



## Educational Opportunities for Practices Seeking Patient-Centered Medical Home (PCMH) Recognition



NCQA understands that building a medical home is not easy. That is why we developed cost-effective, educational programs that can help practices become NCQA Recognized. All of our programs are conducted by medical home experts and are accessible to practices across the country. NCQA is accredited to offer continuing education credit for physicians and registered nurses, and some of the activities listed here are approved for credit.

### **Free Training**

NCQA conducts free, online workshops to introduce practices to the medical home concept, interpret the NCQA PCMH 2011 standards and use NCQA's electronic submission tools and processes.

A [workshop schedule](#) is available on the Recognition Training section of the NCQA Web site. Each month, we host sessions on these topics:

- *Getting on Board – Patient-Centered Medical Home:*  
A high-level, start-to-finish introduction to the PCMH 2011 submission process. (120 minutes)
- *Patient-Centered Medical Home 2011 Standards Workshop Parts 1 & 2:*  
A two-part training that dives deeply into NCQA's PCMH 2011 standards and guidelines. (210 minutes total)
- *Using the Interactive Survey System (ISS) for PCMH 2011:*  
Practices seeking recognition use the ISS data collection system to complete their PCMH 2011 submission. Learn to use this important tool. (90 minutes)
- *The PCMH 2011, PPC-PCMH and PPC Online Application; How to Submit as a Single-site or a Multi-site Practice:*  
This Webinar is a step-by-step guide on how to submit the online application correctly. Multi-site practices have a slightly different PCMH application process. (90 minutes)



## ***Live Seminars***

NCQA hosts in-person PCMH training events. These 1.5-day seminars give attendees a thorough overview of NCQA's PCMH 2011 standards and guidelines, and the documentation necessary to apply for recognition. Seminars also give physicians, nurses and other quality leaders a chance to network and learn from their peers. Many of these live seminars – [like this one in July 2012](#) - are approved for continuing education credits.

## ***Standard and Customized Training***

Can't attend a live seminar, but have a group of colleagues interested in PCMH training? Let NCQA bring our standard PCMH presentation to you, or let our team of experts develop a customized presentation that focuses on specific areas. These closed-door workshops allow you to learn with your colleagues in privacy. Customized trainings may also be approved for continuing education credits, at your request. For more information, please contact Vashon Coehins at [coehins@ncqa.org](mailto:coehins@ncqa.org).

## ***NCQA Speakers Bureau***

NCQA is fortunate to have some of the leading medical home, performance measurement and health care quality experts on staff. If you are planning a conference on a medical-home related topic and need a dynamic speaker, contact our Speakers Bureau at [speakersbureau@ncqa.org](mailto:speakersbureau@ncqa.org).

## ***We are Guides, Not Consultants:***

In providing assistance to practices seeking medical home recognition, NCQA must balance the role of objective evaluator and the role of guide for medical home transformation. We cannot (and we do not have the resources to) provide extensive, private ad hoc training free of charge, and we do not offer onsite or offsite consulting services.

Health care is local, and the path to becoming a medical home is not the same for every practice. Thus, while NCQA's PCMH Recognition program provides an overarching guide, it is up to each practice to define how it wants to accomplish its goal. If you have questions, comments or suggestions about NCQA's PCMH education opportunities, please contact Paige Robinson at [probinson@ncqa.org](mailto:probinson@ncqa.org).