



How To Facilitate Patient-Centered Medical Home Recognition: A Hands-on Approach and Analysis Through NCQA's Eyes – Agenda

Thursday, April 15, 2010

7:45 a.m. – 8:30 a.m. **Registration & Continental Breakfast**

8:30 a.m. – 8:40 a.m. **Welcome / Seminar Goals / Logistics**

8:40 a.m. – 9:10 a.m. **Background of Physician Practice Connections®–Patient-Centered Medical Home™ (PPC®-PCMH™) Recognition Program**

Patricia Barrett, MHSA
Vice President, Product Development
NCQA

Johann Chanin, RN, MSN
Director, Product Development
NCQA

Mina Harkins, MBA, MT (ASCP)
Assistant Vice President, Physician Recognition Programs
NCQA

9:10 a.m. – 9:45 a.m. **Overview of Recognition Process**
Discuss and Analyze the PPC-PCMH Recognition Requirements

- **Access and Communications**

All faculty

9:45 a.m. – 10:00 a.m. **Break**

10:00 a.m. – 10:45 a.m. **Group Activity**

- **Interactive session to allow participants to analyze the requirements and practice scoring sample documents to determine compliance with the standards.**

All faculty

10:45 a.m. – 12:00 p.m. **Discuss and Analyze the PPC-PCMH Recognition Requirements Continued**

- **Patient Tracking and Registry Functions**
- **Advanced Electronic Communications**

All faculty

12:00 p.m. – 1:00 p.m. **Lunch**

1:00 p.m. – 2:15 p.m.	<p>Discuss and analyze the PPC-PCMH Recognition Requirements</p> <ul style="list-style-type: none"> • Care Management • Patient Self-Management Support <p>All faculty</p>
2:15 p.m. – 2:30 pm.	Break
2:30 p.m. – 3:15 p.m.	<p>Group Activity</p> <ul style="list-style-type: none"> • Interactive session to allow participants to analyze the requirements and practice scoring sample documents to determine compliance with the standards. <p>All faculty</p>
3:15 p.m. – 4:15 p.m.	<p>Review the Interactive Survey System Tool</p> <p>Johann Chanin Director, Product Development NCOA</p>
4:15 p.m. – 4:30 p.m.	<p>Q&A Regarding Content Covered throughout the Day</p> <p>All faculty</p>

Friday, April 16, 2010

7:45 a.m. – 8:30 a.m.	Continental Breakfast
8:30 a.m. – 9:45 a.m.	<p>Discuss and Analyze the PPC-PCMH Recognition Requirements</p> <ul style="list-style-type: none"> • Electronic Prescribing • Test Tracking • Referral Tracking <p>All faculty</p>
9:45 a.m. – 10:00 a.m.	Break
10:00 a.m. – 10:45 a.m.	<p>Discuss and Analyze the PPC-PCMH Recognition Requirements Continued</p> <ul style="list-style-type: none"> • Performance Reporting and Improvement <p>All faculty</p>
10:45 a.m. – 11:30 a.m.	<p>Group Activity</p> <ul style="list-style-type: none"> • Interactive session to allow participants to analyze the requirements and practice scoring sample documents to determine compliance with the standards. <p>All faculty</p>
11:30 a.m. – 12:00 p.m.	<p>Review and Discuss the Recognition Process, Multi-Site Surveys and Add-On Surveys</p> <p>Mina Harkins, MBA, MT (ASCP)</p>
12:00 p.m. – 12:30 p.m.	<p>Q&A Regarding Content Addressed During the Seminar Program Evaluation</p>