capacity: 400</p>
<p>Health Services Advisory Group, Inc. (HSAG) Tim Laios 1600 E. Northern Avenue, Suite 100 Phoenix, AZ 85020 Tel: 602.745.6333 Fax: 602.241.0757 tlaios@hsag.com www.hsag.com Capacity: 150</p>	<p>Intelliscan, Inc. Andrew Bell 1039 West Bridge Street, Suite 24 Phoenixville, PA 19460 Tel: 610.935.6173 Fax: 610.935.6175 abell@intelliscaninc.com www.intelliscaninc.com Capacity: 400</p>
<p>Morpace Mary Kay Jordan 31700 Middlebelt Rd, Suite 200 Farmington Hills, MI 48334 Tel: 770.963.9737 Fax: 248.737.5326 mkjordan@morpace.com www.morpace.com Capacity: 400</p>	<p>Press Ganey Associates Nancy Gregory 404 Columbia Place South Bend, IN 46601 Tel: 800.232.8032 Fax: 574.232.3485 ngregory@pressganey.com www.pressganey.com Capacity: 200</p>
<p>Synovate David Bryant 7600 Leesburg Pike, East Building, Suite 110 Falls Church, VA 22043 Tel: 703.663.7280 Fax: 703.790.9181 David.Bryant@synovate.com www.synovate.com Capacity: 500</p>	<p>The Myers Group Roseann Carothers 2351 Henry Clower Blvd., Suite D Snellville, GA 30078 Tel: 770.978.3173 Fax: 770.978.6267 rcarothers@themyersgroup.net www.themyersgroup.net Capacity: 500</p>
<p>The Olinger Group Jude Olinger The Olinger Group 601 Poydras Street, Suite 1875 New Orleans, LA 70130 Tel: 504.208.4301 Fax: 504.529.3267 jolinger@olingergroup.com www.olingergroup.com Capacity: 100</p>	<p>Thoroughbred Research Group Jim Lunger Thoroughbred Research Group 1941 Bishop Lane, Suite 1017 Louisville, KY 40218 Tel: 502.753.5010 Fax: 502.458.8392 jim.lunger@torinc.net www.torinc.net Capacity: 100</p>
<p>WB&A Market Research Allison Booker 2191 Defense Highway, Suite 401 Crofton, MD 21114 Tel: 410.721.0500 Fax: 410.721.7571 ABooker@WBandA.com www.WBandA.com Capacity: 100</p>	